

SUPPLIER / PRODUCT EVALUATION FORM

The purpose of this evaluation form is to rate a supplier's performance. Completion of this form will aid the Procurement & Warehousing Services Department in determining the quality of goods and/or services purchased for the District. Your input will be used in the evaluation of future bids or proposals submitted by this supplier. Please return completed evaluation form to:

Procurement & Warehousing Services Department
Technology and Support Services Center
7720 West Oakland Park Boulevard, Sunrise, Florida 33351
For assistance with this form, please contact (754) 321-0516 or
E-mail to: purchasing.helpdesk@browardschools.com

SECTION 1 - SUPPLIER EVALUATION

Supplier Company Name: **RENTRAK**
Supplier Contact:
Contact Telephone:

Bid No.:

Purchase Order No.:

What was the product / service? **Rentrak Audience Measurement System**

1. How do you rate the supplier in the following areas?

1 2 3 4 5

Overall Customer Service
Delivery as Scheduled or Promised

Poor
Fair
Good
Very Good
Excellent

✓
✓

2. How satisfied are you with the supplier?

1 2 3 4

Not Satisfied
Somewhat Satisfied
Satisfied
Very Satisfied

3. Will you use them again?

Yes No

SECTION 2 - PRODUCT / SERVICE EVALUATION

4. How do you rate their product / service? **Excellent source of audience metrics for BECON**

Compliance with Specifications
Quality as Compared to Similar Products/Services
Price as Compared to Similar Products/Services

1
Poor

2
Fair

3
Good

4
Very Good

5
Excellent

5. Would you purchase this product or use this vendor again? **YES**

Very Unlikely

Unlikely

Probably

Definitely

3. 1

2

3

4

*If not, please explain why in comments.

SECTION 3 – END-USER INPUT

Please share any additional information regarding this supplier or the product / service provided. If this supplier's performance is unsatisfactory, please tell us why. You may attach an additional sheet if necessary.

*Comments: Rentrak is the audience metric system used by PBS and other commercial TV stations nationwide. Their support and supply of data is a tremendous asset to BECON.

Evaluation Form Completed By:

Name / Title: Dr. Phyllis Schiffer-Simon

School / Department: BECON

Contact Telephone: 754-321-1000

Participant's Signature: Phyllis S. Simon

Date: 7/3/14