

August 25, 2020

# 2024 Strategic Plan: 4<sup>th</sup> Quarterly Report & Annual Recalibration

Presented by the Office of Strategic Initiative Management (SIM)





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# **BCPS Strategic Planning Policy 1101**

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#### DISTRICTWIDE STRATEGIC PLANNING

THE SCHOOL BOARD OF BROWARD COUNTY BELIEVES THAT STRATEGIC PLANNING IS THE PROCESS BY WHICH THE GUIDING MEMBERS OF AN ORGANIZATION ENVISION ITS FUTURE AND DEVELOP THE NECESSARY PROCEDURES AND OPERATIONS TO ACHIEVE THAT FUTURE. IT IS THE PROCESS OF SELF-EXAMINATION, THE CONFRONTATION OF DIFFICULT CHOICES AND THE ESTRABLISHMENT OF PRIORITIES. IT REQUIRES AN AGREEMENT ON THE BELIEFS AND MISSION OF THE DISTRICT AND THE CASHISHMENT AND ATTAINMENT OF CLEAR GOALS AND OBJECTIVES TO ACHIEVE THE DESIRED RESULD. THEN SPECIFED TIME FRAMES.

THE SUPERINTENDENT SHALL THEREFORE ESTABLISH A STRATEGIC PLANNING PROCESS THAT RESULTS IN FOCUSING THE DISTRICT'S SHARED VISION AND VALUES.

AUTHORITY:: F. S. 230.22 (1) (2) F. S. 229.55 (1) (B)

Policy Adopted: 4/17/90

RULES

The process established shall meet the follow

- The process shall determine what as be an internal and external analy believes and mission.
- The process shall enable the distri Goals established shall be measurabl
- The process shall enable the district have a favorable cost - benefit as encouraged.
- The process shall include procedure necessary.
- The process shall be results-oriented the Board.
- Included in the process shall be a organizational changes to staff the pla
- Where possible in the developm representation of internal and exte Superintendent shall also be include
- Operational plans shall be develope and shall be a component of the eval
- The process shall be designed to ind in the development of plans to suppo

<u>1101</u>

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Policy Adopted: 4/17/90

- The process shall ensure that inservice supports both the process and the eventual plan(s) throughout the district.
- It is the Board's intent to establish a strategic planning process that results in a plan that will
  anticipate and manage change and provide a context for making organizational decisions at all
  levels.

AUTHORITY: F. S. 230.22 (1) (2) F. S. 229.55 1 (B) Rules Adopted: 4/17/90



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### 2024 Strategic Plan: Cadence of Accountability



- ✓ Project Plan Updates: Monthly
- ✓ Dashboard Updates: Quarterly\*
- ✓ Report to School Board: Quarterly
- ✓ Refresh & Recalibration Cadence: Annual
- ✓ Outcomes Report: <u>Annual</u>

Strategic Plan Revised and Published

School Board



Superintendent's Cabinet



Office of Strategic Initiative Management





www.browardschools.com/strategicplan



<sup>\*</sup> For all available data

### 2024 Strategic Plan: Cadence of Accountability

#### Quarterly Reporting at Board Workshops, with Initiative Deep Dives

| Quarter | Month            | Campaigns                                    | Initiatives   |
|---------|------------------|--|---|
| 1       | October          | Student Experience                           | Achievement & Equity  |
|         | 2019             | Our Data, Our Tools                          | Tool Development, Implementation, & Use                         |
| 2       | February<br>2020 | Retain, Develop, &                           | Employee Retention & Recruitment                                |
|         |                  | Recruit                                      | <ul> <li>Student, Employee, &amp; Supplier Diversity</li> </ul> |
|         |                  | <ul> <li>Support Services for All</li> </ul> |   |
| 3       | April            | <ul> <li>Refresh, Redesign, &amp;</li> </ul> | Operational & Process Improvement                               |
|         | 2020             | Reduce Risk                                  | <ul> <li>Internal Communications</li> </ul>                     |
|         |                  | <ul> <li>Let's Connect</li> </ul>            |   |
| 4       | August           | All  | All   |
|         | 2020             |  |   |

# Dashoocards Ingh-Guolly Instruction Sorte & Supportive Environment Effective Community (ICQ) Ingh-Guolly Instruction Sorte & Supportive Environment Effective Community (ICQ) Ingh-Guolly Instruction Sorte & Supportive Environment Effective Community (ICQ) Ingh-Guolly Instruction Sorte & Supportive Environment Effective Community (ICQ) Ingh-Guolly Instruction Sorte & Supportive Environment Effective Community (ICQ) Ingh-Guolly Instruction (ICQ) Ingh-Guolly

#### Annual Outcomes Report

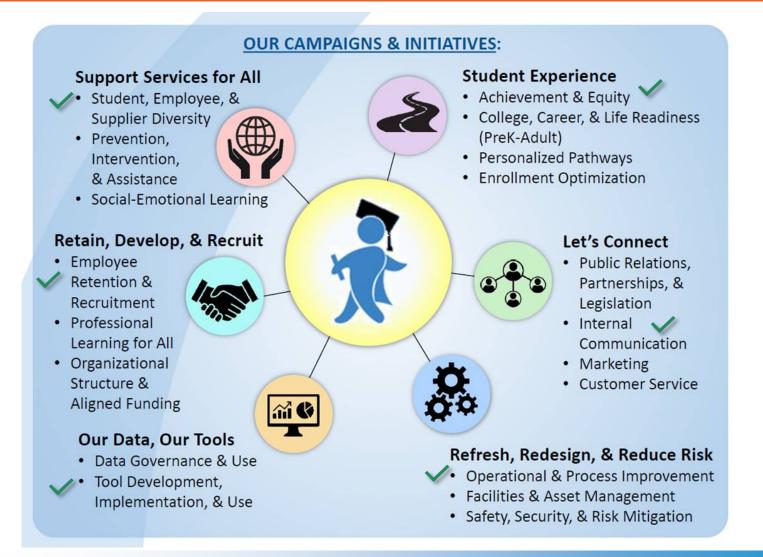


# Annual Strategic Plan Recalibration





# 2024 Strategic Plan: Cadence of Accountability, Year 1





# 2024 Strategic Plan Execution & Accountability Framework

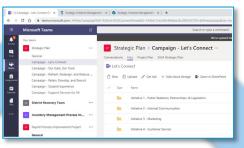


#### **SIM Ambassadors**

- New model for expanding capacity
- 150+ Trained

#### Individual Consultations

- Thought Partnership
- Quarterly Reporting Guidance
- Data Analysis

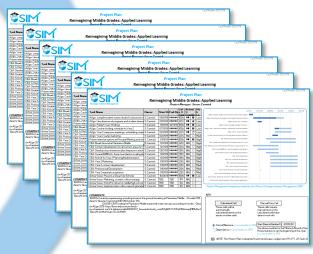


#### **Microsoft Teams**

Unified Communications and Information Sharing of all Initiative-related work

Leveraging Tools,
Technology, &
Personalized
Approaches to
Foster Collaboration





#### Project Plans

Timelines, Resources, Risks

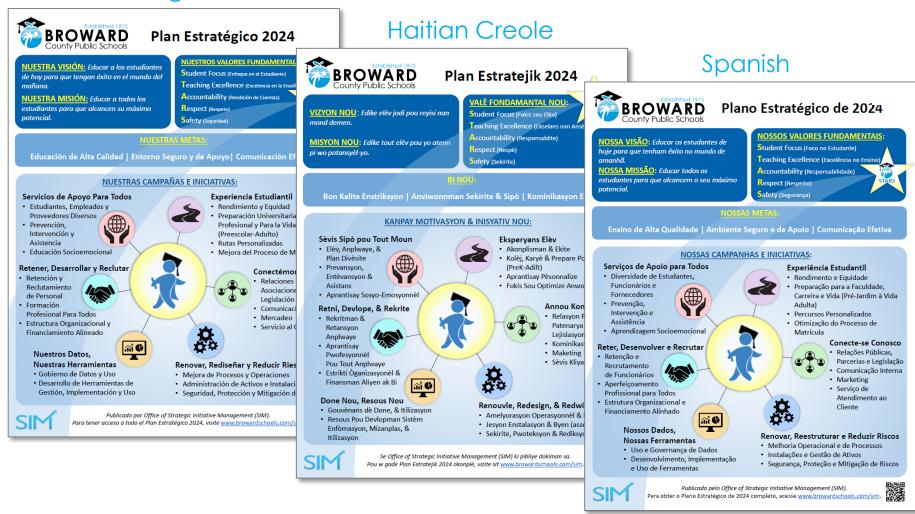
#### **Monthly Campaign Meetings**

With Executive Sponsors & Initiative Leads via Skype



### 2024 Strategic Plan: Vision, Mission, Values, & Goals

#### Portuguese





### 2024 Strategic Plan: Vision, Mission, Values, & Goals



# 2024 Strategic Plan

**OUR VISION:** Educating today's students to succeed in tomorrow's world.

**OUR MISSION:** Educating all students to reach their highest potential.

#### **OUR CORE VALUES:**

Student Focus

Teaching Excellence

Accountability

Respect

Safety



#### **OUR GOALS:**

High-Quality Instruction | Safe & Supportive Environment | Effective Communication

# 2024 Strategic Plan: Campaigns & Initiatives

#### **OUR CAMPAIGNS & INITIATIVES:** Student Experience Support Services for All Achievement & Equity · Student, Employee, & College, Career, & Life Readiness Supplier Diversity (PreK-Adult) · Prevention, Personalized Pathways Intervention. Enrollment Optimization & Assistance Social-Emotional Learning Retain, Develop, & Recruit Let's Connect Employee · Public Relations, Retention & Partnerships, & Recruitment Legislation Professional Internal Learning for All Communication Organizational Marketing Structure & Customer Service Aligned Funding ííì ♥ Our Data, Our Tools Refresh, Redesign, & Reduce Risk · Data Governance & Use Operational & Process Improvement · Tool Development, · Facilities & Asset Management Implementation, & Use · Safety, Security, & Risk Mitigation



# 2024 Strategic Plan: Learnings from the COVID-19 Crisis Shape Our Priorities

**Triage** your response with clear priorities.

Recovery work must reflect that crises differ in magnitude and duration.

Employees – treat them well! Don't neglect self-care either.

Communicate with consistent messages through multiple channels, regularly.

Build local capacity through partnering organizations and businesses.

Be mindful, deliberate, and decisive; don't be distracted by noise!

Protocols matter; they should reflect our values and be scrupulously followed. Keep them simple!



# Impact of COVID-19:

#### Operationalizing Enhancements for Greater Future Success



- Development of eLearning pedagogical competencies
- Availability of all courses on Canvas
- Consistent usage of Canvas features



- Expanded use of collaboration tools
- Regular multi-channel communication to stakeholders



- Improved student: device ratio
- Rollout & enhancements to collaboration tools



- Funding aligned to support critical needs, retain positions
- Adjustments to levels of service based on situation



- Implementation of remote work models
- Expanded professional learning on virtual work & instruction, knowledge & skills



Personnel trained on new safety, health, & cleaning protocols



Broadened student access to instruction & supports through virtual channels



- Monitoring virtual student engagement
- Enhanced health & sanitation guidelines
- · Availability of virtual Mindfulness, SEL resources & instructional materials



- Streamlined procurement processes
- Improved cleaning, sanitation procedures
- Tightened school visitor protocols



- Expanded tech support
- Improved cybersecurity measures



- Strengthened relationships with municipalities & local partners
- Deepened ties with public health experts; access to telehealth services



Expanded relationships with Internet/WiFi providers



# 2024 Strategic Plan: Areas of Accelerated Progress



College, Career, & Life Readiness (PreK-Adult)

 Growth in Canvas course penetration from 30% to over 98%



Tool
Development,
Implementation,
& Use

Student to device ratio: rollout of over 100,000 devices



Facilities & Asset

Management

Closures created expanded window for SMART Program projects



Internal Communication

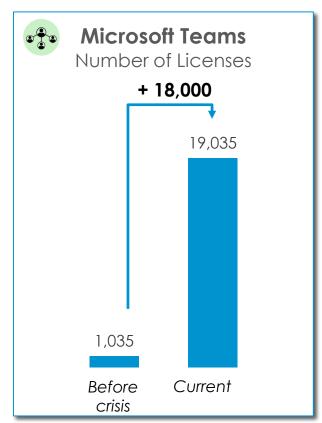
 Accelerated rollout, adoption, and use of collaboration tools (Microsoft Teams) & move toward virtual meetings

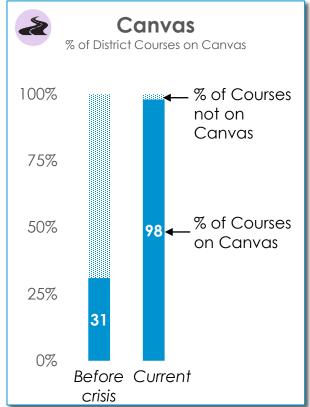


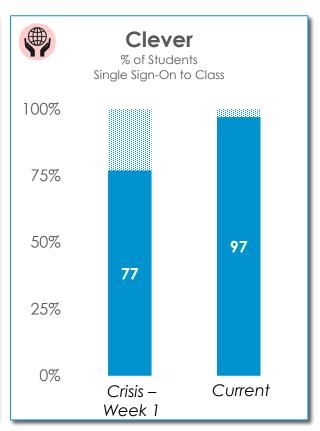
# 2024 Strategic Plan: Acceleration of Timelines (Our Data, Our Tools)



Data as of 04.27.20







- Essential for Remote Work
- Essential for Teaching and Learning
- Essential for monitoringStudent Engagement



# 2024 Strategic Plan: Acceleration of Timelines (Our Data, Our Tools)





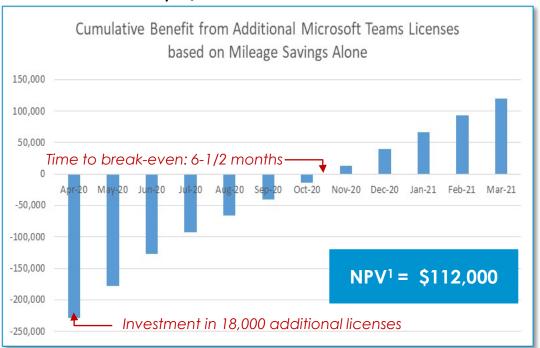
By August, Teams will allow teachers see up to 49 students simultaneously; feature currently available in Preview for some users



# 2024 Strategic Plan: Acceleration of Timelines (Our Data, Our Tools)



#### One Year View, 4% Discount Rate



Example of Mileage Savings through Adoption of Virtual Format

**Elementary Level Principal Meeting** 

<u>Assumptions</u>

160 Attendees

10 Miles - Average distance traveled

**\$0.56** - Per mile reimbursement rate

\$896 spent on mileage reimbursements

#### Returns generated from accrual of mileage savings:

- Assumes 95% reduction in reimbursements, April July 2020
- Assumes ongoing 50% savings in mileage reimbursements through use of virtual meetings, August 2020 – March 2021

Upside potential from productivity gains through better use of time no longer consumed by travel

<sup>1</sup> Return on Investment based on Net Present Value of + benefits – costs. An NPV > \$0 is an attractive investment.



# 2024 Strategic Plan: Framework for Metrics



Government Finance Officers Association

S M A R T E R Goals

Specific Measurable Attainable Relevant Time-bound Engaging Resourced



















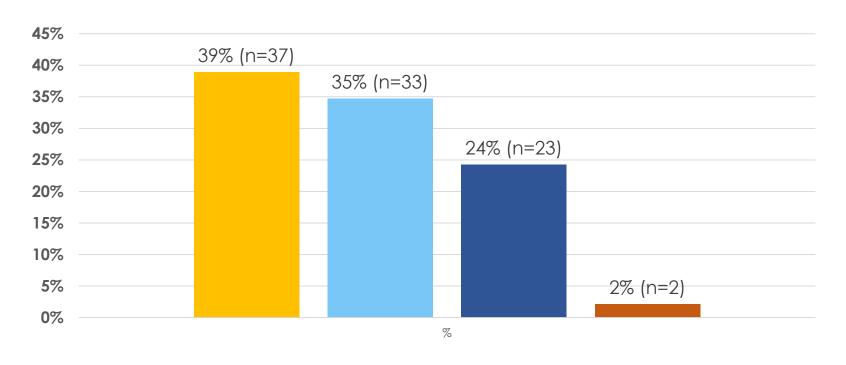
**Council** of the **Great City Schools** 





# 2024 Strategic Plan: COVID-19 Impact on 2020 Metrics



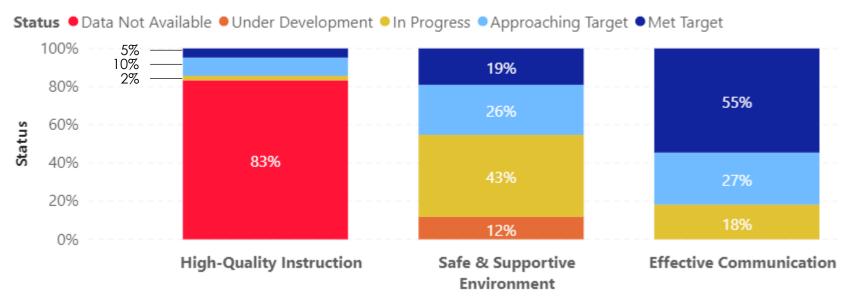


■ Not Yet Determined ■ FSA Testing Cancelled ■ Closure of BCPS Facilities ■ BAS Testing Cancelled



# 2024 Strategic Plan Dashboard

### Status by 2024 Strategic Plan Goal



#### Combined:

17% Met Target – 2020 Target has been met

19% Approaching Target – Data Available, Work in Progress, and Target Defined

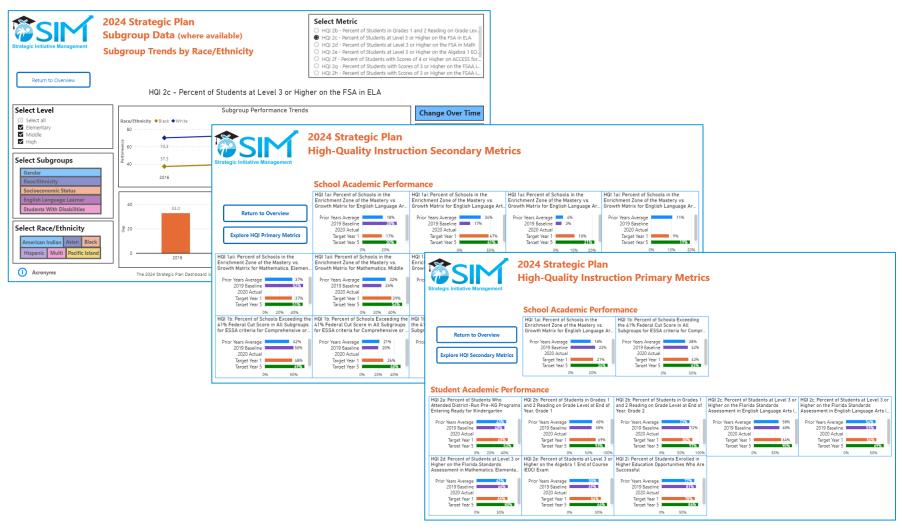
22% In Progress – Data Available and Work in Progress, but Target Not Defined

5% Under Development - Defining Metric, Establishing Processes, or Data Unavailable

37% Data Not Available – Data Not Available due to COVID-19 Impact (i.e., FSA Cancellation)



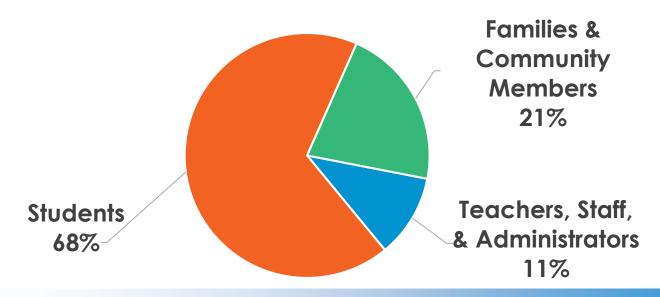
### 2024 Strategic Plan Dashboard





# 2024 Strategic Plan Listening Tour

| Participants by Role               | Count   |
|------------------------------------|---------|
| Students:                          | 118,363 |
| Families & Community Members:      | 37,528  |
| Teachers, Staff, & Administrators: | 19,229  |
| TOTAL:                             | 175,120 |





### 2024 Strategic Plan Listening Tour





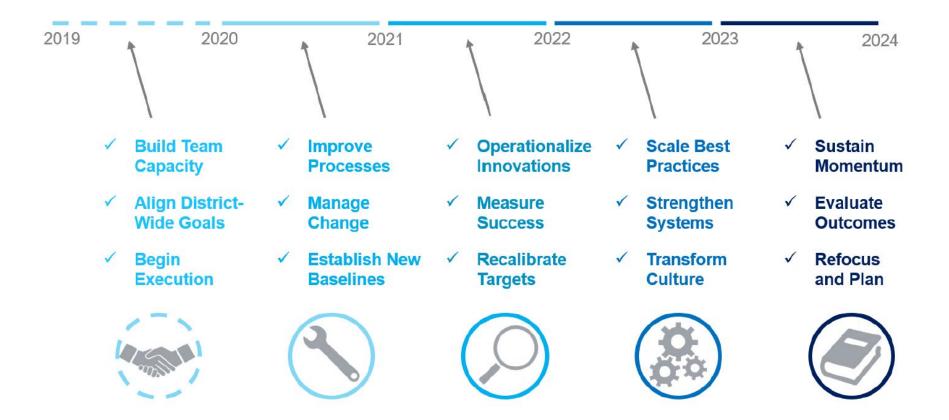
### 2024 Strategic Plan Listening Tour



- ✓ Principals Meetings
- ✓ School-based Events
- ✓ Classroom Visits
- ✓ Community Events
- ✓ Local Non-Profit Meetings
- ✓ Strategic Plan Surveys
- ✓ School Board Workshops

- ✓ Strategic Plan Committee Meetings
- ✓ Strategic Plan Focus Groups
- ✓ Past District-wide Surveys
- ✓ Departmental Planning Retreats
- ✓ Leadership Conferences
- ✓ Director Workgroups
- ✓ Superintendent's Cabinet Meetings

# 2024 Strategic Plan: Maturity Model



### 2024 Strategic Plan: Communications Framework

- SIM Website & SharePoint site
- Monthly Newsletters
- Poster & QR Code
- Monthly Newsletters
- Annual Outcomes Reports
- Planning Retreats
- Social Media
- Other Marketing Materials











www.facebook.com/bcpssim www.twitter.com/bcpssim



### 2024 Strategic Plan: SIM Ambassador Program

#### **Benefits to the Participant:**

- Access, connection, and mentoring with Senior Leaders
- Professional development and resume-building
- Chance to **apply new skills** hands-on
- Networking opportunities
- Ability to make a significant impact on a District-wide scale

#### **Benefits to the District:**

- Expanding capacity of the SIM Team
- Quality and timely 2024 Strategic Plan execution
- Extension of District **Leadership Development** Programs and pipelines
- Ensuring diverse skills and backgrounds on cross-functional Initiative teams
- Model for effective succession planning for new and emerging leaders



200+ Staff & Students

# 2024 Strategic Plan: SIM Ambassador Program



# 2024 Strategic Plan: Theory of Action Examples

#### Social-Emotional Learning (SEL): Theory of Action



#### Lead Measures

- Attendance
   Extracurricular participation
- Professional Learning completions
- Behavior incidents

#### Lag Measures

- SEL survey results
- FSA, PSAT, SAT, AP results
- Graduation rates
- Youth Risk Behavior Survey results

### Theory If we execute this strategy:

Cultivate wellness through the acquisition & implementation of evidence-based SEL programs, instruction, PL & supports based on a unified District SEL framework.

Regularly monitor wellness through observation, outreach, & the collection & analysis of data to inform District actions. Simplify school planning & service delivery requirements around SEL. Ensure wide availability of SEL resources.

#### Then we will realize this goal:

Improvements across critical dimensions of student wellness: Emotional, Intellectual, Personal, Physical, Social, Environmental, and Occupational

#### Action Plan

- 1) Define & institutionalize BCPS's SEL1 framework
- Screen programs to develop & launch a managed menu of SEL Offerings
- 3) Select, procure, & implement SEL programs & an SEL measurement tool
- Rationalize/adapt Professional Learning content
  & delivery to align with District's SEL1 framework
- programs, service delivery ch processes (eg, MTSS-R†I)
- 5) Complete a School Counselo job description, hiring process instrument to align with ASCA
- 6) Eliminate redundancies & syn across school planning requir SEL, Counseling, etc.), combir feasible.
- Develop/launch Mindfulness associated professional learn resources, & a managed mer
- 8) Engage youth through mento programs, and a Youth Sumn
- / 9) Embed SEL resources, conten existing communications plat

  ASCA = American School Counselors Association; ASIP = School Improvement Plan; APBIS = Positive Behavior Interventi Interventi
  - Interventions
     Service utilization

Lead

Measures

Behavior Incidents

data
• Trainings / PL
completions

FSA results

EOC Exams

Course Grades

Satisfaction data

#### Theory

# If we execute this strategy: Develop, implement & support evidence-based practices and recovery coordination & resources;

Prevention, Intervention, & Assistance: Theory of Action

Engage partners to fill capability gaps; Create a central communications website for all

Attendance
 Progress
 Monitoring Plans
 Monitoring Plans

commemorations; and regularly provide **data & analysis** on the utilization of prevention, interesting the second of the second o

ngs / PL intervention, & assistance services to drive programmatic changes

District-wide.

#### Lag Measures Then we will realize this goal:

- Improve wellness: intellectual, mental & physical health of students, families, & staff and
- become more resilient in the face of adversity.

#### Action Plan

- Review & continuously improve District Recovery documentation & training. Update/augment with best practices, & align with catastrophic events.
- Identify service gaps. Develop an engagement model for working with Partners to fill gaps as needed. Create an asset map documenting available services & service providers.
- Design, launch & maintain a communications website that provides 'one-stop' access to recovery resources.
- Regularly collect & analyze data to drive programmatic modifications & improvements in services provided to MSD, the MSD zone, & District-wide.
- 5) Develop & implement a District Mental Health strategy.

#### 2024 STRATEGIC PLAN QUARTERLY REPORT



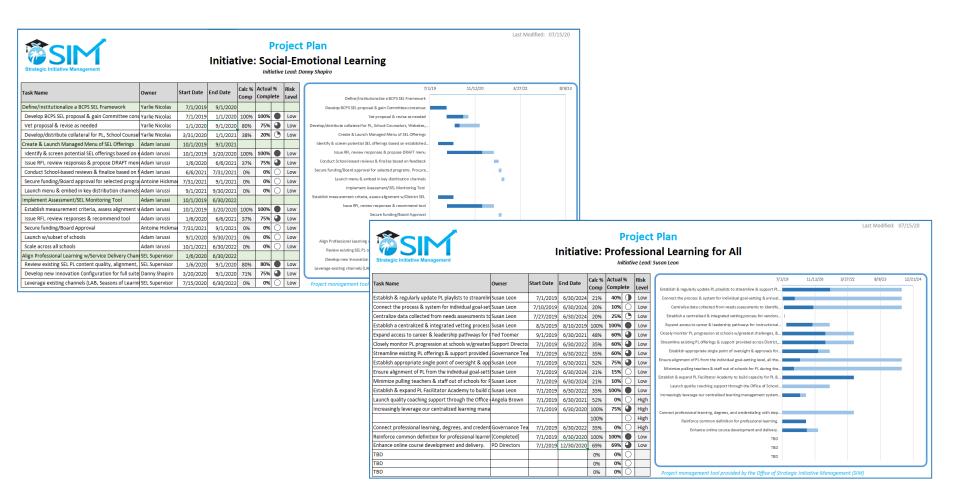
<sup>1</sup>MSD = Marjory Stoneman Douglas

2024 STRATEGIC PLAN QUARTERLY REPORT





# 2024 Strategic Plan: Project Plan Examples





# Student Experience Campaign: Top Accomplishments, Year 1



#### **Achievement Gap**

- Equity & Diversity professional learning & collaboration (webinar series)
- Book distribution-home libraries, resources, & parent tips following school closures
- Family supports (social services, food, clothing, diapers, financial assistance)

# College, Career, & Life Readiness (PreK-Adult)

- Developed & implemented Adulting 101 course & Professional Learning
- Established BRACE<sup>1</sup> Cadets, a peer-to-peer CCLR mentoring program
- Initiated Bridge 2 Life, a college access network
- Continuation & growth of PASL<sup>2</sup>
- Increased FAFSA<sup>3</sup> completion by 6.5% between March 2019 & May 2020

#### Personalized Pathways

- Collaboratively developed definition of Personalized Pathways
- Developed inventory of programs across the District which constitute Personalized Pathways, including maps of availability by program
- Identified gaps in access to Personalized Pathways & potential solutions to close those gaps

# **Enrollment Optimization**

- Streamlined school boundary process
- Submitted RFP for new School Choice software
- Collaborated with the Budget Department & OSPA to expand the School Choice process

Broward Advisors for Continuing Education; <sup>2</sup> Personalization for Academic and Social Learning; <sup>3</sup> Free Application for Federal Student Aid

# Support Services for All Campaign: Top Accomplishments, Year 1



Student, Employee, & Supplier Diversity

- Provided course on courageous conversations about race
- Embedded equity across all elements of the 2024 Strategic Plan
- Held recruitment fairs & events, both in-person & virtually
- **Updated Policy 3330** on the Supplier Diversity Outreach Program
- Launched social media campaign for Economic Development & Diversity Compliance

Prevention,
Intervention, &
Assistance

- Secured new grant funding (\$7.7 million)
- Delivered MSD Employee Summit
- Sustained services to MSD families of the deceased & injured
- Implemented "Day of Service & Love" (MSD Commemoration)
- Developed Contingency Management Planning Guide for the pandemic

Social-Emotional Learning

- Delivered 143 mindfulness sessions (3,313 participants)
- Created Canvas sites for (a) Mindfulness & (b) SEL
- Developed SEL organizational structure & expanded staffing
- Constructed SEL and mindfulness eToolkits
- Offered professional development and training to prepare staff to successfully implement SEL and mindfulness



# Retain, Develop, & Recruit Campaign: Top Accomplishments, Year 1



Employee Retention & Recruitment

- Expanded recruitment reach across multiple channels and platforms
- Identified & assessed barriers to effective teacher retention
- Enhanced internal partnerships & processes to **maximize ongoing** teacher certification
- Partnered with AspireHR to implement SuccessFactors for employee recruitment & onboarding

Professional Learning for All

- Launched 9 PD Playlists (with 7 more in development)
- Expanded leadership pathways for District personnel
- Implemented Teacher Leader Facilitator Academy
- Established Support Director Team to monitor professional learning progression at schools with greatest need

Organizational
Structure & Aligned
Funding

- Managed health insurance costs such that they were cost neutral
- Financially supported the opening of schools by funding positions, supplies, & other essential resources
- Retained every position across the District



# Our Data, Our Tools Campaign: Top Accomplishments, Year 1



# Data Governance & Use

- Distribution of **90,000 laptops** in support of distance learning and the beginnings of the technology refresh plan
- Budget inclusion of \$3M in capital for the 2020-2021 SY in support of the future SIS exploration
- Establishment of a virtual call center supported by the school Microtechs and Computer Operations Service Desk

# Tool Development, Implementation, & Use

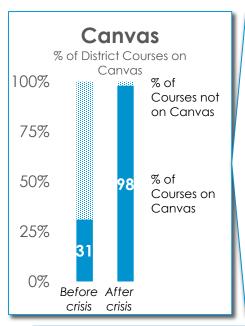
- Established a data governance committee & identified task owners & timelines
- Outlined the goals, benefits, & roadmap needed to drive improved governance
- Identified critical data elements, documents, & practices needed to start a data governance culture within BCPS
- Established an outreach taskforce to align/investigate key best practices

# Our Data, Our Tools Campaign: Top Accomplishments, Year 1



#### 100% eLearning

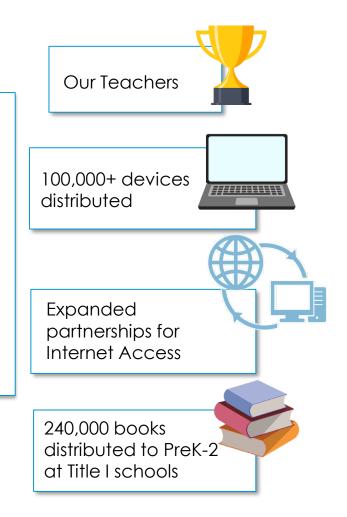
Initial Implementation Successes



# Instructional Delivery

- Supported by 43 course types
- Multiple opportunities to participate
- Over 28,000 participants (District & Charter Staff)

National media attention for eLearning model post-pandemic





# Refresh, Redesign, & Reduce Risk Campaign: Top Accomplishments, Year 1



Operational & Process Improvement

- Established SIM Ambassador Program (200+ staff & students) to facilitate 2024 Strategic Plan execution, leadership development, & succession planning
- Completed critical milestones in 5 process improvement projects
- Facilitated annual listening tour & planning retreats for various departments & schools across the District
- Facilitated planning process & Board Workshops on school reopening
- Certified 1,313 staff & students as Lean Six Sigma White & Yellow Belts

Facilities & Asset Management

- Conducted long-range planning for District-wide facilities maintenance
- Made critical improvements to the Maximo system
- Drafted Capital Budget Guidelines
- Integrated Government Finance Officers Association (GFOA) Smarter School Spending Framework

Safety, Security, & Risk Mitigation

- On-time completion of all SSRAs and submission of FSSAT
- Installation of additional Stop the Bleed Kit stations at every school
- Hiring and onboarding more than 350 new employees
- Launch of the District Security Operations Center



# Let's Connect Campaign: Top Accomplishments, Year 1



#### Public Relations, Partnerships, & Legislation

- Expanded communications with all Broward municipalities & the County
- Facilitated monthly calls with the Broward League of Cities & the District
- Leveraged partners to **pay for non-reimbursable adult meals** provided to families during the crisis
- Redefined procedures for partnerships at the District and school levels

# Internal Communication

- Conducted multiple focus groups with internal stakeholders on communication needs & preferences
- Led adoption & usage of Office 365 collaboration tools & virtual meetings
- Revised Board Agenda Request Form & acquired new work flow system for communicating, tracking, and completing Board items

#### Marketing

- Expanded marketing and communications across digital, broadcast, and social media channels, including ongoing series of weekly video updates from Superintendent Runcie
- Refreshed Marketing and Communications standards and guidelines
- Transformed BECON-TV into **The Graduation Station** in June

#### **Customer Service**

- Established a Customer Service Committee to gather input from internal & external stakeholder groups
- Established common definitions for Stakeholder, Customer, & Engagement
- Drafted a proposed clear set of Customer Service Standards for the entire organization



### 2024 Strategic Plan Initiatives: Navigating through Proposed Changes





## 2024 Strategic Plan Initiatives: Decision Matrix

|            |   | _                                  | Criteria                          |              |              |                |
|------------|---|------------------------------------|-----------------------------------|--------------|--------------|----------------|
|            | Feasibility<br>(Resources<br>Available) | Impact<br>(Strategic<br>Alignment) | Urgency<br>(Time-<br>Sensitivity) | Other Factor | Other Factor | TOTAL<br>SCORE |
| Weight     |   |                                    |                                   |              |              |                |
| Project 1  |   |                                    |                                   |              |              |                |
| Project 2  |   |                                    |                                   |              |              |                |
| Project 3  |   |                                    |                                   |              |              |                |
| Project 4  |   |                                    |                                   |              |              |                |
| Project 5  |   | Exc                                | mple Te                           | mplate       |              |                |
| Project 6  |   |                                    |                                   |              |              |                |
| Project 7  |   |                                    |                                   |              |              |                |
| Project 8  |   |                                    |                                   |              |              |                |
| Project 9  |   |                                    |                                   |              |              |                |
| Project 10 |   |                                    |                                   |              |              |                |

Weight = 1 (Lowest Priority) to 5 (Highest Priority); Score = 0 (Unfavorable) to 3 (Highly Favorable)

Cell Total = Score x Weight (Range from 0 to 15); Total Score = Sum of Columns; Top Priority Projects = Ranked by Highest Total Scores



Broward County Public Schools | Office of Strategic Initiative Management

## 2024 Strategic Plan: Summary of Proposed Changes to Existing Initiatives

|          |  | Theory of Action | Tactics | Scope    |
|----------|--|------------------|---------|----------|
|          | Achievement & Equity                           |                  |         |          |
| <b>S</b> | College, Career, & Life Readiness (PreK-Adult) |                  |         | <b>√</b> |
|          | Personalized Pathways                          |                  |         | •        |
|          | Enrollment Optimization                        |                  | ✓       |          |
|          | Student, Employee, & Supplier Diversity        |                  | ✓       |          |
|          | Prevention, Intervention, & Assistance         | ✓                |         | ✓        |
|          | Social Emotional Learning                      |                  |         |          |
|          | Employee Retention & Recruitment               |                  |         |          |
| 150 M    | Professional Learning for All                  |                  |         | ✓        |
|          | Organizational Structure & Aligned Funding     |                  |         |          |
| M C      | Tool Development, Implementation, & Use        |                  | ✓       | ./       |
|          | Data Governance                                |                  | ✓       | •        |
|          | Operational & Process Improvement              |                  |         |          |
| 00       | Facilities & Asset Management                  |                  |         | ✓        |
|          | Safety, Security, & Risk Mitigation            | ✓                |         |          |
|          | Public Relations, Partnerships, & Legislation  | ✓                | ✓       |          |
|          | Internal Communications                        |                  | ✓       | <b>√</b> |
| a T a    | Marketing                                      |                  | ✓       | •        |
|          | Customer Service                               |                  | ✓       |          |



### 2024 Strategic Campaigns: Scope Expansion (select examples)



- Health & sanitation guidelines for COVID-19
- SEL eToolkits, programming & structured templates for start of school



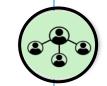




 Enrollment optimization refocused to ensuring access and opportunity



- Collective bargaining on reopening levels of service
- Assessment of funding impacts & identification of potential funding solutions
- Professional development for elearning
- Cultivation of partnerships to expand capacity for reopening
- Communication to stakeholders on reopening



Legislative push on CARES Act



- Classroom technology planning
- Virtual Call Center (Tech Support)
- Reopening questionnaire
- Monitoring tools for tracking student virtual engagement
- Development of Physical Distancing guidelines
- New protocols, procedures for visitors, campus monitoring
- COVID-19 tracking dashboard





## 2024 Strategic Plan Metrics: Proposed Updates

#### **HQI: Student Academic Performance** (addition):

- ➤ HQI 2j: Percent of Students with Scores of 3 or Higher on the Florida Standards Assessment in Science (Grades 5 and 8) and Biology End of Course Exam
- ➤ HQI 2k: Percent of Students with Scores of 3 or Higher on the Civics and US History End of Course Exams

#### HQI: Personalized Educational Pathways (addition):

> HQI 6a: Percent of Personalized Pathways accessible to all BCPS Students

#### SSE: Student Attendance\* (edit):

SSE 3: Added Footnote Re: Student attendance in eLearning context

#### SSE: Professional Learning (addition):

SSE 5b, c, d: Percent of Teachers Completing LAB eLearning Modules (Introductory, Intermediate, and Advanced)

#### NOTES:

- \* Primary Metric; remainder are Secondary Metrics
- Complete Metrics definitions can be found in the 2024 Strategic Plan Metrics Appendix
- Any updates to Baselines during plan recalibration are attributed to data becoming available which was not available during original plan development
- Any updates to Targets during plan recalibration are attributed to new data availability after original plan development



# 2024 Strategic Plan New Initiative Proposal: Family & Community Engagement



Campaign: Let's Connect

#### Initiative 5: Family & Community Engagement

Amplify family and community voice with equitable, multi-directional communication, sustained engagement, calls to action, and feedback loops to ensure a relevant response to stakeholder needs.

**Divisions:** Academics, Communications\*, Legislative Affairs, School Performance & Accountability, Student Support Initiatives & Recovery

#### **Key Tactics:**

- Expand and promote the number of translations available for various events and communications, to ensure a broader reach and meaningful engagement across the community.
- Facilitate and participate in community meetings, focus groups, and other forums for listening and engagement.
- Provide professional development opportunities and technical support for schools around best practices in community engagement.
- Expand internal and external partnerships to create a centralized site for online resources and learning opportunities.
- Coordinate opportunities for organizations to provide relevant support to families and communities, and/or fill capacity gaps at the District.
- Increasingly leverage existing communications channels through community partners.

NOTES: \* = Chief Executive Sponsor,  $\triangle$  = Continuous Improvement Idea



# 2024 Strategic Plan New Initiative Proposal: Family & Community Engagement





## 2024 Strategic Plan: Cadence of Accountability, Year 2 Reporting Schedule for Board Workshops

### Proposed

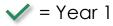
### Quarterly Reporting at Board Workshops, with Initiative Deep Dives

| Quarter | Month           | Campaigns   | Initiatives   |
|---------|-----------------|---|---|
| 1       | October<br>2020 | <ul><li>Refresh, Redesign, &amp; Reduce<br/>Risk</li><li>Student Experience</li></ul> | <ul> <li>Safety, Security, &amp; Risk Mitigation</li> <li>College, Career, &amp; Life Readiness (Prek-Adult)</li> </ul> |
| 2       | January<br>2021 | <ul><li>Let's Connect</li><li>Student Experience</li></ul>                            | <ul> <li>Public Relations, Partnerships, &amp; Legislation</li> <li>Personalized Pathways</li> </ul>                    |
| 3       | April<br>2021   | <ul><li>Our Data, Our Tools</li><li>Support Services for All</li></ul>                | <ul> <li>Data Governance</li> <li>Prevention, Intervention, &amp; Assistance</li> </ul>                                 |
| 4       | August<br>2021  | • ALL   | • ALL   |



# 2024 Strategic Plan: Cadence of Accountability, Year 2 Reporting Schedule for Board Workshops

Proposed

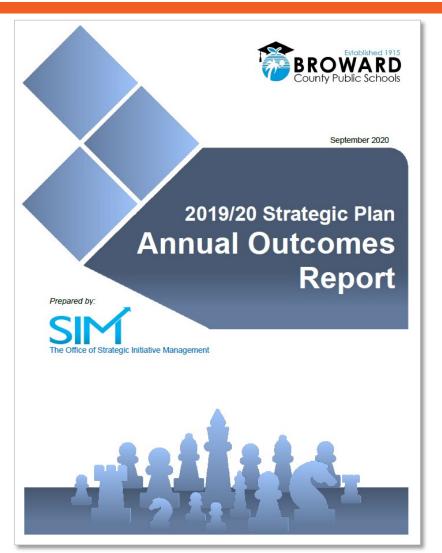


✓ = Year 2





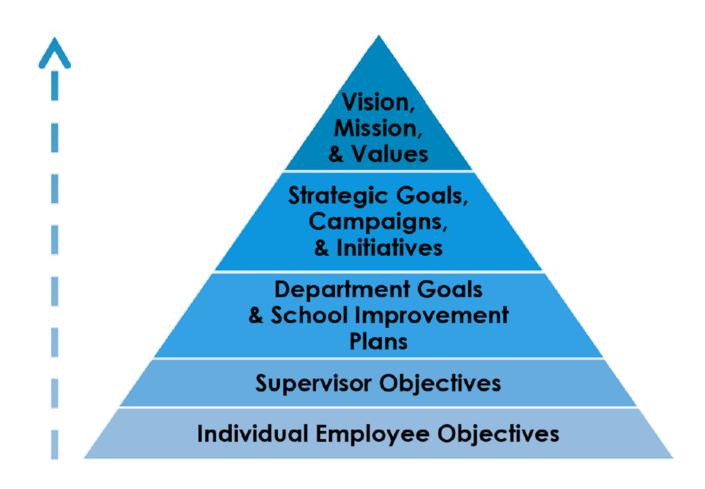
### 2019-20 Annual Outcomes Report



The outcomes presented today will be featured in the **Annual Outcomes Report** to be published in September

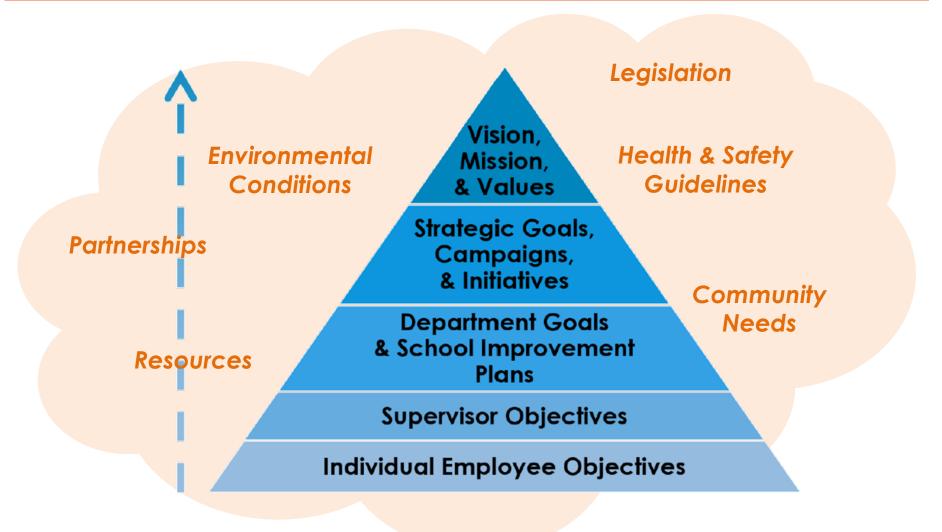


### 2024 Strategic Plan: District-wide Alignment





### 2024 Strategic Plan: District-wide Alignment



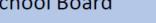


### Proposed Updates to Change Management Process

### **Current Model**

Strategic Plan Revised and Published

**School Board** 



Superintendent's Cabinet



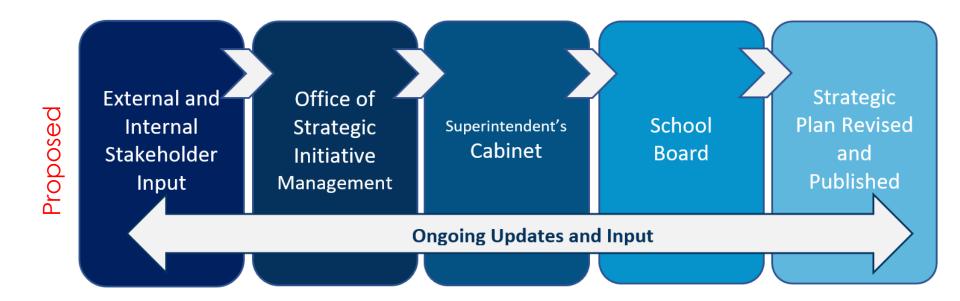
Office of Strategic Initiative Management



 $\underline{www.browardschools.com/strategicplan}$ 

### Proposed Updates to Change Management Process

- Expanded Input and Feedback Change suggestions may also be captured from any direction or level of the organization or through external sources (e.g., legislation, advisory groups, health officials, etc.).
- Improved Cadence for Change Management Initiatives, Metrics, and Targets may now be revised and updated at any time during the year with School Board approval.





### Staying Focused on Our Mission

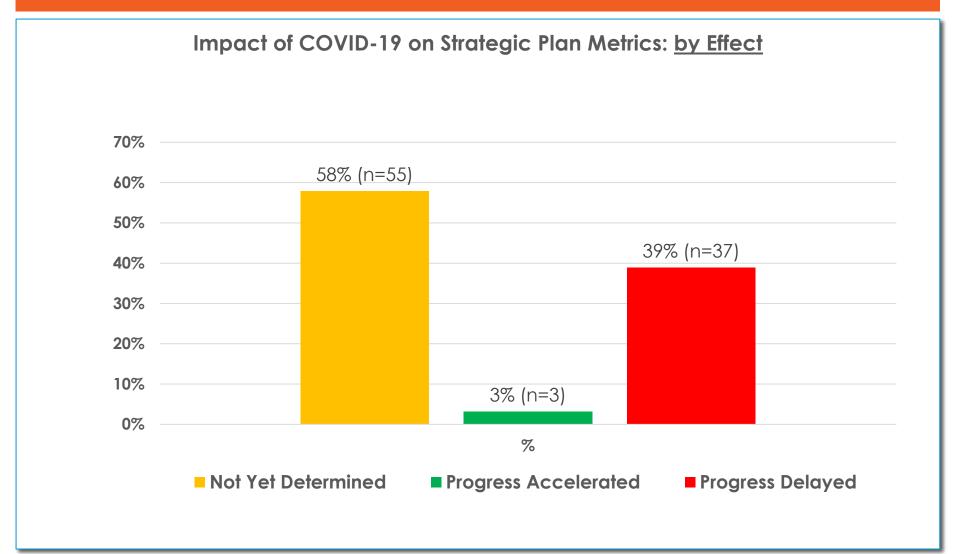
"History tells us that we must never ever give up. That we must never ever give in or give out. That we must not get lost in a sea of despair. That we must all keep the faith. That we must keep our eyes on the prize."

### **-JOHN LEWIS**

U.S. Congressman & Civil Rights Leader

### **APPENDIX**

### 2024 Strategic Plan: COVID-19 Impact on 2020 Metrics





### 2024 Strategic Plan: HQI Metrics Development Status

| HQI Metric  | Status             |
|---|--------------------|
| School Academic Performance: Mastery vs. Growth: ELA        | Data Not Available |
| School Academic Performance: Mastery vs. Growth: ELA Middle | Data Not Available |
| School Academic Performance: Mastery vs. Growth: ELA High   | Data Not Available |
| School Academic Performance: Mastery vs. Growth: ELA Combo  | Data Not Available |
| School Academic Performance: Mastery vs. Growth: ELA        | Data Not Available |
| School Academic Performance: Mastery vs. Growth: Math       | Data Not Available |
| School Academic Performance: Mastery vs. Growth: Math       | Data Not Available |
| School Academic Performance: Mastery vs. Growth: Math High  | Data Not Available |
| School Academic Performance: Mastery vs. Growth: Math       | Data Not Available |
| School Academic Performance: Mastery vs. Growth: Math       | Data Not Available |
| School Academic Performance: ESSA Elementary                | Data Not Available |
| School Academic Performance: ESSA Middle                    | Data Not Available |
| School Academic Performance: ESSA High                      | Data Not Available |
| School Academic Performance: ESSA Combo                     | Data Not Available |
| School Academic Performance: ESSA District Total            | Data Not Available |
| Student Academic Performance: KG Readiness                  | Approaching Target |
| Student Academic Performance: Primary Reading, Grade 1      | Data Not Available |
| Student Academic Performance: Primary Reading, Grade 2      | Data Not Available |
| Student Academic Performance: ELA, Grade 3                  | Data Not Available |
| Student Academic Performance: ELA, Grade 10                 | Data Not Available |
| Student Academic Performance: ELA, Grades 4 & 5             | Data Not Available |

| HQI Metric   | Status             |
|--|--------------------|
| Student Academic Performance: ELA, Middle              | Data Not Available |
| Student Academic Performance: ELA, High                | Data Not Available |
| Student Academic Performance: Math, Elementary         | Data Not Available |
| Student Academic Performance: Math, Middle             | Data Not Available |
| Student Academic Performance: Algebra 1, Middle        | Data Not Available |
| Student Academic Performance: Algebra 1, High          | Data Not Available |
| Student Academic Performance: Algebra 1, Combined      | Data Not Available |
| Student Academic Performance: ELLs, Elementary         | Data Not Available |
| Student Academic Performance: ELLs, Middle             | Data Not Available |
| Student Academic Performance: ELLs, High               | Data Not Available |
| Student Academic Performance: Disabilities-ELA,        | Data Not Available |
| Student Academic Performance: Disabilities-ELA, Middle | Data Not Available |
| Student Academic Performance: Disabilities-ELA, High   | Data Not Available |
| Student Academic Performance: Disabilities-Math,       | Data Not Available |
| Student Academic Performance: Disabilities-Math,       | Data Not Available |
| Student Academic Performance: Higher Education         | Met Target         |
| Graduation Rate  | Approaching Target |
| Connection to School, Middle                           | Met Target         |
| Connection to School, High                             | Approaching Target |
| College and Career Exploration, Middle/High            | Approaching Target |
| Personalized Educational Pathways                      | In Progress        |

**Bold indicates Primary Metrics** 

5% Met Target – 2020 Target has been met

10% Approaching Target – Data Available, Work in Progress, and Target Defined

2% In Progress – Data Available and Work in Progress, but Target Not Defined

0% Under Development – Defining Metric, Establishing Processes, or Data Unavailable

83% Data Not Available – Data Not Available due to COVID-19 Impact (i.e., FSA Cancellation)



### 2024 Strategic Plan: SSE Metrics Development Status

| SSE Metric  | Status             |
|---|--------------------|
| Safety Preparedness: External-Sourced Recommendations   | In Progress        |
| Safety Preparedness: Priority 1 and 2 Work Orders       | In Progress        |
| Safety Preparedness: Priority 1 and 2 Completion Time   | Met Target         |
| Safety Preparedness: Training Program                   | In Progress        |
| Safety Preparedness: Communications - Alerts Sent       | Under Development  |
| Safety Preparedness: Communications - Tips Received     | Under Development  |
| Perceptions of Safety and Supports, Elementary Students | Approaching Target |
| Perceptions of Safety and Supports, Secondary Students  | Met Target         |
| Perceptions of Safety and Supports, Parents             | Approaching Target |
| Perceptions of Safety and Supports, School Staff        | Approaching Target |
| Perceptions of Safety and Supports, District Staff      | Met Target         |
| Perceptions of Safety and Supports, Community           | Met Target         |
| Student Attendance, Elementary                          | Approaching Target |
| Student Attendance, Middle                              | Approaching Target |
| Student Attendance, High                                | Approaching Target |
| Teacher Retention: New Hire Retention, 5 Years          | Approaching Target |
| Teacher Retention: New Hire Retention, 4 Years          | Approaching Target |
| Teacher Retention: New Hire Retention, 3 Years          | Approaching Target |
| Teacher Retention: New Hire Retention, 2 Years          | Approaching Target |
| Teacher Retention: New Hire Retention, 1 Year           | Approaching Target |
| Teacher Retention: Mobility, Elementary                 | In Progress        |

| SSE Metric                                       | Status            |
|--|-------------------|
| Teacher Retention: Mobility, Middle              | In Progress       |
| Teacher Retention: Mobility, High                | In Progress       |
| Professional Learning                            | Met Target        |
| Student Behavior Supports, Elementary            | Met Target        |
| Student Behavior Supports, Middle                | Met Target        |
| Student Behavior Supports, High                  | Met Target        |
| Operational Efficiency: Finance                  | In Progress       |
| Operational Efficiency: Finance                  | In Progress       |
| Operational Efficiency: Food Services            | In Progress       |
| Operational Efficiency: Food Services            | In Progress       |
| Operational Efficiency: Information & Technology | In Progress       |
| Operational Efficiency: Information & Technology | In Progress       |
| Operational Efficiency: Maintenance              | In Progress       |
| Operational Efficiency: Maintenance              | In Progress       |
| Operational Efficiency: Procurement              | In Progress       |
| Operational Efficiency: Procurement              | In Progress       |
| Operational Efficiency: Transportation           | In Progress       |
| Operational Efficiency: Transportation           | In Progress       |
| Social-Emotional Learning, Elementary            | Under Development |
| Social-Emotional Learning, Middle                | Under Development |
| Social-Emotional Learning, High                  | Under Development |

**Bold indicates Primary Metrics** 

19% Met Target – 2020 Target has been met

26% Approaching Target – Data Available, Work in Progress, and Target Defined

43% In Progress – Data Available and Work in Progress, but Target Not Defined

12% Under Development – Defining Metric, Establishing Processes, or Data Unavailable

0% Data Not Available – Data Not Available due to COVID-19 Impact (i.e., FSA Cancellation)



### 2024 Strategic Plan: EC Metrics Development Status

| EC Metric   | Status             |
|---|--------------------|
| Perceptions of Communication, Elementary Students | Met Target         |
| Perceptions of Communication, Secondary Students  | Approaching Target |
| Perceptions of Communication, Parents             | Approaching Target |
| Perceptions of Communication, School Staff        | Met Target         |
| Perceptions of Communication, District Staff      | Met Target         |
| Perceptions of Communication, Community           | Met Target         |
| Community Partnerships                            | Met Target         |
| Communications Ambassadors                        | In Progress        |
| Family Connection                                 | Met Target         |
| Positive Media Coverage                           | Approaching Target |
| Social Media Usage                                | In Progress        |

**Bold indicates Primary Metrics** 

55% Met Target – 2020 Target has been met

27% Approaching Target – Data Available, Work in Progress, and Target Defined

18% In Progress – Data Available and Work in Progress, but Target Not Defined

0% Under Development – Defining Metric, Establishing Processes, or Data Unavailable

0% Data Not Available – Data Not Available due to COVID-19 Impact (i.e., FSA Cancellation)



### **Achievement & Equity: Theory of Action**



|   | Theory  | Action Plan  |
|---|---|--|
| Lead Measures     Attendance     Behavior     BAS     BSA     School-     based     Formative     Assessments | If we:  Identify and scale up best practices while aligning systems to enhance opportunities, support, resources, and structures targeting student and school needs                                   | <ol> <li>Identify schools successfully closing the achievement gap and understand their strategies</li> <li>Design professional learning opportunities that focus on achievement equity</li> <li>Review and revise current practices and systems as they impact achievement and equity</li> <li>Develop strategies to enable families to support achievement equity</li> </ol> |
| Lag Measures     BAS     PRT     FSA     EOC     Graduation     Rates   | Then we will:  Close disparities in absolute levels of achievement, learning gains, and opportunities across the PreK-12 spectrum, ensuring the highest and most equitable outcomes for all students. | 5) Review service delivery systems to identify opportunities for improvement (Collaborative Problem Solving, Extended Learning Opportunities, Mentoring, Social Emotional Learning Supports, Intervention Plans)   |

BAS = Benchmark Assessment Test; BSA = ; PRT = ; EOC = End of Course Exam



### **Achievement & Equity: Project Plan**



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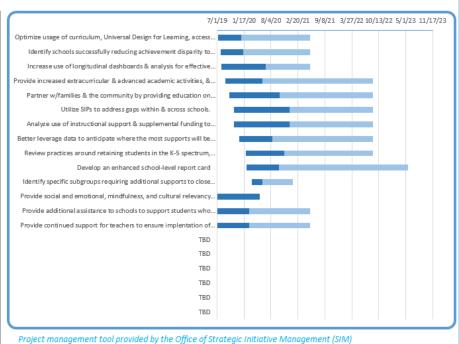


#### **Project Plan**

#### **Initiative: Achievement & Equity**

Initiative Lead: Dr. Lori Canning

| Task Name  | Owner             | Start Date | End Date  | Calc %<br>Comp | Actual<br>Comple |         | Risk<br>Level |
|--|-------------------|------------|-----------|----------------|------------------|---------|---------------|
| Optimize usage of curriculum, Universal Design for I   | Learning          | 7/10/2019  | 5/20/2021 | 55%            | 25%              | •       | Med           |
| Identify schools successfully reducing achievement of  | OSPA, Acad.       | 7/27/2019  | 5/20/2021 | 53%            | 25%              | •       | Med           |
| Increase use of longitudinal dashboards & analysis for | Assess, SIM       | 8/3/2019   | 5/20/2021 | 53%            | 50%              | 1       | Low           |
| Provide increased extracurricular & advanced acade     | Student Activitie | 9/1/2019   | 8/29/2022 | 29%            | 25%              | •       | Low           |
| Partner w/families & the community by providing ed     | FACE              | 10/1/2019  | 8/29/2022 | 27%            | 35%              | •       | Low           |
| Utilize SIPs to address gaps within & across schools.  | SSI, DIV          | 11/3/2019  | 8/29/2022 | 25%            | 40%              | 1       | Low           |
| Analyze use of instructional support & supplemental    | OSPA, Title One   | 11/3/2019  | 8/29/2022 | 25%            | 40%              | 1       | Low           |
| Better leverage data to anticipate where the most      | Literacy, Learnir | 12/13/2019 | 8/29/2022 | 22%            | 25%              | •       | Low           |
| Review practices around retaining students in the K    | MTSS/RtI          | 1/31/2020  | 8/29/2022 | 18%            | 30%              | •       | Low           |
| Develop an enhanced school-level report card           | Learning          | 2/4/2020   | 5/20/2023 | 13%            | 20%              | •       | Low           |
| Identify specific subgroups requiring additional supp  | Stud Assessment   | 3/17/2020  | 1/15/2021 | 39%            | 25%              | •       | Low           |
| Provide social and emotional, mindfulness, and cultu   | SSI-SEL, DIV      | 4/30/2019  | 5/14/2020 | 100%           | 100%             |         | Low           |
| Provide additional assistance to schools to support s  | SSI-SEL           | 4/30/2019  | 5/20/2021 | 59%            | 40%              | 1       | Low           |
| Provide continued support for teachers to ensure im    | MTS/RtI           | 4/30/2019  | 5/20/2021 | 59%            | 40%              | 1       | Low           |
| TBD  |                   |            |           | 0%             | 0%               | 0       |               |
| TBD  |                   |            |           | 0%             | 0%               | 0       |               |
| TBD  |                   |            |           | 0%             | 0%               | 0       |               |
| TBD  |                   |            |           | 0%             | 0%               | $\circ$ |               |
| TBD  |                   |            |           | 0%             | 0%               | 0       |               |
| TBD  |                   |            |           | 0%             | 0%               | 0       |               |





# College, Career, & Life Readiness (PreK–Adult): Theory of Action

|   | Theory  | Action Plan  |
|---|---|--|
| Lead Measures  Attendance Behavior Projects Participation SEL Measures BAS BSA School-based Formative Assessments | If we execute this strategy:  If we ensure that all students have rich experiences in schools, which includes accessing various levels of texts, participating in problem/project based learning, applying knowledge learned in real world settings, and being supported in a warm environment where their education needs are met and they have an opportunity to express themselves in all academic areas | <ul> <li>Review status of the 2016-19 HQI Initiatives to ensure alignment and implementation fidelity</li> <li>Identify and implement actions for grades 3 to 5, which represent a gap under the previous plan</li> <li>Identify grade-level appropriate actions for early college and career exploration</li> </ul>   |
| Assessments  Lag Measures  BAS FSA/EOC PSAT/SAT Grad. Rates College, Career, Life Readiness                       | Then we will realize this goal: Establish a cadence of experiences implemented across PreK-Adult that meet our expectations for all students to have the academic as well as interpersonal skills to be prepared for higher education, early employability, and civic engagement.   | <ul> <li>Identify areas for optimal collaboration with families, the external community, businesses, and college partners</li> <li>Develop a Social, Emotional, and Academic Development (SEAD) framework and measurement tool</li> <li>Streamline Response to Intervention (Rtl) processes</li> <li>Better define school-level autonomy and recommend parameters</li> </ul> |

SEL = Social-Emotional Learning; BAS = Benchmark Assessment Test; BSA = ; FSA = Florida Standards Assessment; EOC = End of Course Exam; Rtl = Response to Intervention



## College, Career, & Life Readiness (PreK–Adult): Project Plan

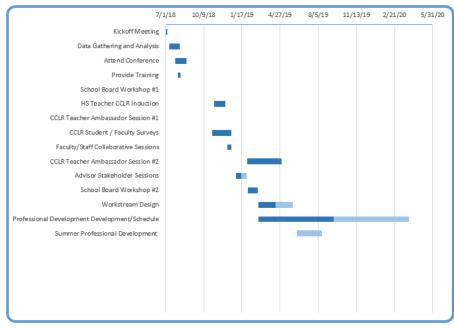


#### **Project Plan**

### College, Career, & Life Readiness (Prek-Adult): Summary Overview

Workstream Lead: Guy Barmoha

| Task Name                                     | Owner          | Start Date | End Date   | Calc %<br>Comp | Actual<br>Compl |   | Risk<br>Level |
|---|----------------|------------|------------|----------------|-----------------|---|---------------|
| Kickoff Meeting                               | Riberio        | 7/1/2018   | 7/5/2018   | 100%           | 100%            |   | Low           |
| Data Gathering and Analysis                   | Riberio        | 7/10/2018  | 8/7/2018   | 100%           | 100%            |   | Low           |
| Attend Conference                             | Riberio        | 7/27/2018  | 8/24/2018  | 100%           | 100%            |   | Low           |
| Provide Training                              | Riberio        | 8/3/2018   | 8/10/2018  | 100%           | 100%            |   | Low           |
| School Board Workshop #1                      | Riberio        | 9/25/2018  | 9/25/2018  | 100%           | 100%            |   | Low           |
| HS Teacher CCLR Induction                     | Riberio        | 11/6/2018  | 12/5/2018  | 100%           | 100%            |   | Low           |
| CCLR Teacher Ambassador Session #1            | Riberio        | 11/19/2018 | 11/19/2018 | 100%           | 100%            |   | Low           |
| CCLR Student / Faculty Surveys                | Riberio        | 11/1/2018  | 12/21/2018 | 100%           | 100%            |   | Low           |
| Faculty/Staff Collaborative Sessions          | Riberio        | 12/10/2018 | 12/21/2018 | 100%           | 100%            |   | Low           |
| CCLR Teacher Ambassador Session #2            | Riberio/LaPace | 1/31/2019  | 5/1/2019   | 100%           | 100%            |   | Low           |
| Advisor Stakeholder Sessions                  | Riberio/LaPace | 1/1/2019   | 1/30/2019  | 100%           | 50%             | • | High          |
| School Board Workshop #2                      | Reberio/Barmoh | 2/1/2019   | 2/28/2019  | 100%           | 100%            |   | Low           |
| Workstream Design                             | Riberio        | 3/1/2019   | 5/30/2019  | 100%           | 50%             | 1 | High          |
| Professional Development Development/Schedule | Riberio/Leon   | 3/1/2019   | 3/30/2020  | 100%           | 50%             | • | High          |
| Summer Professional Development               | Riberio/Leon   | 6/10/2019  | 8/14/2019  | 100%           | 0%              | 0 | High          |
|   |                |            |            | 0%             | 0%              | 0 |               |
|   |                |            |            | 0%             | 0%              | 0 |               |
|   |                |            |            | 0%             | 0%              | 0 |               |
|   |                |            |            | 0%             | 0%              | 0 |               |
|   |                |            |            | 0%             | 0%              | 0 |               |



Project management tool provided by the Office of Strategic Initiative Management (SIM)

Last Modified: 07/27/20

### Personalized Pathways: Theory of Action



| ineory | Action Plan |
|--------|-------------|
|        |             |

### **Lead Measures**

- % magnet programs that follow feeder patterns
- %teachers trained in personalized pathways/ learning strategies
- % administrators trained in personalized pathways/ learning strategies
- 4) % students earning Career & Technical Education (CTE) certifications
- 5) % schools offering CTE programs
- 6) # business and community partnerships

### Lag Measures

- Year/Year Increase in Lead Measures 1 & 4
- Increase in work/projectbased learning/individualized student playlists
- Funding to schools based on CTE certifications
- 4) Number of internships & job placement

### If we execute this strategy:

Develop an education model that seeks to accelerate student learning by tailoring the instructional environment- what, when, how and where students learn – to address the individual needs, skills, and interests of each student

### Then we will realize this goal:

Enhance and expand personalized educational pathways, inclusive of college and career pathways, and ensure equitable access to innovative programs.

- 1) Develop Magnet Program progressions through feeder patterns from elementary to middle to high school so that students can continue a course of study that engages them and where they graduate with skills in a concentration area of interest.
- Develop training options for teachers and administrators to develop instructional strategies promoting personalized learning that lead to individualized student pathways.
- 3) Develop CTE pathways for students as they progress from elementary to middle to high schools so that students can continue a course of study that engages them and where they graduate with certifications in areas of interest along with a diploma.
- 4) Develop personalized pathways for our Center and ESE students enabling them to develop the life skills needed to be productive citizens.
- 5) Develop matriculation options for students to graduate high school and complete CTE programs at our technical colleges.
- 6) Develop flexible elementary, middle, and high school bell schedules that promote career exploration, internships, industry certifications, and job placement.



### Personalized Pathways: Project Plan



Last Modified: 07/24/20

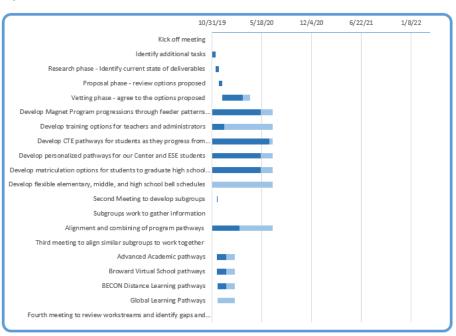


#### **Project Plan**

#### **Initiative: Personalized Pathways**

Initiative Lead: Dr. Daryl Diamond

| Task Name  | Owner             | Start Date | End Date   | Calc %<br>Comp | Actual %<br>Complete | Risk<br>Level |
|--|-------------------|------------|------------|----------------|----------------------|---------------|
| Kick off meeting                                       | Daryl Diamond     | 10/31/2019 | 10/31/2019 | 100%           | 100%                 | Low           |
| Identify additional tasks                              | Daryl Diamond     | 10/31/2019 | 11/14/2019 | 100%           | 100%                 | Low           |
| Research phase - Identify current state of deliverable | Daryl Diamond     | 11/14/2019 | 11/28/2019 | 100%           | 100%                 | Low           |
| Proposal phase - review options proposed               | Daryl Diamond     | 11/28/2019 | 12/12/2019 | 100%           | 100%                 | Low           |
| Vetting phase - agree to the options proposed          | Daryl Diamond     | 12/12/2019 | 3/31/2020  | 100%           | 75%                  | High          |
| Develop Magnet Program progressions through fee        | Shernett Grant    | 10/31/2019 | 6/30/2020  | 100%           | 80%                  | High          |
| Develop training options for teachers and administra   | Daryl Diamond     | 10/31/2019 | 6/30/2020  | 100%           | 20%                  | High          |
| Develop CTE pathways for students as they progress     | James Payne       | 10/31/2019 | 6/30/2020  | 100%           | 95%                  | High          |
| Develop personalized pathways for our Center and E     | Center Directors  | 10/31/2019 | 6/30/2020  | 100%           | 80%                  | High          |
| Develop matriculation options for students to gradu    | Thomas Moncilo    | 10/31/2019 | 6/30/2020  | 100%           | 80%                  | High          |
| Develop flexible elementary, middle, and high school   | Daryl Diamond     | 10/31/2019 | 6/30/2020  | 100%           | 0%                   | High          |
| Second Meeting to develop subgroups                    | Daryl Diamond     | 11/21/2019 | 11/22/2019 | 100%           | 100%                 | Low           |
| Subgroups work to gather information                   | Various Individua | 11/21/2019 | 1/15/2019  | 100%           | 95%                  | High          |
| Alignment and combining of program pathways            | Various Individua | 1/16/2019  | 6/30/2020  | 100%           | 75%                  | High          |
| Third meeting to align similar subgroups to work tog   | various individua | 12/17/2019 | 12/17/2019 | 100%           | 100%                 | Low           |
| Advanced Academic pathways                             | bob mckinney      | 11/21/2019 | 1/30/2020  | 100%           | 50%                  | High          |
| Broward Virtual School pathways                        | chris mcquire     | 11/21/2019 | 1/30/2020  | 100%           | 50%                  | High          |
| BECON Distance Learning pathways                       | melissa fulkersor | 11/21/2019 | 1/30/2020  | 100%           | 50%                  | High          |
| Global Learning Pathways                               | Daryl Diamond     | 11/21/2019 | 1/30/2020  | 100%           | 0%                   | High          |
| Fourth meeting to review workstreams and identify      | Daryl Diamond     | 1/23/2020  | 1/23/2020  | 100%           | 100%                 | Low           |



Project management tool provided by the Office of Strategic Initiative Management (SIM)



## Enrollment Opportunity Optimization: Theory of Action



|   | Theory   |  | Action Plan  |
|---|--|--|--|
| Lead Measures  District Enrollment Percent of Schools underenrolled Program | If we execute this strategy: Analyze enrollment trends and the capacity of existing school programs and facilities | 1)   | Develop a comprehensive view of current state and national trends  Optimize School Choice processes and interactions with other business units |
| Participation   |  | 3)<br>4)                                       | Launch a new School Choice application system  Develop & adopt process for reviewing, leveraging, & customizing                                |
| Lag Measures  | Then we will realize this goal:  |  | District assets  |
| <ul><li>New-to-District</li><li>Enrollment</li><li>Middle</li></ul>         | Maximize those resources to most effectively meet the needs of   | 5)   | Develop a system for measuring & evaluating impact of educational programs   |
| School/Program students, staff, and the community.  Matriculation  High     | 6)   | Develop a plan to increase customer engagement |  |
| School/Program<br>Matriculation   |  |  | Align School Board policies from insights gained   |



## Enrollment Opportunity Optimization: Project Plan



Last Modified: 07/24/20

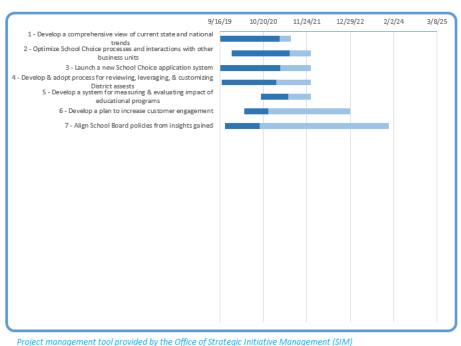


#### **Project Plan**

### Initiative: Enrollment Opportunity Optimization

Initiative Lead: Janis Wint

| Task Name   | Owner           | Start Date | End Date   | Calc %<br>Comp | Actual<br>Compl |   | Risk<br>Level |
|---|-----------------|------------|------------|----------------|-----------------|---|---------------|
| 1 - Develop a comprehensive view of current state a   | Jill Young      | 3/1/2019   | 6/30/2021  | 60%            | 88%             |   | Low           |
| 2 - Optimize School Choice processes and interaction  | Janis Wint      | 1/1/2020   | 12/31/2021 | 28%            | 73%             | • | Low           |
| 3 - Launch a new School Choice application system     | Janis Wint      | 9/16/2019  | 12/31/2021 | 37%            | 66%             | • | Low           |
| 4 - Develop & adopt process for reviewing, leveraging | Jill Young      | 10/1/2019  | 12/31/2021 | 36%            | 62%             | • | Low           |
| 5 - Develop a system for measuring & evaluating im    | Hope Targoff    | 10/1/2020  | 12/31/2021 | 0%             | 55%             | 1 | Low           |
| 6 - Develop a plan to increase customer engagemer     | Janis Wint      | 5/1/2020   | 12/31/2022 | 9%             | 23%             | • | Low           |
| 7 - Align School Board policies from insights gained  | Shernette Grant | 11/3/2019  | 12/21/2023 | 17%            | 21%             | • | Low           |
|   |                 |            |            | 0%             | 0%              | 0 |               |
|   |                 |            |            | 0%             | 0%              | 0 |               |
|   |                 |            |            | 0%             | 0%              | 0 |               |
|   |                 |            |            | 0%             | 0%              | 0 |               |
|   |                 |            |            | 0%             | 0%              | 0 |               |
|   |                 |            |            | 0%             | 0%              | 0 |               |
|   |                 |            |            | 0%             | 0%              | 0 |               |
|   |                 |            |            | 0%             | 0%              | 0 |               |
|   |                 |            |            | 0%             | 0%              | 0 |               |
|   |                 |            |            | 0%             | 0%              | 0 |               |
|   |                 |            |            | 0%             | 0%              | 0 |               |
|   |                 |            |            | 0%             | 0%              | 0 |               |
|   |                 |            |            | 0%             | 0%              | 0 |               |



## Student, Employee, & Supplier Diversity: Theory of Action



|   | Theory  | Action Plan   |
|---|---|---|
|   | If we execute this strategy:  | <ol> <li>Foster a culture of equitable</li> </ol>   |
| Lead<br>Measures  | Foster a culture of equitable access and opportunity for students, promote and support a diverse employee population, rebrand and   | access and opportunity through educating students and enhanced awareness and training.  |
| Student interventions<br>Talent/supplier<br>sourcing platforms<br>Supplier report cards | re-position the District as welcoming to all women and minority-owned businesses and the community at large, and communicate our commitment to cultural diversity and inclusion | <ol> <li>Hire, retain, and support a diverse<br/>employee population by<br/>implementing affirmative outreach<br/>Talent Acquisition strategies for<br/>(Non-Instructional &amp; Instructional<br/>Employees).</li> </ol> |
| Lag Measures  | Then we will realize this goal:   | стрюуссзу.  |
| Counts and percentages by diversity characteristics:                                    | Cultivate an equitable, inclusive, and diverse environment for all stakeholders through a variety of best practices.  | <ol> <li>Rebrand and re-position the District<br/>as welcoming to women and<br/>minority-owned businesses and the<br/>community at large.</li> </ol>  |
| <ul><li>o Employees</li><li>o Suppliers</li></ul>                                       |   | <ol> <li>Communicate our commitment to<br/>cultural diversity and inclusion<br/>through technology, media,<br/>policies, procedures, outreach,<br/>and training.</li> </ol>   |



## Student, Employee, & Supplier Diversity: Project Plan



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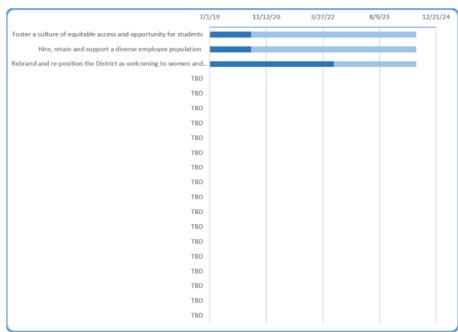


#### **Project Plan**

#### Initiative: Student, Employee, & Supplier Diversity

Initiative Leads: David Watkins, Wladimir Alvarez, Robert Ballou

| Task Name  | Owner           | Start Date | End Date  | Calc %<br>Comp | Actual<br>Comple |         | Risk<br>Level |
|--|-----------------|------------|-----------|----------------|------------------|---------|---------------|
| Foster a culture of equitable access and opportunity | David Watkins   | 7/1/2019   | 6/30/2024 | 23%            | 20%              | •       | Low           |
| Hire, retain and support a diverse employee populat  | Wladimir Alvare | 7/1/2019   | 6/30/2024 | 23%            | 20%              | •       | Low           |
| Rebrand and re-position the District as welcoming to | Robert Ballou   | 7/1/2019   | 6/30/2024 | 23%            | 60%              |         | Low           |
| TBD  |                 |            |           | 0%             | 0%               | 0       |               |
| TBD  |                 |            |           | 0%             | 0%               | 0       |               |
| TBD  |                 |            |           | 0%             | 0%               | 0       |               |
| TBD  |                 |            |           | 0%             | 0%               | 0       |               |
| TBD  |                 |            |           | 0%             | 0%               | $\circ$ |               |
| TBD  |                 |            |           | 0%             | 0%               | 0       |               |
| TBD  |                 |            |           | 0%             | 0%               | 0       |               |
| TBD  |                 |            |           | 0%             | 0%               | 0       |               |
| TBD  |                 |            |           | 0%             | 0%               | 0       |               |
| TBD  |                 |            |           | 0%             | 0%               | 0       |               |
| TBD  |                 |            |           | 0%             | 0%               | 0       |               |
| TBD  |                 |            |           | 0%             | 0%               | 0       |               |
| TBD  |                 |            |           | 0%             | 0%               | 0       |               |
| TBD  |                 |            |           | 0%             | 0%               | 0       |               |
| TBD  |                 |            |           | 0%             | 0%               | $\circ$ |               |
| TBD  |                 |            |           | 0%             | 0%               | 0       |               |
| TBD  |                 |            |           | 0%             | 0%               | 0       |               |



Project management tool provided by the Office of Strategic Initiative Management (SIM)

# Prevention, Intervention, & Assistance: Updated Theory of Action



|  | Theory  | Action Plan   |
|--|---|---|
| Lead Measures  Behavior Incidents  Attendance  Progress Monitoring Plans  Tiered Interventions  Service utilization data  Trainings / PL completions | If we execute this strategy: Develop, implement & support evidence-based practices and recovery coordination & resources; Engage partners to fill capability gaps; Create a central communications website/portal for all recovery-related resources; Sustain/reinforce specialized supports to the MSD¹ zone, including commemorations; and regularly provide data & analysis on the utilization of prevention, intervention, & assistance services to drive programmatic changes. | asset map documenting available services & service providers.   |
| Lag Measures  FSA results Course Grades EOC Exams Satisfaction data  | Then we will realize this goal: Improve the intellectual, mental & physical health of students, families, & staff and become more resilient in the face of adversity.   | recovery resources.  4) Regularly collect & analyze data to drive programmatic modifications & improvements in services provided to MSD, the MSD zone, & District-wide. |
| 1AACD AA audia aa  | Standard Davidson 2 DCDS - Duranged Carrety David   | an au Camila a  |



## Prevention, Intervention, & Assistance: Project Plan



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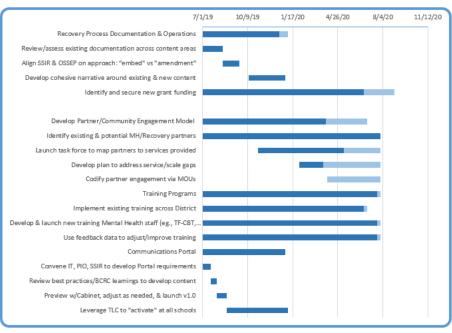


#### **Project Plan**

### Initiative: Prevention, Intervention, & Assistance

Initiative Lead: Dr. Philip Harris

| Task Name   | Owner        | Start Date | End Date   | Calc %<br>Comp | Actual<br>Comple |   | Risk<br>Level |
|---|--------------|------------|------------|----------------|------------------|---|---------------|
| Recovery Process Documentation & Operations         | P. Harris    | 7/1/2019   | 1/6/2020   | 100%           | 90%              |   | High          |
| Review/assess existing documentation across conto   | L. Thompson  | 7/1/2019   | 8/14/2019  | 100%           | 100%             |   | Low           |
| Align SSIR & OSSEP on approach: "embed" vs "ame     | A. Hickman   | 8/14/2019  | 9/20/2019  | 100%           | 100%             |   | Low           |
| Develop cohesive narrative around existing & new    | TBD          | 10/11/2019 | 12/31/2019 | 100%           | 100%             |   | Low           |
| Identify and secure new grant funding               | P. Harris    | 6/1/2019   | 8/30/2020  | 90%            | 85%              |   | Low           |
|   |              |            |            | 0%             | 0%               | 0 |               |
| Develop Partner/Community Engagement Model          | P. Harris    | 7/1/2019   | 6/30/2020  | 100%           | 75%              | • | High          |
| Identify existing & potential MH/Recovery partner   | L. Thompson  | 7/1/2019   | 7/30/2020  | 96%            | 100%             |   | Low           |
| Launch task force to map partners to services provi | P. Harris    | 11/1/2019  | 7/30/2020  | 94%            | 70%              | • | Med           |
| Develop plan to address service/scale gaps          | L. Thompson  | 1/31/2020  | 7/30/2020  | 92%            | 30%              | • | High          |
| Codify partner engagement via MOUs                  | P. Harris    | 4/3/2020   | 7/30/2020  | 87%            | 0%               | 0 | High          |
| Training Programs                                   | P. Harris    | 7/1/2019   | 7/30/2020  | 96%            | 98%              |   | Low           |
| Implement existing training across District         | D. Watkins   | 7/1/2019   | 6/30/2020  | 100%           | 98%              |   | High          |
| Develop & launch new training Mental Health staf    | M. Rodriguez | 7/1/2019   | 7/30/2020  | 96%            | 98%              |   | Low           |
| Use feedback data to adjust/improve training        | D. Watkins   | 7/1/2019   | 7/30/2020  | 96%            | 98%              |   | Low           |
| Communications Portal                               | P. Harris    | 7/1/2019   | 12/31/2019 | 100%           | 100%             |   | Low           |
| Convene IT, PIO, SSIR to develop Portal requirement | P. Harris    | 7/1/2019   | 7/19/2019  | 100%           | 100%             |   | Low           |
| Review best practices/BCRC learnings to develop of  | P. Harris    | 7/19/2019  | 8/2/2019   | 100%           | 100%             |   | Low           |
| Preview w/Cabinet, adjust as needed, & launch v1.   | P. Harris    | 8/2/2019   | 8/23/2019  | 100%           | 100%             |   | Low           |
| Leverage TLC to "activate" at all schools           | P. Harris    | 8/23/2019  | 1/6/2020   | 100%           | 100%             |   | Low           |



Project management tool provided by the Office of Strategic Initiative Management (SIM)

# Social-Emotional Learning: Theory of Action



|   | There  | A . P Dl   |
|---|--|--|
|   | Theory   | Action Plan  |
|   | If we execute this strategy:   | 1) Define & institutionalize BCPS's SEL1 framework   |
| <ul> <li>Lead         <ul> <li>Measures</li> </ul> </li> <li>Attendance</li> <li>Extracurricular participation</li> <li>Professional Learning completions</li> <li>acquisition &amp; implementation of evidence-based SEL programs, instruction, PL &amp; supports based on a unified District SEL framework.</li> <li>Regularly monitor wellness through observation, outreach, &amp; the collection &amp; analysis of data to inform District actions. Simplify school planning &amp; service delivery</li> </ul> | 2) Screen programs to develop & launch a managed menu of SEL Offerings  3) Select, procure, & implement SEL programs & an SEL measurement tool   |  |
|   | 4) Rationalize/adapt Professional Learning content & delivery to align with District's SEL <sup>1</sup> framework, programs, service delivery channels & existing processes (eg, MTSS-Rtl) |  |
|   | inform District actions. Simplify  | 5) Complete a School Counselor Job Study. Revise job description, hiring processes, & evaluation instrument to align with ASCA <sup>1</sup> best practices |
| Behavior incidents  | wide availability of SEL resources.  | 6) Eliminate redundancies & synchronize timelines across school planning requirements (SIP, PBIS <sup>4</sup> ,  |
| Lag Measures  | Then we will realize this goal:  | SEL, Counseling, etc.), combining plans where  |
| <ul> <li>SEL survey results</li> <li>FSA, PSAT, SAT,<br/>AP results</li> <li>Improvements across c<br/>dimensions of student v<br/>Emotional, Intellectual,</li> </ul>  | Improvements across critical dimensions of student wellness: Emotional, Intellectual, Personal, Physical, Social, Environmental,   | feasible.  7) Develop/launch Mindfulness program with associated professional learning, an asset map of resources, & a managed menu of programs            |
|   | ·  | <ul><li>8) Engage youth through mentoring &amp; leadership programs, and a Youth Summit.</li></ul>   |
| results   |  | 9) Embed SEL resources, content & links across   |

existing communications platforms & CANVAS <sup>1</sup>ASCA = American School Counselors Association; <sup>2</sup>SIP = School Improvement Plan; <sup>3</sup>PBIS = Positive Behavior Intervention Plan



## Social-Emotional Learning: Project Plan



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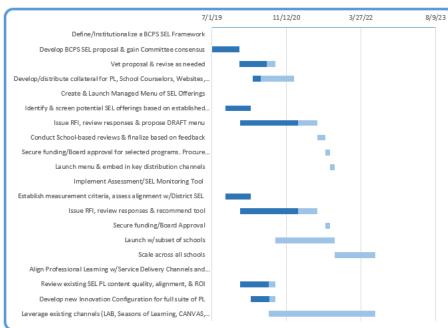


**Project Plan** 

**Initiative: Social-Emotional Learning** 

Initiative Lead: Danny Shapiro

| Task Name  | Owner          | Start Date | End Date  | Calc %<br>Comp | Actual<br>Comp |   | Risk<br>Level |
|--|----------------|------------|-----------|----------------|----------------|---|---------------|
| Define/Institutionalize a BCPS SEL Framework         | Yarlie Nicolas | 7/1/2019   | 9/1/2020  |                |                |   |               |
| Develop BCPS SEL proposal & gain Committee cons      | Yarlie Nicolas | 7/1/2019   | 1/1/2020  | 100%           | 100%           |   | Low           |
| Vet proposal & revise as needed                      | Yarlie Nicolas | 1/1/2020   | 9/1/2020  | 80%            | 75%            |   | Low           |
| Develop/distribute collateral for PL, School Counse  | Yarlie Nicolas | 3/31/2020  | 1/1/2021  | 38%            | 20%            | • | Low           |
| Create & Launch Managed Menu of SEL Offerings        | Adam larussi   | 10/1/2019  | 9/1/2021  |                |                |   |               |
| Identify & screen potential SEL offerings based on e | Adam larussi   | 10/1/2019  | 3/20/2020 | 100%           | 100%           |   | Low           |
| Issue RFI, review responses & propose DRAFT men      | Adam larussi   | 1/6/2020   | 6/6/2021  | 37%            | 75%            |   | Low           |
| Conduct School-based reviews & finalize based on f   | Adam larussi   | 6/6/2021   | 7/31/2021 | 0%             | 0%             | 0 | Low           |
| Secure funding/Board approval for selected progra    | Antoine Hickma | 7/31/2021  | 9/1/2021  | 0%             | 0%             | 0 | Low           |
| Launch menu & embed in key distribution channels     | Adam larussi   | 9/1/2021   | 9/30/2021 | 0%             | 0%             | 0 | Low           |
| Implement Assessment/SEL Monitoring Tool             | Adam larussi   | 10/1/2019  | 6/30/2022 |                |                |   |               |
| Establish measurement criteria, assess alignment v   | Adam larussi   | 10/1/2019  | 3/20/2020 | 100%           | 100%           |   | Low           |
| Issue RFI, review responses & recommend tool         | Adam larussi   | 1/6/2020   | 6/6/2021  | 37%            | 75%            | • | Low           |
| Secure funding/Board Approval                        | Antoine Hickma | 7/31/2021  | 9/1/2021  | 0%             | 0%             | 0 | Low           |
| Launch w/subset of schools                           | Adam larussi   | 9/1/2020   | 9/30/2021 | 0%             | 0%             | 0 | Low           |
| Scale across all schools                             | Adam larussi   | 10/1/2021  | 6/30/2022 | 0%             | 0%             | 0 | Low           |
| Align Professional Learning w/Service Delivery Chan  | SEL Supervisor | 1/6/2020   | 6/30/2022 |                |                |   |               |
| Review existing SEL PL content quality, alignment,   | SEL Supervisor | 1/6/2020   | 9/1/2020  | 80%            | 80%            |   | Low           |
| Develop new Innovation Configuration for full suite  | Danny Shapiro  | 3/20/2020  | 9/1/2020  | 71%            | 75%            |   | Low           |
| Leverage existing channels (LAB, Seasons of Learni   | SEL Supervisor | 7/15/2020  | 6/30/2022 | 0%             | 0%             | 0 | Low           |



Project management tool provided by the Office of Strategic Initiative Management (SIM)



# Employee Retention & Recruitment: Theory of Action



|                  | Theory  | Year 1 Action Plan: Instructiona  |
|------------------|---|---|
| Lead<br>Measures | If we execute this strategy:  Attracting and retaining a diverse workforce is one of the most important drivers to improving success in our schools.                          | targeted roadmap to improve recruitment and retention efforts.  2. Develop targeted strategies to attract, recruit, develop, and retain employees.  3. Improve communication with   |
| Lag Measures     | Then we will realize this goal:  Attracting quality candidates, increasing retention rates, and obtaining greater continuity in employment will increase student achievement. | <ul> <li>employees so they feel connected and engaged in district operations.</li> <li>4. Develop best-practices to be adopted district-wide for recruitment and retention efforts.</li> <li>5. Develop practical strategies for continued reevaluations of successes and strategies for improvements.</li> </ul> |

## Employee Retention & Recruitment: Project Plan



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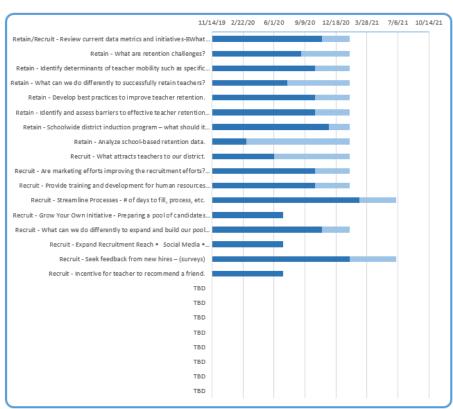


#### **Project Plan**

#### **Initiative: Employee Retention & Recruitment**

Initiative Lead: Susan Rockelman

| Task Name  | Owner        | Start Date | End Date  |      | Actual %<br>Complet |          | Risk<br>Level |
|--|--------------|------------|-----------|------|---------------------|----------|---------------|
| Retain/Recruit - Review current data metrics and       | S. Rockelman | 11/14/2019 | 1/31/2021 | 57%  | 80%                 |          | Low           |
| Retain - What are retention challenges?                | S. Rockelman | 11/14/2019 | 1/31/2021 | 57%  | 65%                 | •        | Low           |
| Retain - Identify determinants of teacher mobility     | S. Rockelman | 11/14/2019 | 1/31/2021 | 57%  | 75%                 | •        | Low           |
| Retain - What can we do differently to successfull     | S. Rockelman | 11/14/2019 | 1/31/2021 | 57%  | 55%                 | 1        | Low           |
| Retain - Develop best practices to improve teach       | S. Rockelman | 11/14/2019 | 1/31/2021 | 57%  | 75%                 | •        | Low           |
| Retain - Identify and assess barriers to effective to  | S. Rockelman | 11/14/2019 | 1/31/2021 | 57%  | 75%                 | •        | Low           |
| Retain - Schoolwide district induction program - v     | S. Rockelman | 11/14/2019 | 1/31/2021 | 57%  | 85%                 |          | Low           |
| Retain - Analyze school-based retention data.          | S. Rockelman | 11/14/2019 | 1/31/2021 | 57%  | 25%                 | <b>(</b> | High          |
| Recruit - What attracts teachers to our district.      | S. Rockelman | 11/14/2019 | 1/31/2021 | 57%  | 45%                 | 1        | Low           |
| Recruit - Are marketing efforts improving the rec      | S. Rockelman | 11/14/2019 | 1/31/2021 | 57%  | 75%                 | •        | Low           |
| Recruit - Provide training and development for hu      | S. Rockelman | 11/14/2019 | 1/31/2021 | 57%  | 75%                 | •        | Low           |
| Recruit - Streamline Processes - # of days to fill, pr | S. Rockelman | 11/14/2019 | 6/30/2021 | 43%  | 80%                 |          | Low           |
| Recruit - Grow Your Own Initiative - Preparing a p     | S. Rockelman | 11/14/2019 | 6/30/2020 | 100% | 100%                |          | Low           |
| Recruit - What can we do differently to expand an      | S. Rockelman | 11/14/2019 | 1/31/2021 | 57%  | 80%                 |          | Low           |
| Recruit - Expand Recruitment Reach • Social Med        | S. Rockelman | 11/14/2019 | 6/30/2020 | 100% | 100%                |          | Low           |
| Recruit - Seek feedback from new hires – (surveys      | S. Rockelman | 11/14/2019 | 6/30/2021 | 43%  | 75%                 | •        | Low           |
| Recruit - Incentive for teacher to recommend a fr      | S. Rockelman | 11/14/2019 | 6/30/2020 | 100% | 100%                |          | Low           |
| TBD  |              |            |           | 0%   | 0%                  | 0        |               |
| TBD  |              |            |           | 0%   | 0%                  | 0        |               |
| TBD  |              |            |           | 0%   | 0%                  | $\circ$  |               |
| TBD  |              |            |           | 0%   | 0%                  | 0        |               |
| TBD  |              |            |           | 0%   | 0%                  | 0        |               |
| TBD  |              |            |           | 0%   | 0%                  | 0        |               |
| TBD  |              |            |           | 0%   | 0%                  | 0        |               |
| TBD  |              |            |           | 0%   | 0%                  | 0        |               |



Project management tool provided by the Office of Strategic Initiative Management (SIM)



### Professional Learning for All: Theory of Action



|   | Theory   | Action Plan  |
|---|--|--|
| Lead Measures • Survey results, • Listening Tour results, • Collaborative School visit data                             | If we execute this strategy:  Provide a cohesive and deliberate plan of action to ensure that professional learning is intentional, monitored, supported, valued, and sustained to ensure positive impact on teaching, learning, job performance, and career growth and development. | <ol> <li>Review current practices &amp; trends. Compare to research-based recommendations &amp; national best practices.</li> <li>Conduct multiple stakeholder focus groups to identify professional development needs.</li> <li>Collaborate with Finance to identify all available funding sources.</li> <li>Collaborate with Academics and Student Support Initiatives Divisions to develop the "what".</li> <li>Collaborate with Academics &amp; Student Support Initiatives to develop playlists for</li> </ol>                            |
| Lag Measures  • PD:  ➤ Participation  ➤ Satisfaction  ➤ Completion  • PLC survey  results  • Student  achievement  data | Then we will realize this goal: Then we will ensure that all personnel are highly skilled and trained in their respective areas of responsibilities & practice.  | <ul> <li>professional development based on teacher assignments and the associated deliverers of professional learning.</li> <li>6) Coordinate all professional learning through one central hub.</li> <li>7) Establish &amp; expand Professional Learning Facilitator Academy to build capacity for professional learning and supports to schools</li> <li>8) Establish a centralized and integrated vetting process for vendors approved to provide professional learning opportunities aligned with district standards and needs.</li> </ul> |



## Professional Learning for All: Project Plan



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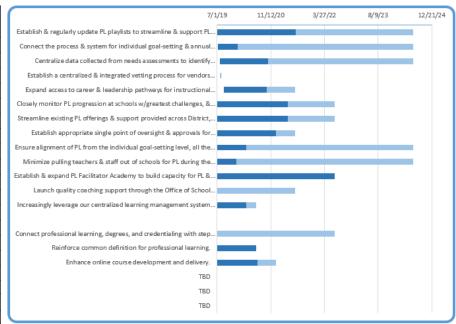


#### **Project Plan**

### Initiative: Professional Learning for All

Initiative Lead: Susan Leon

| Task Name  | Owner           | Start Date | End Date   | Calc %<br>Comp | Actual<br>Comple |   | Risk<br>Level |
|--|-----------------|------------|------------|----------------|------------------|---|---------------|
| Establish & regularly update PL playlists to streamlin | Susan Leon      | 7/1/2019   | 6/30/2024  | 21%            | 40%              | 1 | Low           |
| Connect the process & system for individual goal-set   | Susan Leon      | 7/10/2019  | 6/30/2024  | 20%            | 10%              | 0 | Low           |
| Centralize data collected from needs assessments to    | Susan Leon      | 7/27/2019  | 6/30/2024  | 20%            | 25%              | • | Low           |
| Establish a centralized & integrated vetting process   | Susan Leon      | 8/3/2019   | 8/10/2019  | 100%           | 100%             |   | Low           |
| Expand access to career & leadership pathways for i    | Ted Toomer      | 9/1/2019   | 6/30/2021  | 48%            | 60%              | • | Low           |
| Closely monitor PL progression at schools w/greates    | Support Directo | 7/1/2019   | 6/30/2022  | 35%            | 60%              | • | Low           |
| Streamline existing PL offerings & support provided    | Governance Tea  | 7/1/2019   | 6/30/2022  | 35%            | 60%              | • | Low           |
| Establish appropriate single point of oversight & app  | Susan Leon      | 7/1/2019   | 6/30/2021  | 52%            | 75%              | • | Low           |
| Ensure alignment of PL from the individual goal-sett   | Susan Leon      | 7/1/2019   | 6/30/2024  | 21%            | 15%              | 0 | Low           |
| Minimize pulling teachers & staff out of schools for F | Susan Leon      | 7/1/2019   | 6/30/2024  | 21%            | 10%              | 0 | Low           |
| Establish & expand PL Facilitator Academy to build o   | Susan Leon      | 7/1/2019   | 6/30/2022  | 35%            | 100%             |   | Low           |
| Launch quality coaching support through the Office     | Angela Brown    | 7/1/2019   | 6/30/2021  | 52%            | 0%               | 0 | High          |
| Increasingly leverage our centralized learning mana    |                 | 7/1/2019   | 6/30/2020  | 100%           | 75%              | • | High          |
|  |                 |            |            | 100%           |                  | 0 | High          |
| Connect professional learning, degrees, and credent    | Governance Tea  | 7/1/2019   | 6/30/2022  | 35%            | 0%               | 0 | High          |
| Reinforce common definition for professional learning  | [Completed]     | 7/1/2019   | 6/30/2020  | 100%           | 100%             |   | Low           |
| Enhance online course development and delivery.        | PD Directors    | 7/1/2019   | 12/30/2020 | 69%            | 69%              | • | Low           |
| TBD  |                 |            |            | 0%             | 0%               | 0 |               |
| TBD  |                 |            |            | 0%             | 0%               | 0 |               |
| TBD  |                 |            |            | 0%             | 0%               | 0 |               |



## Organizational Structure & Aligned Funding: Theory of Action



|   | Theory   | Action Plan   |
|---|--|---|
| Lead Measures  • Funds available by defined category • Project completion | If we execute this strategy:  Maximize resource utilization for all funds while ensuring alignment to the District's Strategic Plan, and review and realign Exceptional Student Education (ESE) school-based funding and staffing allocations. | <ol> <li>Maximize resource utilization for all funds and ensure alignment to the District's Strategic Plan.</li> <li>Review Exceptional Student Education (ESE) school-based funding and staffing allocations, and recommend realignments as necessary to better meet the needs of our ESE students.</li> </ol> |
| Lag Measures  • Fund resource utilization by defined category             | Then we will realize this goal:  Ensure proper alignment of organizational structure and funding to best support employee retention, development, and recruitment.   |   |



## Organizational Structure & Aligned Funding: Project Plan



Last Modified: 07/24/20



#### **Project Plan**

### **Initiative: Organizational Structure & Aligned Funding**

Initiative Lead: Oleg Gorokhovsky

| Task Name  | Owner           | Start Date | End Date  | Calc %<br>Comp | Actual<br>Compl |   | Risk<br>Level |
|--|-----------------|------------|-----------|----------------|-----------------|---|---------------|
| Maximize Resource utilization for all funds and ensu | Oleg Gorokhovsk | 7/1/2019   | 6/30/2024 | 21%            | 0%              | 0 | Med           |
| Review ESE School based funding and staffing alloca  | Oleg Gorokhovsk | 7/1/2019   | 6/30/2024 | 21%            | 25%             | • | Low           |
| TBD  |                 |            |           | 0%             | 0%              | 0 |               |
| TBD  |                 |            |           | 0%             | 0%              | 0 |               |
| TBD  |                 |            |           | 0%             | 0%              | 0 |               |
| TBD  |                 |            |           | 0%             | 0%              | 0 |               |
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| TBD  |                 |            |           | 0%             | 0%              | 0 |               |
| TBD  |                 |            |           | 0%             | 0%              | 0 |               |
| TBD  |                 |            |           | 0%             | 0%              | 0 |               |
| TBD  |                 |            |           | 0%             | 0%              | 0 |               |
| TBD  |                 |            |           | 0%             | 0%              | 0 |               |
| TBD  |                 |            |           | 0%             | 0%              | 0 |               |
| TBD  |                 |            |           | 0%             | 0%              | 0 |               |
| TBD  |                 |            |           | 0%             | 0%              | 0 |               |



### Data Governance & Use: Theory of Action



|   | Theory   | Action Plan  |
|---|--|--|
| Lead Measures  • Local Error Reports  • Data Quality Owners  • Data governing body membership   | If we execute this strategy:  Create a standing data governing body founded on sound principals and best practices; instill a sense of ownership and accountability among staff; and promote the need for high-quality data integrity, security and use, | <ul> <li>Convene a standing data governing body</li> <li>Establish policies, procedures, documentation, and training to support the data governance framework</li> <li>Establish role-based security access best practices</li> <li>Identify stand-alone data bases</li> </ul> |
| <ul> <li>Lag Measures</li> <li>State Error<br/>Reports</li> <li>Stand-alone<br/>databases</li> <li>Full-time<br/>equivalent<br/>recaptured</li> </ul> | Then we will realize this goal: Establish and enforce a data governance network which facilitates optimal data quality, ownership, access, security, and confidentiality.  | <ul> <li>owned by departments and schools</li> <li>Create or expand centralized data repositories</li> <li>Review vendor contract language to ensure data governance language</li> </ul>   |



### Data Governance & Use: Project Plan



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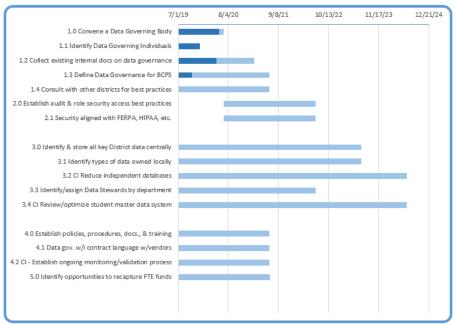


#### **Project Plan**

#### Initiative: Data Governance & Use

Initiative Lead: Richard Baum

| Task Name  | Owner      | Start Date | End Date   | Calc %<br>Comp | Actual %<br>Complete | Risk<br>Level |
|--|------------|------------|------------|----------------|----------------------|---------------|
| 1.0 Convene a Data Governing Body                      | RB         | 7/1/2019   | 6/30/2020  | 100%           | 90%                  | High          |
| 1.1 Identify Data Governing Individuals                | AA         | 7/1/2019   | 12/19/2019 | 100%           | 100%                 | Low           |
| 1.2 Collect existing internal docs on data governance  | КВ         | 7/1/2019   | 2/28/2021  | 64%            | 50%                  | Low           |
| 1.3 Define Data Governance for BCPS                    | AA         | 7/1/2019   | 6/30/2021  | 53%            | 15%                  | High          |
| 1.4 Consult with other districts for best practices    | CS         | 7/1/2019   | 6/30/2021  | 53%            | 0%                   | ) High        |
| 2.0 Establish audit & role security access best practi | YZ         | 7/1/2020   | 6/30/2022  | 3%             | 0%                   | Low           |
| 2.1 Security aligned with FERPA, HIPAA, etc.           | JS, TS     | 7/1/2020   | 6/30/2022  | 3%             | 0%                   | Low           |
|  |            |            |            | 0%             | 0%                   |               |
| 3.0 Identify & store all key District data centrally   | JS, EH     | 7/1/2019   | 6/30/2023  | 27%            | 0%                   | ) Med         |
| 3.1 Identify types of data owned locally               | JS, EH     | 7/1/2019   | 6/30/2023  | 27%            | 0%                   | ) Med         |
| 3.2 CI Reduce independent databases                    | YZ, JS     | 7/1/2019   | 6/30/2024  | 21%            | 0%                   | ) Med         |
| 3.3 Identify/assign Data Stewards by department        | RB         | 7/1/2019   | 6/30/2022  | 36%            | 0%                   | ) High        |
| 3.4 CI Review/optimize student master data system      | JS, EH     | 7/1/2019   | 6/30/2024  | 21%            | 0%                   | ) Med         |
|  |            |            |            | 0%             | 0%                   |               |
| 4.0 Establish policies, procedures, docs., & training  | JS, RB     | 7/1/2019   | 6/30/2021  | 53%            | 0%                   | ) High        |
| 4.1 Data gov. w/i contract language w/vendors          | TS, RB     | 7/1/2019   | 6/30/2021  | 53%            | 0%                   | ) High        |
| 4.2 CI - Establish ongoing monitoring/validation prod  | JS, EH, RB | 7/1/2019   | 6/30/2021  | 53%            | 0%                   | High          |
| 5.0 Identify opportunities to recapture FTE funds      | RB         | 7/1/2019   | 6/30/2021  | 53%            | 0%                   | ) High        |
|  |            |            |            | 0%             | 0%                   |               |
|  |            |            |            | 0%             | 0%                   |               |



## Tool Development, Implementation, & Use: Theory of Action



|   | Theory  | Action Plan  |
|---|---|--|
| Lead Measures  TR: OOW + Age < 5y  SIS: Stakeholders Survey/ Engagement   | If we execute this strategy:  Begin technology refresh while setting up the framework of a new SIS while evaluating existing tools/processes  | <ol> <li>Develop a sustainable plan for technology refresh.         <ul> <li>Finalize Planning/ITB &amp; select vendors</li> <li>Four year rollout of new devices</li> </ul> </li> <li>Provide a new Student Information System built on the latest technologies that will support State reporting requirements &amp; facilitate District decision-making &amp; student progress monitoring.         <ul> <li>Scope/RFP/Budget</li> <li>Development/Presentation by Phase</li> <li>Document change management</li> </ul> </li> </ol> |
| <ul> <li>TR: Avg OOW drops</li> <li>TR: TCO drops</li> <li>TR: Ratio</li> <li>SIS:     Stakeholders     Survey/     Engagement</li> </ul> | <ol> <li>Then we will realize this goal:</li> <li>Reduce data loss risk         throughout the organization         while enhancing the         interoperability and         accessibility of systems; and</li> <li>Provide impactful classroom         tools for digital learning</li> </ol> | <ul> <li>strategy</li> <li>Formalize project governance</li> <li>Compile Program Team Kickoff OCM</li> <li>Configure New SIS (Core+), Continue OCM</li> <li>Rollout Core+, Professional Development, Begin Phase II (Interfaces/DWA)</li> <li>Custom App Rationalization (CAR)</li> <li>Develop &amp; adopt process for reviewing, leveraging, and customizing existing tools &amp; resources to adequately meet user needs over time.</li> </ul>  |

OOW = Out of Warranty; TR = Technology Refresh; SIS = Student Information System; TCO = ; DWA = ; OCM = Organizational Change Management; ITB = Invitation to Bid; RFP = Request for Proposal



### Tool Development, Implementation, & Use: Project Plan



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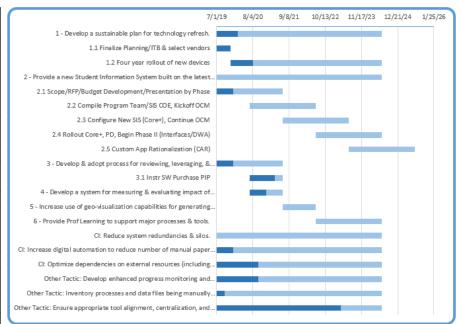


#### **Project Plan**

### Initiative: Tool Development, Implementation, & Use

Initiative Lead: Dale Bondanza

| Task Name  | Owner          | Start Date | End Date  | Calc %<br>Comp | Actual<br>Comple |          | Risk<br>Level |
|--|----------------|------------|-----------|----------------|------------------|----------|---------------|
| 1 - Develop a sustainable plan for technology refresh    | Maximo Rosario | 7/1/2019   | 6/30/2024 | 21%            | 13%              | 0        | Low           |
| 1.1 Finalize Planning/ITB & select vendors               |                | 7/1/2019   | 12/1/2019 | 100%           | 100%             |          | Low           |
| 1.2 Four year rollout of new devices                     |                | 12/1/2019  | 6/30/2024 | 14%            | 15%              | 0        | Low           |
| 2 - Provide a new Student Information System built (     | Kathy Brooks   | 7/1/2019   | 6/30/2024 | 21%            | 0%               | 0        | Med           |
| 2.1 Scope/RFP/Budget Development/Presentatio             |                | 7/1/2019   | 6/30/2021 | 53%            | 25%              | <b>(</b> | Med           |
| 2.2 Compile Program Team/SIS COE, Kickoff OCM            |                | 7/1/2020   | 6/30/2022 | 3%             | 0%               | 0        | Low           |
| 2.3 Configure New SIS (Core+), Continue OCM              |                | 7/1/2021   | 6/30/2023 | 0%             | 0%               | 0        | Low           |
| 2.4 Rollout Core+, PD, Begin Phase II (Interfaces/       |                | 7/1/2022   | 6/30/2024 | 0%             | 0%               | 0        | Low           |
| 2.5 Custom App Rationalization (CAR)                     |                | 7/1/2023   | 6/30/2025 | 0%             | 0%               | 0        | Low           |
| 3 - Develop & adopt process for reviewing, leveraging    | Jeff Stanley   | 7/1/2019   | 6/30/2021 | 53%            | 25%              | <b>(</b> | Med           |
| 3.1 Instr SW Purchase PIP                                | Kathy Brooks   | 7/1/2020   | 6/30/2021 | 6%             | 75%              | •        | Low           |
| 4 - Develop a system for measuring & evaluating im       | Daryl Diamond  | 7/1/2020   | 6/30/2021 | 6%             | 50%              | 1        | Low           |
| 5 - Increase use of geo-visualization capabilities for g | Ed Hineline    | 7/1/2021   | 6/30/2022 | 0%             | 0%               | 0        | Low           |
| 6 - Provide Prof Learning to support major processes     | Jeff Stanley   | 7/1/2022   | 6/30/2024 | 0%             | 0%               | 0        | Low           |
| CI: Reduce system redundancies & silos.                  |                | 7/1/2019   | 6/30/2024 | 21%            | 0%               | 0        | Med           |
| CI: Increase digital automation to reduce number of      |                | 7/1/2019   | 6/30/2024 | 21%            | 10%              | 0        | Low           |
| CI: Optimize dependencies on external resources (in      |                | 7/1/2019   | 6/30/2024 | 21%            | 25%              | <b>(</b> | Low           |
| Other Tactic: Develop enhanced progress monitorin        |                | 7/1/2019   | 6/30/2024 | 21%            | 25%              | $\odot$  | Low           |
| Other Tactic: Inventory processes and data files beir    |                | 7/1/2019   | 6/30/2024 | 21%            | 5%               | 0        | Low           |
| Other Tactic: Ensure appropriate tool alignment, ce      |                | 7/1/2019   | 6/30/2024 | 21%            | 75%              |          | Low           |





## Operational & Process Improvement: Theory of Action



|   | Theory  | Action Plan  |
|---|---|--|
| Lead Measures  Number of training sessions held  Number of Process Improvement Projects facilitated  Project plan task completion   | If we execute this strategy:  Provide relevant training, support actions aligned to continuous improvement, map and improve District processes, and ensure alignment of individual, school, and departmental objectives to the 2024 Strategic Plan        | <ol> <li>Facilitate a culture of continuous improvement by performing periodic reviews and improvements of processes at District and school levels.</li> <li>Facilitate Performance Management Reviews and Process Improvement Projects using Lean Six Sigma Framework, adopting best practices in communication of changes made to support process improvements implemented.</li> <li>Provide training in process improvement, project management, and execution &amp; accountability, to facilitate implementation of the Strategic Plan.</li> <li>Establish a recognition program for departments or schools best exemplifying performance</li> </ol> |
| Lag Measures  Number of District staff and students certified in Lean Six Sigma  Cost savings due to process improvements  Staff time saved due to implementation of individual and organizational process improvements | Then we will realize this goal: Facilitate a culture of continuous improvement by performing periodic reviews and improvements of processes at all District and school levels, for optimizing operational efficiencies, reducing waste, and saving costs. |  |



## Operational & Process Improvement: Project Plan



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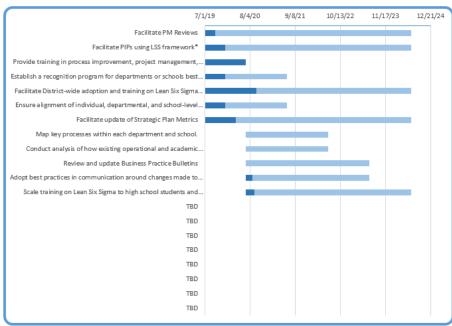


#### **Project Plan**

### **Initiative: Operational & Process Improvement**

Initiative Lead: Dr. Deborah Posner

| Task Name   | Owner           | Start Date | End Date  | Calc %<br>Comp | Actual<br>Compl |          | Risk<br>Level |
|---|-----------------|------------|-----------|----------------|-----------------|----------|---------------|
| Facilitate PM Reviews                                 | Dale Schmidt    | 7/1/2019   | 6/30/2024 | 21%            | 5%              | 0        | Low           |
| Facilitate PIPs using LSS framework*                  | Dr. Deborah Pos | 7/1/2019   | 6/30/2024 | 21%            | 10%             | 0        | Low           |
| Provide training in process improvement, project ma   | Dr. Deborah Pos | 7/1/2019   | 6/30/2020 | 100%           | 100%            |          | Low           |
| Establish a recognition program for departments or    | Dr. Deborah Pos | 7/1/2019   | 6/30/2021 | 53%            | 25%             | •        | Med           |
| Facilitate District-wide adoption and training on Lea | Dr. Deborah Pos | 7/1/2019   | 6/30/2024 | 21%            | 25%             | <b>(</b> | Low           |
| Ensure alignment of individual, departmental, and s   | Dr. Deborah Pos | 7/1/2019   | 6/30/2021 | 53%            | 25%             | •        | Med           |
| Facilitate update of Strategic Plan Metrics           | Dr. Deborah Pos | 7/1/2019   | 6/30/2024 | 21%            | 15%             | 0        | Low           |
| Map key processes within each department and sch      | Dr. Deborah Pos | 7/1/2020   | 6/30/2022 | 3%             | 0%              | 0        | Low           |
| Conduct analysis of how existing operational and aca  | Dr. Deborah Pos | 7/1/2020   | 6/30/2022 | 3%             | 0%              | 0        | Low           |
| Review and update Business Practice Bulletins         | Dr. Deborah Pos | 7/1/2020   | 6/30/2023 | 2%             | 0%              | 0        | Low           |
| Adopt best practices in communication around chan     | Dr. Deborah Pos | 7/1/2020   | 6/30/2023 | 2%             | 5%              | 0        | Low           |
| Scale training on Lean Six Sigma to high school stude | Dr. Deborah Pos | 7/1/2020   | 6/30/2024 | 2%             | 5%              | 0        | Low           |
| TBD   |                 |            |           | 0%             | 0%              | 0        |               |
| TBD   |                 |            |           | 0%             | 0%              | 0        |               |
| TBD   |                 |            |           | 0%             | 0%              | 0        |               |
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| TBD   |                 |            |           | 0%             | 0%              | 0        |               |
| TBD   |                 |            |           | 0%             | 0%              | 0        |               |





## Facilities & Asset Management: Theory of Action



|   | Theory  | Action Plan   |
|---|---|---|
| Lead Measures Percentage of CGCS <sup>1</sup> recommendations incorporated Percentage of budgetary practices that comply with GFOA <sup>2</sup> Smarter School standards Project plan task completion   | If we execute this strategy:  Develop a capital funding planning document, develop long term business plans for key areas, and leverage existing resources that can be used to execute the business plans                     | <ol> <li>Develop a capital funding planning document that has decision support tools, prioritization assumptions and standard templates intended for business planning of the core areas that utilize capital funding.</li> <li>Develop long term business plans for key areas that address strategic initiatives and business objectives as well as a process for updating these plans.</li> </ol> |
| Lag Measures  | Then we will realize this goal:   | ·   |
| <ul> <li>Percentage of district locations using business plans to inform long term strategies for Capital Assets</li> <li>Number of existing District resources that are leveraged to realign District assets to the 2024 Strategic Plan</li> </ul> | Ensure that BCPS's portfolio is aligned with its mission and with demand for services. Where demand exceeds District resources, institute unbiased, datadriven approaches for setting priorities and evaluating alternatives. | <ol> <li>Leverage existing resources (funding, organizational, parallel efforts, systems and processes) that can be used to execute the business plans as well as identify gaps in resources to progress those plans.</li> </ol>  |

1. CGCS = Council of Great City Schools | 2. CFOA – Government Finance Officers Association



## Facilities & Asset Management: Project Plan



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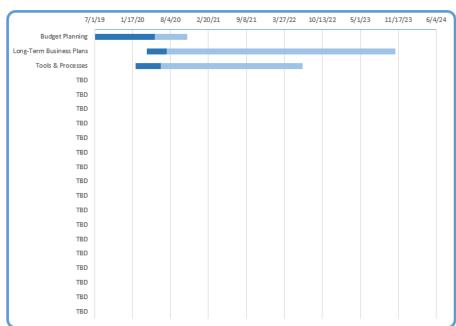


### **Project Plan**

**Initiative: Facilities & Asset Management** 

Initiative Lead: Omar Shim

| Task Name                | Owner     | Start Date | End Date   | Calc %<br>Comp | Actual<br>Compl |            | Risk<br>Level |
|--------------------------|-----------|------------|------------|----------------|-----------------|------------|---------------|
| Budget Planning          | Omar Shim | 7/1/2019   | 10/31/2020 | 80%            | 65%             | •          | Low           |
| Long-Term Business Plans | Omar Shim | 4/1/2020   | 11/1/2023  | 9%             | 8%              | 0          | Low           |
| Tools & Processes        | Omar Shim | 2/1/2020   | 7/1/2022   | 20%            | 15%             | 0          | Low           |
| TBD                      |           |            |            | 0%             | 0%              | 0          |               |
| TBD                      |           |            |            | 0%             | 0%              | 0          |               |
| TBD                      |           |            |            | 0%             | 0%              | 0          |               |
| TBD                      |           |            |            | 0%             | 0%              | 0          |               |
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| TBD                      |           |            |            | 0%             | 0%              | 0          |               |
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| TBD                      |           |            |            | 0%             | 0%              | 0          |               |
| TBD                      |           |            |            | 0%             | 0%              | 0          |               |



## Safety, Security, & Risk Mitigation: Updated Theory of Action



|   | Theory  | Action Plan   |
|---|---|---|
| Lead Measures  Percentage of key risks monitored Project plan task completion   | If we execute this strategy: Establish a resilient and responsive Safety, Security & Emergency Preparedness Division                | <ol> <li>Build a functioning Safety, Security, and Emergency Preparedness (SSEP) Division</li> <li>Establish an Enterprise Risk Management framework</li> <li>Develop a multi-mode SSEP Communication Plan</li> <li>Build a District Security Operations Center (DSOC)</li> </ol>   |
| Lag Measures  District's Progress on Top-Ranked Safety and Security External-Source Recommendations  Progress on Planning, Developing, and Executing a Safety and Security Training Program for all staff  Safety Communications via Multiple Platforms | Then we will realize this goal: Enable the organization to be prepared to address all risks, threats and potential vulnerabilities. | <ul> <li>5. Implement technology/systems for School Safety Plans, Incident Management and centralizing data for cross-comparison.</li> <li>6. Initiate &amp; deploy role-specific processes, standard operating procedures (SOPs) &amp; aligned training.</li> <li>7. Identify actionable Safety Recommendations and develop plans for implementation.</li> </ul> |



## Safety, Security, & Risk Mitigation: Project Plan



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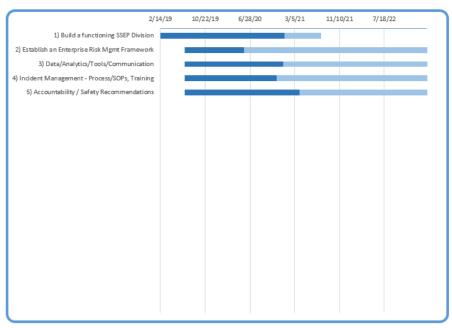


#### **Project Plan**

Initiative: Safety, Security, & Risk Mitigation

Initiative Lead: Aston Henry

| Task Name                                       | Owner           | Start Date | End Date  | Calc %<br>Comp |     |          | _   |  | Risk<br>Level |
|---|-----------------|------------|-----------|----------------|-----|----------|-----|--|---------------|
| 1) Build a functioning SSEP Division            | Chief Katz      | 2/14/2019  | 7/31/2021 | 58%            | 77% | •        | Low |  |               |
| 2) Establish an Enterprise Risk Mgmt Framework  | AHenry/SBrow    | 7/1/2019   | 6/30/2024 | 21%            | 18% | 0        | Low |  |               |
| 3) Data/Analytics/Tools/Communication           | Tracy Neal      | 7/1/2019   | 6/30/2024 | 21%            | 30% | <b>(</b> | Low |  |               |
| 4) Incident Management - Process/SOPs, Training | A Henry/ T Neal | 7/1/2019   | 6/30/2024 | 21%            | 28% | <b>(</b> | Low |  |               |
| 5) Accountability / Safety Recommendations      | Chief Katz      | 7/1/2019   | 6/30/2024 | 21%            | 35% | <b>(</b> | Low |  |               |
|   |                 |            |           | 0%             | 0%  | 0        |     |  |               |
|   |                 |            |           | 0%             | 0%  | 0        |     |  |               |
|   |                 |            |           | 0%             | 0%  | 0        |     |  |               |
|   |                 |            |           | 0%             | 0%  | 0        |     |  |               |
|   |                 |            |           | 0%             | 0%  | 0        |     |  |               |
|   |                 |            |           | 0%             | 0%  | 0        |     |  |               |
|   |                 |            |           | 0%             | 0%  | 0        |     |  |               |
|   |                 |            |           | 0%             | 0%  | 0        |     |  |               |
|   |                 |            |           | 0%             | 0%  | 0        |     |  |               |
|   |                 |            |           | 0%             | 0%  | 0        |     |  |               |
|   |                 |            |           | 0%             | 0%  | 0        |     |  |               |
|   |                 |            |           | 0%             | 0%  | 0        |     |  |               |
|   |                 |            |           | 0%             | 0%  | 0        |     |  |               |
|   |                 |            |           | 0%             | 0%  | 0        |     |  |               |
|   |                 |            |           | 0%             | 0%  | 0        |     |  |               |



## Public Relations, Partnerships, & Legislation: Updated Theory of Action



|   | Theory   | Action Plan  |
|---|--|--|
| Lead Measures  Percentage of District Staff and leaders trained in external communication best practices Project plan task completion                                   | If we execute this strategy: Establish and implement consistent procedures for partnerships, branding, communication, and engagement with stakeholders across multiple levels and channels   | <ol> <li>Establish consistent procedures for partnerships at the district and school level; redefine and classify partnership levels</li> <li>Partner with community groups, including those that provide messaging accessible to individuals with diverse needs and abilities.</li> <li>Develop a procedure to ensure consistent senior leadership participation in the District's advisory councils and committees.</li> </ol> |
| Lag Measures  Number of Partnerships with Businesses, Community Organizations, and Law Enforcement  Percentage of external communications meeting established standards | Then we will realize this goal:  Develop effective external communication processes (timely, complete, high quality) to meet the needs of families and community members, including business, higher education, legislative, non-profit organizations, and other community partners. | <ul> <li>4. Conduct surveys and/or focus groups to determine which communication formats, channels, content type, and frequencies are most preferred by various stakeholder groups</li> <li>5. Ensure consistent communications with all elected officials on the local, state, and national level.</li> </ul>   |



## Public Relations, Partnerships, & Legislation: Project Plan



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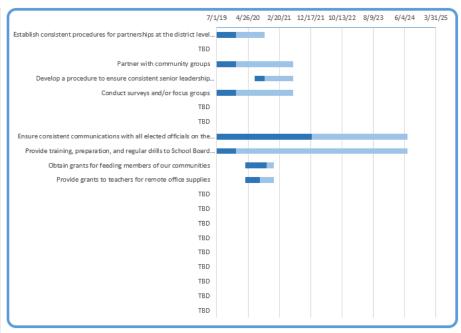


#### **Project Plan**

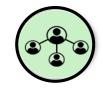
#### Initiative: Public Relations, Partnerships, & Legislation

Initiative Lead: John Sullivan

| Task Name  | Owner      | Start Date | End Date   | Calc %<br>Comp | Actual<br>Compl |         | Risk<br>Level |
|--|------------|------------|------------|----------------|-----------------|---------|---------------|
| Establish consistent procedures for partnerships at t  | J Sullivan | 7/1/2019   | 9/30/2020  | 85%            | 40%             | •       | High          |
| TBD  |            |            |            | 0%             | 0%              | 0       |               |
| Partner with community groups                          | J Sullivan | 7/1/2019   | 6/30/2021  | 53%            | 25%             | •       | Med           |
| Develop a procedure to ensure consistent senior lea    | A Gomez    | 7/1/2020   | 6/30/2021  | 6%             | 25%             | •       | Low           |
| Conduct surveys and/or focus groups                    | A Gomez    | 7/1/2019   | 6/30/2021  | 53%            | 25%             | •       | Med           |
| TBD  |            |            |            | 0%             | 0%              | 0       |               |
| TBD  |            |            |            | 0%             | 0%              | 0       |               |
| Ensure consistent communications with all elected of   | J Sullivan | 7/1/2019   | 6/30/2024  | 21%            | 50%             |         | Low           |
| Provide training, preparation, and regular drills to S | J Sullivan | 7/1/2019   | 6/30/2024  | 21%            | 10%             | 0       | Low           |
| Obtain grants for feeding members of our communi       | S Williams | 4/1/2020   | 12/31/2020 | 42%            | 75%             |         | Low           |
| Provide grants to teachers for remote office supplie   | S Ciriago  | 4/1/2020   | 12/31/2020 | 42%            | 50%             | •       | Low           |
| TBD  |            |            |            | 0%             | 0%              | 0       |               |
| TBD  |            |            |            | 0%             | 0%              | 0       |               |
| TBD  |            |            |            | 0%             | 0%              | 0       |               |
| TBD  |            |            |            | 0%             | 0%              | 0       |               |
| TBD  |            |            |            | 0%             | 0%              | 0       |               |
| TBD  |            |            |            | 0%             | 0%              | 0       |               |
| TBD  |            |            |            | 0%             | 0%              | $\circ$ |               |
| TBD  |            |            |            | 0%             | 0%              | 0       |               |
| TBD  |            |            |            | 0%             | 0%              | $\circ$ |               |



### Internal Communication: Theory of Action



|  |  | Theory   | Action Plan  |
|--|--|--|--|
| Lead Measures Percentage of teachers orien: District technol and communic processes Project plan ta completion   | new<br>ted to<br>logy<br>cation                          | If we execute this strategy:  Streamline use of District email, increase use of available tools and programs for internal communication, and improve processes related to the Board Agenda Request Form and communication of Board-related items | <ol> <li>Increase use of Insite and other tools for informational communication while streamlining use of email across the District to work-related items.</li> <li>Improve communication of Board-related items through the implementation of a new E-Agenda Platform.</li> <li>Increase use of Microsoft Office 365</li> </ol> |
| Lag Meas  • Average numble emails received BCPS staff  • Number of announcement made through  • Percentage of items that directing impact a Strate Plan Primary Measurement in the strate of the strate Plan Primary Measurement in the strategy of the strategy o | oer of<br>d by<br>hts<br>Insite<br>Board<br>ctly<br>egic | Then we will realize this goal:  Develop effective internal communication processes (timely and high quality) to meet the needs of all schools and District offices. Two outcomes include: 1.  To increase participation and 2. to save costs.   | <ul> <li>across school-based and District-based staff.</li> <li>4. Enhance the Board Agenda Request Form process to ensure alignment of Board items to the 2024 Strategic Plan.</li> </ul>   |



### Internal Communication: Project Plan



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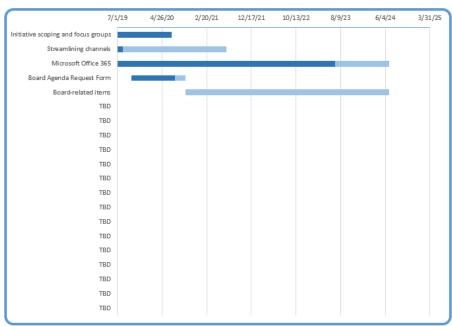


### **Project Plan**

#### **Initiative: Internal Communication**

Initiative Lead: Dr. Leo Nesmith

| Task Name                           | Owner            | Start Date | End Date  | Calc %<br>Comp | Actual<br>Compl |   | Risk<br>Level |
|-------------------------------------|------------------|------------|-----------|----------------|-----------------|---|---------------|
| Initiative scoping and focus groups | Chief Moquin     | 7/1/2019   | 6/30/2020 | 100%           | 100%            |   | Low           |
| Streamlining channels               | Chief Moquin     | 7/1/2019   | 6/30/2021 | 53%            | 5%              | 0 | High          |
| Microsoft Office 365                | Alex Macri, Jaso | 7/1/2019   | 6/30/2024 | 21%            | 80%             |   | Low           |
| Board Agenda Request Form           | Chief Moquin     | 10/1/2019  | 10/1/2020 | 81%            | 80%             |   | Low           |
| Board-related items                 | Chief Moquin     | 10/1/2020  | 6/30/2024 | 0%             | 0%              | 0 | Low           |
| TBD                                 |                  |            |           | 0%             | 0%              | 0 |               |
| TBD                                 |                  |            |           | 0%             | 0%              | 0 |               |
| TBD                                 |                  |            |           | 0%             | 0%              | 0 |               |
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| TBD                                 |                  |            |           | 0%             | 0%              | 0 |               |
| TBD                                 |                  |            |           | 0%             | 0%              | 0 |               |
| TBD                                 |                  |            |           | 0%             | 0%              | 0 |               |
| TBD                                 |                  |            |           | 0%             | 0%              | 0 |               |
| TBD                                 |                  |            |           | 0%             | 0%              | 0 |               |
| TBD                                 |                  |            |           | 0%             | 0%              | 0 |               |
| TBD                                 |                  |            |           | 0%             | 0%              | 0 |               |
| TBD                                 |                  |            |           | 0%             | 0%              | 0 |               |
| TBD                                 |                  |            |           | 0%             | 0%              | 0 |               |
| TBD                                 |                  |            |           | 0%             | 0%              | 0 |               |



### Marketing: Theory of Action



|   | Theory  | Action Plan   |
|---|---|---|
| Lead Measures  Number of Communications Ambassadors Project plan task completion  | If we execute this strategy:  Develop and market a brand strategy that promotes the importance and value Broward County Public Schools deliver to the community.                            | <ol> <li>Reinforce brand (both visual graphic and brand statement):         <ul> <li>Help drive enrollment and retention, including promotion of special programs.</li> <li>Ensure consistent brand image alignment and standards across the District.</li> <li>Connect with municipalities to amplify District messages.</li> </ul> </li> <li>Increase use of social media and web-based tools for stakeholder engagement:         <ul> <li>Establish team of social media content managers and Communications Ambassadors.</li> </ul> </li> </ol> |
| <ul> <li>Percentage of<br/>BCPS web pages<br/>aligned to Office<br/>of<br/>Communications<br/>standards</li> <li>Positive Media<br/>Coverage</li> <li>Social Media<br/>Usage</li> </ul> | Then we will realize this goal: Reinforce the District brand, increase use of social media for stakeholder engagement, and drive traffic to the District website and social media channels. | <ul> <li>Include certification process with required competencies.</li> <li>Engage BCPS resources as brand ambassadors.</li> <li>Drive traffic to the District website and social media channels: <ul> <li>Create marketing and communications online resources.</li> <li>Streamline website navigation and ensure ease of access.</li> <li>Increase use of BCPS mobile app and QR codes for ease of access while reducing printed materials.</li> </ul> </li> </ul>  |

### Marketing: Project Plan



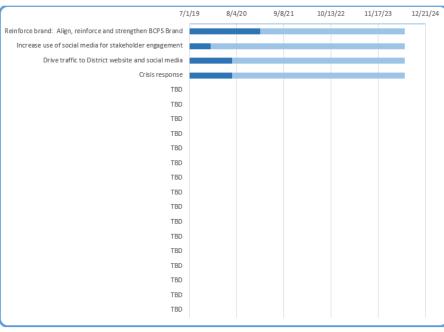


### **Project Plan**

### Initiative: Marketing

Initiative Lead: Jose Perez

| Task Name  | Owner  | Start Date | End Date  | Calc %<br>Comp | Actual<br>Comple |   | Risk<br>Level |
|--|--------|------------|-----------|----------------|------------------|---|---------------|
| Reinforce brand: Align, reinforce and strengthen BC  | JRP/KK | 7/1/2019   | 6/30/2024 | 22%            | 33%              | • | Low           |
| Increase use of social media for stakeholder engager | JRP/KK | 7/1/2019   | 6/30/2024 | 22%            | 10%              | 0 | Low           |
| Drive traffic to District website and social media   | JRP/KK | 7/1/2019   | 6/30/2024 | 22%            | 20%              | • | Low           |
| Crisis response                                      | JRP/KK | 7/1/2019   | 6/30/2024 | 22%            | 20%              | • | Low           |
| TBD  |        |            |           | 0%             | 0%               | 0 |               |
| TBD  |        |            |           | 0%             | 0%               | 0 |               |
| TBD  |        |            |           | 0%             | 0%               | 0 |               |
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| TBD  |        |            |           | 0%             | 0%               | 0 |               |
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| TBD  |        |            |           | 0%             | 0%               | 0 |               |
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| TBD  |        |            |           | 0%             | 0%               | 0 |               |
| TBD  |        |            |           | 0%             | 0%               | 0 |               |
| TBD  |        |            |           | 0%             | 0%               | 0 |               |
| TBD  |        |            |           | 0%             | 0%               | 0 |               |



### **Customer Service: Theory of Action**



|   | Theory   | Action Plan   |
|---|--|---|
| Lead Measures  Percentage of District locations adopting common customer service standards Project plan task completion   | If we execute this strategy: Establish common definitions, standards, training, and measurement tools for customer service throughout the District   | <ol> <li>Establish common definitions for<br/>stakeholder, customer, and engagement</li> <li>Develop and adopt a clear set of<br/>customer service standards.</li> <li>Provide District-wide training based on<br/>common customer service standards.</li> <li>Educate internal and external customers<br/>about our customer service standards to</li> </ol> |
| Lag Measures  Percentage of District locations receiving positive overall customer service survey responses  Percentages of positive overall customer service survey responses from internal and external customers | Then we will realize this goal: Provide a positive, engaging, and caring experience to all stakeholders by maintaining and enhancing communications and interactions through quality service delivered in a professional manner. | <ul> <li>ensure clear and consistent expectations</li> <li>5. Establish a common criterion-based tool for measuring customer service quality and gathering feedback, both from internal and external customers.</li> <li>6. Explore the development of a customer service incentive and recognition program.</li> </ul>                                       |



### Customer Service: Project Plan



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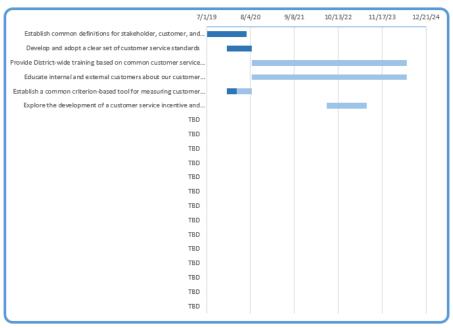


#### **Project Plan**

#### **Initiative: Customer Service**

Initiative Lead: Veda Hudge

| Task Name   | Owner          | Start Date | End Date  | Calc %<br>Comp | Actual<br>Comple |   | Risk<br>Level |
|---|----------------|------------|-----------|----------------|------------------|---|---------------|
| Establish common definitions for stakeholder, custo | Lindsey Sierra | 7/1/2019   | 6/30/2020 | 100%           | 100%             |   | Low           |
| Develop and adopt a clear set of customer service s | Lindsey Sierra | 1/1/2020   | 8/15/2020 | 90%            | 100%             |   | Low           |
| Provide District-wide training based on common cus  | Veda Hudge     | 8/15/2020  | 6/30/2024 | 0%             | 0%               | 0 | Low           |
| Educate internal and external customers about our   | Veda Hudge     | 8/15/2020  | 6/30/2024 | 0%             | 0%               | 0 | Low           |
| Establish a common criterion-based tool for measur  | Veda Hudge     | 1/1/2020   | 8/15/2020 | 90%            | 40%              | 1 | High          |
| Explore the development of a customer service ince  | Veda Hudge     | 7/1/2022   | 6/30/2023 | 0%             | 0%               | 0 | Low           |
| TBD   |                |            |           | 0%             | 0%               | 0 |               |
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# THE SCHOOL BOARD OF BROWARD COUNTY, FLORIDA

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