

## EXECUTIVE SUMMARY

### **Recommendation for Fourth Amendment and Additional Spending Authority 58-132E – Electronic Management System Agreement with Public Consulting Group**

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#### **Introduction**

##### **Responsible: Procurement and Warehousing Services (PWS)**

This request is to approve the Fourth Amendment to the Agreement between Public Consulting Group, Inc. (PCG), and The School Board of Broward County, Florida (SBBC), with an increase in the spending authority. This Amendment to the Agreement is requesting an increase of \$983,515, bringing the total spending authority to \$5,302,265.

The Agreement was approved on June 28, 2016, Item-8, with a contract term of June 29, 2016 through June 30, 2021, and spending authority of \$2,845,000. The First Amendment to the Agreement was approved on May 8, 2018, SBOM Item EE-13, with an approved spending authority of \$269,000. The Second Amendment to the Agreement was approved on October 16, 2018, RSBM Item EE-1, with an approved spending authority of \$598,750. The Third Amendment to the Agreement was approved on February 20, 2019, RSBM Item EE-1, with an approved spending authority of \$606,000.

#### **Goods/Services Description**

##### **Responsible: Exceptional Student Learning Support (ESLS)**

- Threat to Self - Student suicide prevention is an at-risk situation which can be mitigated through a comprehensive approach that uses multiple strategies and guided by a systemic data-driven planning process. The new process, as implemented in EdPlan will help by engaging students, establishing partnerships and collaboration among the District and community, with safe and effective reporting, so that evidence-based preventions with culturally competent approaches are used. This scope of work adds a separate but related suicide process to EdPlan and BTA.
- Teach Every Child Connector (TECC) - This Phase III work will create a secure link with the EdPlan platform, Canvas, and other Broward County Public Schools (BCPS) applications to close security gaps in historical processes which date back more than a decade. The SII/TECC application will now integrate IEP & BTA information into Canvas Learning Management System securely and will make it easily accessible to the classroom teacher for instructional and behavior management purposes. In this phase, teachers will be given the ability to write instructional and behavioral notes about students to increase awareness of individual student needs among the teaching community. For instance, if Ms. Smith observes her student having a down day, she notes her observations in the lesson, which is then shared with the student's other teachers — making others aware in real-time of a student's unique need. This phase of work will also give teachers the ability to document the delivery of the service or strategy as specified in the Individualized Education Program (IEP). Students benefit from the delivery of services, which improves a student's ability to achieve self-sufficiency and eventual independence after graduation. Parents benefit through the information shared with them about what IEP specified services have been delivered and woven into the instructional delivery to their child. And finally, the District benefits by having compliance-oriented records of what the District has legally committed to and subsequently shown to deliver.
- Zendesk is a SOC 2 Type II compliant ticketing system that allows for highly sensitive student information to be secured in a single location that is accessible to the necessary Broward and PCG

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support agents. This allows the user to send screenshots and attachments of their problems, questions, and issues. The addition of these advanced features in this product has significantly shortened the time that issues and questions are being solved. Two (2) additional licenses are included with this Statement of Work.

- Open CLR - Too many BCPS students continue to struggle to complete their high school program of studies and successfully transition to post-secondary and workforce success due to failure to evidence mastery of Algebra 1 and English 10 skills. Computational thinking and related skills are increasingly acquired through non-traditional settings such as Code.org. New competency-based, blended learning approaches have demonstrated success in both remediation and acceleration. Open technical standards enable these new learning models to exist at the scale of the Internet across systems while preserving private data access control.
- A detailed description of all aspects of this amendment can be found in the appendix to the contract amendment, attachment G.

The table below provides a timeline and description of all current and historical actions related to this item:

<b>Document</b>	<b>Presented to Board</b>	<b>Purpose</b>
Agreement	June 2016	Acquisition of EdPlan / EasyIEP used to write Individual Education Plans (IEPs), Education Plans and Private School Service Plans. Included Advanced Reporting, EasyFax, SmartScan, and PaperClip.
First Amendment	May 2018	One (1) time payment for enhancements to the Gifted module and for the addition of the Teach Every Child Connector (TECC) and Student Education Plans & Accommodations (SEPA) application that facilitates integration of the student's accommodation(s) in EdPlan into the Teacher's classes in Canvas.
Second Amendment	October 2018	Provided a secure parent portal for parents to access their child's records in EdPlan and included accommodations to align with Information Technology (IT) Security.
Third Amendment	February 2019	Addition of the Behavioral Threat Assessment module, including the necessary licensing, data integration and uploading of documents.
Fourth Amendment	December 2019	Addition of Suicide Risk Assessment to the Behavioral Threat Assessment Module, which is the final phase of the TECC/SEPA module to add five hundred four (504) accommodations, gifted and English Speakers of Other Language strategies integration into the Teacher's classes in Canvas.

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**Procurement Method**

**Responsible: PWS**

The negotiation was performed in accordance with Purchasing Policy 3320, VI (C)(5)(c), and Section 6A-1.012(14), F.A.C., permit the acquisitions of Information Technology as defined in Section 282.0041(14), Florida Statutes.

**Financial Impact**

**Responsible: PWS and ESLS**

The additional spending authority requested is \$983,515. The funding source will come from the Career, Technical, Adult and Community Education (CTACE \$91,000) budget and the remainder will come from the General Fund balance. The new spending authority will be \$5,302,265.

The spending authority request breakdown is as follows:

One-time costs	
Self-harm enhancements	\$ 90,625
Safety-security & integration	\$ 378,000
Leaner record PoC	\$ 35,000
Learner system	\$ 32,000
<b>Sub-total one-time fees (A)</b>	<b>\$ 535,625</b>
Recurring annual costs	
Self-harm hosting and support	
Data integration with Clever	\$ 31,520
(4) Zendesk licenses	\$ 6,000
PaperClip document pages	\$ 50,000
Notifier	\$ 40,000
<b>Subtotal self-harm recurring (B)</b>	<b>\$ 127,520</b>
Safety-security hosting and support	
TECC base subscription	\$ 52,533
Data feeds of EdPlan	\$ 15,760
Data feeds of third-parties	\$ 78,780
<b>Subtotal safety-security recurring (C)</b>	<b>\$ 147,073</b>
OpenSALT hosting and support (D)	\$ 24,000
<b>Sub-total annual recurring costs (B+C+D)</b>	<b>\$ 298,593</b>
Monthly recurring costs (annual / 12 months)	\$ 24,882.75
Number of months remaining in contract	x 18
<b>Recurring costs for remainder of contract (E)</b>	<b>\$ 447,890</b>
<b>Grand total (A+E)</b>	<b>\$ 983,515</b>

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**Financial Impact Table:**

Action	Date	Term (years)	Amount
Original spending authority request	06/28/2016	5	\$ 2,845,000
1st Amendment + additional spending authority	05/08/2018		\$ 269,000
2nd Amendment + additional spending authority	10/16/2018		\$ 598,750
3rd Amendment + additional spending authority	02/20/2019		\$ 606,000
4th Amendment + additional spending authority	12/10/2019		\$ 983,515
<b>New total contract amount</b>		<b>5</b>	<b>\$ 5,302,265</b>

The approval of this recommendation does not mean the authorized amount will be spent.