

VENDOR EVALUATIONS

Piggyback Recommendation of \$500,000 or Greater FY21-146 – Facilities Maintenance, Repair, and Operations (MRO) and Industrial Supplies

How do you rate the Grainger for Overall Customer Service?

6
Responses

★★★★★
4.67 Average Rating

How do you rate the Fastenal for Overall Customer Service?

6
Responses

★★★★★
4.50 Average Rating

How do you rate the MSC Industrial Supply for Overall Customer Service?

5
Responses

★★★★☆
3.80 Average Rating

How do you rate Grainger for Delivery as Scheduled or Promised?

6
Responses

★★★★★
4.67 Average Rating

How do you rate Fastenal for Delivery as Scheduled or Promised?

5
Responses

★★★★☆
4.40 Average Rating

How do you rate MSC Industrial Supply for Delivery as Scheduled or Promised?

5
Responses

★★★★☆
3.80 Average Rating

How satisfied are you with Grainger?

Extremely satisfied	2
Very satisfied	2
Somewhat satisfied	2
Not so satisfied	0
Not at all satisfied	0



How satisfied are you with Fastenal?

Extremely satisfied	1
Very satisfied	3
Somewhat satisfied	2
Not so satisfied	0
Not at all satisfied	0



How satisfied are you with MSC Industrial Supply?

Extremely satisfied	2
Very satisfied	1
Somewhat satisfied	1
Not so satisfied	1
Not at all satisfied	0

