

SUPPLIER EVALUATION SUMMARY

Bid No. 13-025N Healthcare Services	CUSTOMER SERVICE	SATISFIED WITH SUPPLIER	WILL YOU USE THEM AGAIN	HOW DO YOU RATE THEIR PRODUCT/SERVICE	WOULD YOU PURCHASE THIS PRODUCT OR USE VENDOR AGAIN	COMMENTS
Medical Staffing Network Healthcare						
Annette Burrowes	Very Good	Very Satisfied	Yes	Very Good	Definitely	
Gail Adams	Excellent	Very Satisfied	Yes	Excellent	Definitely	
Lisa Stern	Excellent	Very Satisfied	Yes	Excellent	Definitely	
Ann Conaway	Very Good	Satisfied	Yes	Very Good	Unlikely	certified, therefore this agency cannot be used for the medically fragile program
SIERRA LIFECARE						
Annette Burrowes	Excellent	Very Satisfied	Yes	Very Good	Definitely	
Gail Adams	Excellent	Very Satisfied	Yes	Excellent	Definitely	
Lisa Stern	Excellent	Very Satisfied	Yes	Excellent	Definitely	
Ann Conaway	Excellent	Very Satisfied	Yes	Very Good	Definitely	Very Customer Oriented. Follows Procedures
MAXIM HEALTHCARE SERVICES						
Annette Burrowes	Very Good	Very Satisfied	Yes	Excellent	Definitely	
Gail Adams	Good	Satisfied	Yes	Very Good	Definitely	
Lisa Stern	Very Good	Satisfied	Yes	Very Good	Definitely	
Ann Conaway	Very Good	Satisfied	Yes	Very Good	Definitely	Very Organized and great communication with customers
BROWARD CHILDRENS CENTER						
Annette Burrowes	Good	Somewhat Satisfied	No Response	Fair	Probably	
Gail Adams	Fair	Somewhat Satisfied	No	Fair	Probably	
Lisa Stern	Very Good	Satisfied	Yes	Good	Probably	
Ann Conaway	Poor	Not Satisfied	No	Poor	Very Unlikely	Poor Communication, poor billing, multiple mistakes
NURSECARE, INC.						
Annette Burrowes	Fair	Somewhat Satisfied	Yes	Fair	Probably	
Gail Adams	Fair	Not Satisfied	No	Fair	Very Unlikely	
Lisa Stern	Fair	Somewhat Satisfied	Yes	Fair	Probably	
Ann Conaway	Fair	Not Satisfied	No	Poor	Very Unlikely	No medical information was provided by this nursing service to our department
Americare Home Health Services, Inc.						
Annette Burrowes	Fair	Somewhat Satisfied	Yes	Fair	Unlikely	
Gail Adams	Fair	Somewhat Satisfied	No	Good	Unlikely	
Lisa Stern	Fair	Somewhat Satisfied	No	Fair	Unlikely	
Ann Conaway	Good	Satisfied	Yes	Good	Probably	
Sunbelt Staffing, LLC						
Annette Burrowes	Fair	Somewhat Satisfied	No	Fair	Very Unlikely	
Gail Adams	Good	Satisfied	Yes	Good	Probably	
Lisa Stern	Fair	Somewhat Satisfied	No	Fair	Unlikely	
Ann Conaway	Fair	Not Satisfied	No	Poor	Very Unlikely	
SHC Service, Inc. dba Supplemental Health Care						
Annette Burrowes	Fair	Somewhat Satisfied	No	Fair	Very Unlikely	
Gail Adams	Good	Satisfied	Yes	Good	Probably	
Lisa Stern	Fair	Somewhat Satisfied	No	Fair	Unlikely	
Ann Conaway	Good	Satisfied	Yes	Good	Probably	