

# 17-040B Printed Diplomas and Certificates of Completion

16

Responses

07:37

Average time to complete

Active

Status



Ideas

## 1. School/Department Name and Contact number or email

16

Responses

Latest Responses

"Cypress Bay - Guidance - kimberly.manfrediz@browardschools.com"

"West Broward High School, wendolynn.mola@browardschools.com"

"McArthur High School"

## 2. How would you rate the overall performance of Herff Jones, LLC?

16

Responses



4.31 Average Rating

## 3. How would you rate the customer service of Herff Jones, LLC?

16

Responses



4.44 Average Rating

## 4. How would you rate the responsiveness and delivery time of Herff Jones, LLC?

16

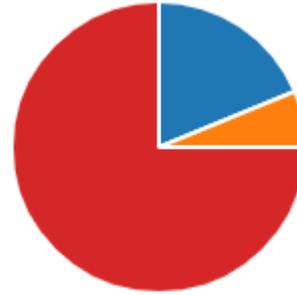
Responses



4.31 Average Rating

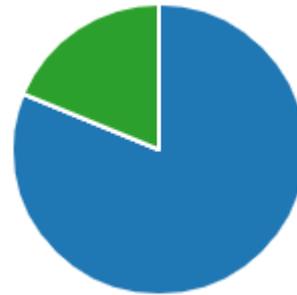
5. If you could improve one aspect of this Bid, which of the following would you select?

<span style="color: blue;">●</span> Pricing	3
<span style="color: orange;">●</span> Delivery time	1
<span style="color: green;">●</span> Quality of product/service	0
<span style="color: red;">●</span> I am happy with this Bid	12



6. Do you believe this Bid is effective in providing the products/services that you need?

<span style="color: blue;">●</span> Yes	13
<span style="color: orange;">●</span> No	0
<span style="color: green;">●</span> Maybe	3



7. If you stated other than "yes" above, please explain.

3  
Responses

Latest Responses

*"Initially, the account manager for diploma orders was very helpful wit...*

"n/a"

8. Should the District renew with this Vendor for an additional year?

16  
Responses

Latest Responses

*"I believe so, as long as our concerns are expressed to them."*

"YES!!"

"Yes."

9. Please provide problems or concerns experienced with the current Bid.

11  
Responses

Latest Responses

*"I am concerned that the account manager at the national office may ..."*

"n/a"