SUMMER YOUTH EMPLOYMENT AGREEMENT NO. 2016 - 2019-SYEP-CSC-2330

This is an AGREEMENT, entered into this _____day of _______, 2017 between CareerSource Broward (hereinafter referred to as CSBD, the administrative entity for the Broward Workforce Development Board, Inc. and the consortium of the Cities of Fort Lauderdale and Hollywood, and Broward County, existing under and by virtue of the laws of the State of Florida as a Council of Governments, having its principal offices at 6301 N.W. 5th Way, Suite 3000, Fort Lauderdale, FL 33309 AND The School Board of Broward County, Florida hereinafter referred to as Contractor, existing under and by virtue of the laws of the State of Florida as a public body of politic having its principal office at 600 SE 3rd Ave., Ft. Lauderdale, FL 33301 c/o CTACE 1701 NW 23rd Ave., Ft. Lauderdale, FL 33311 to begin on the date this Agreement is signed by all the parties and to terminate on September 30, 2019.

IN CONSIDERATION of the mutual terms, conditions, promises, covenants, and payments hereinafter set forth, CSBD and Contractor agree as follows:

 The purpose of this Agreement is to provide for a summer work experience for youth meeting eligibility criteria established by the Children's Services Council (CSC) the grantor organization whose funds make this program possible.

2. Definitions

- A. "CareerSource Broward" referred to as CSBD in this Agreement.
- B. "Contractor" shall mean the participating governmental entity, or non-profit agency.
- C. "Job Order" shall mean the CSBD form used to describe the available work experience opportunities and worksites for participants and which is incorporated into and made a part of the Agreement. Job orders are placed online via the CSBD website. Job Orders may also be referred to as Training Plans.
- D. "Participant" shall mean an eligible youth certified by CSBD.
- E. "Worksite" shall mean the physical location to which the youth has been assigned.

F. "Worksite Supervisor" shall mean the personnel designated by Contractor to provide continuous on-site supervision and direction to participants at Contractor's worksite(s). The worksite supervisor is responsible for verifying and signing participants' time sheets.

3. Summer Work Experience Dates

- A. Each summer, CSBD shall notify Contractor regarding:
 - a. The date the summer program will begin.
 - b. The date the summer program will end.
 - c. The dates CSBD will provide worksite supervisor training.

4. Contractor Responsibilities

- A. Contractor agrees to act as a host worksite and provide a summer work experience to youth aged 16 18, referred by CSBD.
 - a. Referral to Contractor shall be based upon the following factors:
 - i. The duties described in the job order(s) submitted by Contractor.
 - ii. The youth's career interests.
 - iii. The geographic location of the worksite and the youth's ability to get to the job.
 - b. Contractor shall assure that worksites are sanitary and safe.
- B. Contractor shall complete a "Job Order" form each summer for each work experience slot.
 - a. Job Order form(s) must be submitted to CSBD electronically following transmittal of the link to Contractor by CSBD.
 - b. Job Order form(s) should state the number of youth requested for each type of position and the location of the worksites.
 - c. Job Order form(s) should list the duties and responsibilities of the job to be performed by the youth.
- C. Contractor shall only assign youth to job sites located within Contractor's organization.

- D. Contractor shall not make material changes to youth's job duties, worksite supervisor, or location without notification and written agreement from CSBD in advance of the change.
- E. Contractor agrees to supervise youth assigned to their organization.
 - a. Contractor shall send worksite supervisor(s) to CSBD training scheduled prior to the start of the summer program each year that this contract is in effect.
 - b. CSBD will provide a Worksite Supervisor's Handbook at the training which shall be used by the worksite supervisors in managing the youth during their work experience.
 - c. Contractor shall provide worksite supervisor(s) with a copy of the Job Order to assure the worksite supervisor is knowledgeable regarding the duties to be assigned to the youth.
 - d. In the event of a change in supervisor, Contractor agrees to provide the new supervisor with the above information.
- F. Contractor agrees to comply with applicable federal and state Child Labor Laws rules and regulations.
- G. Contractor shall assure that the time worked by the youth is recorded on time sheets in segments of fifteen (15) minutes. The time sheets shall be signed by the youth and the worksite supervisor and submitted to CSBD in accordance with a procedure to be established by CSBD for the collection of the time sheets.
- H. Contractor shall assure youth do not work in excess of thirty (30) hours a week.
 - a. Contractor may not assign or request youth to work overtime.
 - b. Youth shall not be paid for sick, vacation, or holiday time during their participation in the summer program. Contractor shall assure that time sheets properly reflect absences attributed to sick, vacation or holiday time.
 - c. Contractor shall not change or reschedule participant's work hours without written approval from CSBD in advance of the change.

- d. Contractor shall immediately inform the CSBD Summer Program Manager or the CSBD Summer Program Monitor assigned to Contractor's worksite should an accident or injury occur at the worksite involving a participant in the program.
- e. Contractor shall notify the CSBD Summer Program Manager or the CSBD Summer Program Monitor assigned to Contractor's worksite of any problem concerning youth's performance at a worksite.
- f. Contractor agrees to be responsible for payment of all straight time and overtime wages in the event the Contractor assigns the youth to work hours in excess of thirty (30) hours a week.
- g. Participants may not "make up" time when they take leave, sick, vacation or holiday time.
- I. Contractor shall allow representatives of CSBD and the CSC to visit worksites for the purpose of monitoring the program, case management, and collection of time sheets.
- J. Contractor shall maintain the records and files, including, but not limited to time sheets, attendance records, supervisor and worksite assignments for a minimum of three (3) years and shall make them available to CSBD upon request.
- K. Contractor shall obtain a release from the parent/guardian or youth age 18 or older for Contractor's submission of time sheets completed by youth to CSBD.
- L. Contractor shall not disclose any personally identifiable student information to CSBD, except information, in any form, related to a Participant's employment with CSBD pursuant to this Agreement, including but not limited to, time sheets, and the Participant's conduct. Should CSBD require any other personally identifiable student information under this Agreement from Contractor, then CSBD shall obtain prior written consent from parent of youth or youth age 18 or older containing 1) the types of information to be disclosed by Contractor, 2) the purpose of the disclosure, and 3) the recipient, CSBD. If applicable, notwithstanding any provision to the contrary within this Agreement, any party contracting with SBBC under this Agreement shall fully comply with the requirements of Sections 1002.22 and 1002.221, Florida Statutes, FERPA, and any other state and federal law or regulation regarding the confidentiality of student information and records.

5. CSBD Responsibilities

- A. CSBD shall assign monitors to each worksite who shall case manage the youth, serve as job coaches, and address issues identified by worksite supervisor(s). They shall collect time sheets, and distribute participant paychecks as may be required for youth who have not received bank pay cards.
- B. CSBD shall serve as the employer of record.
 - a. CSBD shall pay the youths' wages and provide Worker's Compensation for all youth assigned to Contractor.
 - b. CSBD will inform youth that they will not be paid for leave, sick, vacation, or holiday time.

6. Prior Negotiations

This Agreement incorporates and includes all prior negotiations correspondence, conversations agreements, and understandings applicable to the matter contained herein, and the parties agree that there are no commitments, agreements, or understandings concerning the subject matter of this Agreement that are not contained in this Agreement.

7. Indemnification

- A. If Contractor is an agency as defined in Chapter 768.28, Florida Statutes, Contractor agrees to be fully responsible to the limits set forth in S.768.28, Florida Statutes, for acts of negligence of its agents or employees when acting within the scope of their employment or agency, and agrees to be liable to the limits set forth in S.768.28, Florida Statutes for any damages caused by said negligence. Nothing herein is intended to serve as a waiver of sovereign immunity by any party to which sovereign immunity may be applicable. Nothing herein shall be construed as consent by the state of Florida to be sued by third parties in any matter arising out of any contract.
- B. Contractors who are not state or federal agencies or units of general local purpose governments, shall hold and save CSBD, its officers, contractors, and employees harmless from liability of any nature or kind, including costs and expenses, for or on account of any suits or damages of any character whatsoever resulting from injuries or damages sustained by any persons or property resulting in whole or in part from the negligent performance or omission of any employee, contractor, or representative of

- the contractor. Contractor shall include CSBD as an additional insured under its comprehensive liability insurance in order to indemnify CSBD.
- C. Contractor agrees to cover participants under the Contractor's general or public liability insurance policy, or if the Contractor is self-insured to indemnify CSBD against third party claims involving participants under this Agreement. General liability insurance on a negligence basis including injuries and accidental death to any person shall be in an amount not less than three hundred thousand dollars (\$300,000.00) per occurrence and subject to the same limit for more than one person in an amount not less than one hundred thousand dollars (\$100,000.00) on account of one accident. Contractors not self-insured shall provide CSBD with a Certificate of Insurance listing CSBD as an additional insured. CSBD must be listed as, "CareerSource Broward" 6301 NW 5th Way, Suite 3000, Fort Lauderdale, FL 33309 in the Certificate Holder Box.
- D. Contractor shall maintain non-owner vehicle insurance coverage and shall name CSBD as an additional insured. CSBD must be listed as, "CareerSource Broward" 6301 NW 5th Way, Suite 3000, Fort Lauderdale, FL 33309 in the Certificate Holder Box.
- E. <u>Workers' Compensation.</u> Florida Statutory limits in accordance with Chapter 440; Employer's Liability limits not less than \$100,000/\$100,000/\$500,000 (each accident/disease-each employee/disease-policy limit).

8. Legal Requirements

A. Compliance with Laws, Non Discrimination Laws, Equal Employment Opportunity, and Americans with Disabilities Act

Contractor shall comply with the prohibitions against discrimination including but not limited to the prohibitions stated in the following, the Age Discrimination Act of 1975, section 504 of the Rehabilitation Act, title IX of the Education Amendments of 1972, and Title VI of the Civil Rights Act of 1964 with respect to the performance of their obligations under this Agreement, and shall comply with the physical and programmatic accessibility and reasonable accommodations requirements of section 504 of the Vocational Rehabilitation Act of 1973, as amended, and the Americans with Disabilities Act of 1990 as amended. Contractor shall not discriminate against any employee or applicant for employment because of race, age, religion, color, gender, sexual orientation (Broward County Code, Chapter 16½), national origin, marital status, political affiliation, or physical or mental disability.

B. Public Entity Crimes Policy

- a. Contractor represents that the execution of this Agreement will not violate the Public Entity Crime Act (Section 287.133, Florida Statutes), which essentially provides that a person or affiliate who is a contractor, consultant, or other provider and who has been placed on the convicted vendor list following a conviction for a public entity crime may not submit a bid on a contract to provide any goods or services to CSBD, may not submit a bid on a contract with CSBD for the construction or repair of a public building or public work, may not submit bids on leases of real property to CSBD, may not be awarded or perform work as a contractor, supplier, subcontractor, or consultant under a contract with CSBD, and may not transact any business with CSBD in excess of the threshold amount provided in Section 287.017, Florida Statutes, for category two purchases for a period of thirty-six (36) months from the date of being placed on the convicted vendor list. Violation of this section shall result in termination of this Agreement and recovery of any monies paid by CSBD pursuant to this Agreement, and may result in debarment from CSBD's competitive procurement activities.
- b. In addition to the foregoing, Contractor further represents that there has been no determination, based on an audit, that it has committed an act defined by Section 287.133, Florida Statutes, as a public entity crime and that it has not been formally charged with committing an act defined as a public entity crime regardless of the amount of money involved or whether Contractor has been placed on the convicted vendor list.

C. Applicability of Governing Law

a. This Agreement shall be interpreted, governed and construed in accordance with the laws of the State of Florida. All parties agree and accept that jurisdiction of any controversies or legal problems arising out of this Agreement, and any action involving the enforcement or interpretation of any rights hereunder, shall be exclusively in the state courts of the Seventeenth Judicial Circuit in Broward County, Florida, and venue for litigation arising out of this Agreement shall be exclusively in such state courts, forsaking any other jurisdiction which either party may claim by virtue of its residency or other jurisdictional device. BY ENTERING INTO THIS AGREEMENT, CSBD AND CONTRACTOR HEREBY EXPRESSLY WAIVE ANY RIGHTS EITHER PARTY MAY HAVE TO A TRIAL BY JURY OF ANY CIVIL LITIGATION RELATED TO THIS AGREEMENT.

9. Independent Contractor

Contractor understands and agrees that it is an independent contractor and no provision of this Agreement shall be construed as creating an agency or employment relationship between CSBD and Contractor or Contractor's Employees.

10. Notice

Notice to CSBD shall be given by delivery in person, by a nationally recognized next day courier service, or by first class, registered or certified mail, postage prepaid, Attention: Legal Department, 6301 N.W. 5th Way, Suite 3000, Fort Lauderdale, FL 33309. Notices to the Contractor shall be given by delivery in person, by a nationally recognized next day courier service, or by first class, registered or certified mail, postage prepaid at its office located at the address identified in paragraph one, page one, of this Agreement.

11. Termination

- A. This Agreement may be terminated by either party for convenience upon fifteen (15) days prior written notice to the other party.
- B. CSBD may transfer or terminate participants at any time and shall make best efforts to provide notice to the Contractor.
- C. CSBD may terminate this Agreement upon twenty-four (24) hours written notice to the Contractor in the event that CSBD is de-obligated or that the grant under which this program is funded is terminated.
- D. CSBD may terminate this Agreement at any time that CSBD President/CEO determines that Contractor has failed to comply with any of the provisions contained in this Agreement; or Contractor has failed to take corrective action after receiving oral or written requests to do so within a reasonable time, or if the health or safety of the youth assigned to Contractor may be at risk.

12. Attachments

- A. The following documents are hereby referenced and incorporated into and made a part of this Agreement.
 - a. Exhibit A Sample Job Order/Training Plan.
 - b. Exhibit B Summer Youth Employment Program Participant Manual.

- c. Exhibit C Child Labor Laws (29 USC 203): Employment of Minors Between Fourteen (14) and Sixteen (16) Years of Age (Subpart C), Occupations Particularly Hazardous for the Employment of Minors Between Sixteen (16) and Eighteen (18) Years of Age or Detrimental to Their Health or Well-being (subpart E).
- B. Exhibit C is public law and is not attached to this Agreement. Exhibits A and B are attached to this Agreement. Exhibit A is a sample and must be completed by Contractor.

13. Amendment

Either party may amend this Agreement upon the agreement of the other party. No such change shall be effective until reduced to writing and executed by the parties with the same degree of formality as was the original agreement.

14. Execution

- A. Each individual executing this Agreement on behalf of a party hereto hereby represents and warrants that he or she is, on the date he or she signs this Agreement, duly authorized by all necessary and appropriate action to execute this Agreement on behalf of such party and does so with full and legal authority.
- B. This Agreement must be executed in three (3) copies, each of which shall be deemed to be an original.

15. Public Records

Pursuant to Section 119.0701, Florida Statutes, both parties are required to (a) keep and maintain available for public inspection any records that pertain to services rendered under this Agreement; (b) provide the public with access to public records on the same terms and conditions that SBBC would provide such records and at a cost that does not exceed the cost provided in Chapter 119, Florida Statutes or as otherwise provided by law; (c) ensure that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed except as authorized by law; and (d) meet all requirements for retaining public records and transfer, at no cost to SBBC, all public records in that party's possession upon termination of its Agreement with SBBC and destroy any duplicate public records that are exempt or confidential and exempt from public records disclosure requirements. All of such party's records stored electronically must be provided in a format that is compatible with each

party's information technology systems. Each party shall maintain its own respective records and documents associated with this Agreement in accordance with the records retention requirements applicable to public records. Each party shall be responsible for compliance with any public documents request served upon it pursuant to Section 119.07, Florida Statutes, and any resultant award of attorney's fees for non-compliance with that law. Each party acknowledges that this Agreement and all attachments thereto are public records and do not constitute trade secrets.

EXECUTION PAGE

IN WITNESS THEREOF, the parties hereto have made and executed this document on the respective dates under each signature:

AS TO CAREERSOURCE BROWARD: WITNESSED BY: L.S. BY: (Signature) L.S. Print Name: Mason C. Jackson TITLE: President/CEO DATE: Approved as to form by the CareerSource Broward General Counsel 6301 N.W. 5th Way, Suite 3000 Ft. Lauderdale, FL 33309 BY: Rochelle J. Daniels

General Counsel

As to The School Board of Broward County, Florida

(Corporate Seal)		THE SCHOOL BOARD OF BROWARD COUNTY, FLORIDA
ATTEST:	Ву	Abby M. Freedman, Chair
Robert W. Runcie, Super	intendent of Schoo	 Is
		as to Form and Legal Content:
	Office of the	ne General Counsel

EXHIBIT A

SAMPLE JOB ORDER FORM

WELCOME TO THE SUMMER YOUTH EMPLOYMENT PROGRAM

These are the requirements for employers volunteering to serve as host worksites for youth enrolled in the Summer Youth Employment Program:

- 1. All employer organizations must enter into a worksite agreement with CareerSource Broward (CSBD).
- 2. Employers who have contracted to serve as a host worksite for the Children's Services Council of Broward County (CSC) funded summer program in the past will automatically receive a new agreement when their old agreement expires.
- 3. Employers who have not previously served as a host worksite for the CSC summer program may request to be included by contacting the Summer Program Manager at (954) 202-3830 or e-mailing lking@careersourcebroward.com. CSBD will forward a contract package to entities meeting the requirements for serving as a host worksite.
 - a. Examples of some of the requirements to be a host worksite include but are not limited to:
 - i. Evidence of incorporation for new not-for-profit organizations.
 - ii. Safe and sanitary working conditions for the youth.
 - iii. Transmittal of a copy of the host worksite organization's Certificate of Insurance which can be faxed to (954) 202-3619.
 - b. Examples of some of the requirements for work assignments include but are not limited to:
 - i. Precluding youth from lifting in excess of 25 pounds.
 - ii. Precluding youth from operating heavy machinery.
 - iii. Precluding youth from working with dangerous tools such as knives and axes.

4. A link to the completion of the job order form will be provided to host worksite employers once they have executed and returned the contract package to CSBD.

Explanation of Job Order Sections
The Job Order Immediately Follows

PLEASE READ PRIOR TO ENTERING THE REQUESTED INFORMATION INTO THE JOB ORDER FORM

1. SECTION ONE titled: "Employer/Organization Information." This section should be completed <u>ONLY ONCE</u> per Employer/Organization.

If you or anyone in your organization has already completed this section, please log in as a Returning Employer at the top of the JOB ORDER PAGE.

SECTION TWO titled: "Worksite Information."
 Employers/organizations who wish to place youth at multiple/different locations/worksites must complete the "Worksite Information" section, for each location/worksite.

Example: The Broward County Library

Each location/worksite requires that an additional "Worksite Information" section be completed. The employer would complete the "Worksite Information" section for each location/worksite. That is, there would be a separate form for each of the Main Library, North Lauderdale Library, Carver Ranches Branch, and so forth.

3. SECTION THREE titled: "Job Positions at this Worksite."

Employers must enter the "job position" which includes a job description for each location/worksite entered. Employers will be able to indicate if there are multiple "job positions" with the same job description for each worksite.

The system will prompt employers who wish to enter additional job positions for the same or different worksites.

4. After completion of any of the Job Order sections the system will generate an Employer Identification (ID) number prior to logging out of the system. Please record that number as the number must be entered each time the employer/organization logs into the system:

- a. To log into the system or to log back in to the system, please have (1) the employer/organization's Federal Employer Identification Number (FEIN) and (2) the Employer ID assigned to the organization available. You will need this ID number in order to log in to add worksites or job positions at a later date.
- b. The FEIN can be provided by the department or entity responsible for payroll in your organization.
- c. To return to the Job Order or to enter additional locations and positions return to SECTION ONE, click "Log In" at the top of the page, enter the FEIN and the CSBD Employer ID provided to the employer/organization when SECTION ONE was completed and you will be able to add more worksites, and/or positions by returning to SECTION TWO and/or SECTION THREE to complete your JOB ORDER.

5. HELPFUL HINTS

- a. Use your Employer ID and FEIN to log in again if you need to add more worksites or job positions at a later date.
- b. To make changes/corrections to information previously submitted in a JOB ORDER, you will need to contact CareerSource Broward at (954) 202-3830 and ask for the summer program staff for assistance.
- c. Only complete SECTION ONE "Employer/Organization Information" one time regardless of the number of positions and worksites you are requesting.
- d. You can request as many youth for a job position as you like, but complete the job position information section only once for each type of job. There is a box on the form to enter the *number* of youth you are requesting for that job position.
 - □ I have read and understand all of the above requirements.

JOB ORDER REQUEST

SECTION ONE EMPLOYER/ORGANIZATION INFORMATION

<u>Please complete the information below to request youth to be assigned to your organization during the Summer Youth Employment Program.</u>

PLEASE COMPLETE SECTION ONE TITLED EMPLOYER/ORGANIZATION INFORMATION

ONLY ONCE

REGARDLESS OF THE NUMBER OF JOB POSITIONS, NUMBER OF YOUTH AND LOCATIONS OF WORKSITES YOU ARE REQUESTING.

You will be able to request and enter multiple worksites and job positions in sections two and three respectively.

Employer/Organization Name:		
Type of Organization:		
Federal Tax ID #:xx-xxxxxxx	Example: 12-3456 ⁻	789 (The dash is required)
Contact Person - (for the Cont	ract):	
Address:		
City:	State: FL	Zip:
Telephone:		
Cell Phone:	FAX:	Email Address:
Contact Person – (for the Pro	gram)) : Sam	e as above
Address:		
City:	State: FL Z	Zip:
Telephone:		
Cell Phone:	FAX:	Email Address:
	ost worksite fo	executed agreement with CareerSource or the CSC summer program?

If you have responded "yes," continue to section two. The system will generate an automatic Employer Identification (ID) number. You will need to use that ID number to log on later to add worksites or positions to your Job Order or to reference your Job Order record if calling for technical support.

If you have responded "no," please refer to the instructions for section one paragraphs 3 and 4.

SECTION TWO WORKSITE INFORMATION

PLEASE DO NOT USE YOUR BROWSER'S "BACK" BUTTON

Please enter the worksite information which indicates the location to which the youth will be assigned for their work experience.

The ratio for supervisor to youth is 1:5

Worksite Name:	
□Same as Company Address	□Same as Company Contact Person
Worksite Address:	Direct Supervisor of Youth Name:
City:	Title:
State: FL	Telephone:
Zip:	Fax:
	Cell Phone:
	Email Address:
How many of your company emplo supervise?	yees does this Supervisor currently
Is public transportation available to	this worksite? □ yes □ no
This is your CSBD Employer ID:	

You must use the Employer ID and your FEIN to log in again to add worksites or positions. "Continue" to Section Three, Job Positions at this Worksite.

Once you have completed Section Three, you may enter additional worksites, if necessary. You may also "Quit" now and log in later to complete Section Two and Section Three.

SECTION THREE JOB POSITIONS AT THIS WORKSITE:

Please complete this section only once if all positions have the same job title and working hours.

Job Title:
Number of Slots Available at:
Work Schedule (30 hours/week):
Please note: Schedules include a 30 minute unpaid lunch break Youth are not allowed to work weekends Youth are not allowed to make up time missed during the program. Please be advised that not all job orders will be filled. Dress Code: None or Casual Dress Indoor/Outdoor: Are Criminal Background Checks Required for Your Employees? Description of Job Duties:
Brief Description of primary job duty, 250 characters max.
This is your CSBD Employer ID:

You can use it and your FEIN to log in again to add worksites or positions.

The job order link will be open until March 31, 2017.

To add another worksite or a different physical address, click the "Add Another Worksite" button. To add another type of job (e.g.- "Clerical") at THIS worksite, click the "Add Another Job Position at THIS Worksite" button.

** Please record your CSBD Employer ID number.

You will need it and your FEIN to log in later to make changes to your JOB ORDER.

Add Another Worksite (Button)

Add Another Job Position at THIS Worksite (Button)

If you've finished adding worksites and job positions for now, click "Finished."

Summer Youth Work Site Agreement 2016 Page 19

Exhibit B

Focused. Engaged. Committed.





Summer Youth Employment Program
Participant Manual 2016

Broward County



In partnership with:











Message from the President



Welcome to the 2016 CareerSource Broward's Summer Youth Employment Program! Congratulations on taking the first step toward your future. By participating in this program, you will gain valuable knowledge and skills that will enhance your education and advance your career goals.

The employability training you will receive during this summer will reinforce the basic job skills you learned during your Employability Training Sessions, taking responsibility for work schedules, learning appropriate dress code, managing your money and handling conflict resolution. This guide was prepared for you not only as a reminder of those lessons, but as valuable resource that contains answers to many of the questions that may arise while participating in this program.

As a participant, you will be matched with a monitor to assist you in making your summer job a success. Your monitor will visit your workplace regularly to speak with you and your supervisor. It is extremely important that you share any issues, concerns and achievements. We want to ensure that your experience is both positive and rewarding.

Since its inception, over 8,000 young adults have taken advantage of the Summer Youth Employment Program. Because of their hard work and persistence, many have secured employment for the following school year and beyond.

On behalf of CareerSource Broward, Broward County, the Children's Services Council of Broward County, the City of Pembroke Pines, the Town of Davie and the City of Fort Lauderdale, we thank you for your participation in the program and encourage you to always put your best foot forward. You are our future community leaders!

Sincerely,

Mason Jackson
President/CEO

CareerSource Broward

Started



Summer Youth Employment Program

Your First Day

The first day on a new job is a lot like the first day of school; you have to find the bathrooms and the cafeteria, get all of your supplies, and meet new people and, maybe, even do some work. That first day can seem overwhelming, but knowing some basic workplace rules will help you survive. Here are a few tips to make your first day a success!

Make Sure to Prepare Ahead of Time

- 1. Before the first day, travel to your assigned jobsite, to familiarize yourself with the route, distance and the time it will take for you to get to your job on-time. Research bus routes if you plan to take public transportation.
- 2. Have a "dress rehearsal." If in doubt about what to wear on your first day, choose an outfit and ask a friend or relative for their opinion. Remember, it is better to be overdressed than underdressed.
- 3. Gather all of the supplies you may need for the first day. For example, a pen to fill-out forms and a pad of paper to take notes.
- 4. Remember to set your alarm clock. Try to give yourself enough time in the morning to arrive at your job at least 10 minutes early.
- 5. The morning of your first day at work, remember to eat a healthy breakfast and be confident and open-minded.

	SYEP Administrative S	Staff
Latema King	SYEP Program Manager	(954) 202-3830, Ext. 3021
Diana Graham	SYEP Community Liaison	(954) 202-3830, Ext. 3023



Tips to Make a Good Impression

- 1. Follow good personal hygiene. Shower or bathe, have clean hair combed and neatly styled, brush your teeth, use deodorant, etc.
- 2. Use make-up, perfume and after-shave sparingly, as they could be a distraction.
- 3. Neatly trim and clean your fingernails. This applies not only to young ladies but young men, too. Women with fancy and/or long nails should consider limiting the length of their nails and wear conservative colors to avoid projecting the wrong image to an employer.
- 4. For a job requiring uniforms, the correct attire is to wear the uniform each work day.
- 5. For a job in an office environment where the dress code is "business casual," the correct attire for men should be a shirt with a tie and dress pants, or even a suit. Women should wear a dress or a business suit, with skirts that are at least knee-length or longer.
- 6. Limit the quantity and size of your accessories. Women should wear closed-toe shoes.

 Men should ensure shoes are shined and in good condition.
- 7. Wear clean and neat clothes that fit well and are in good condition. Clothes should not be tight. Male participants should avoid baggy or loose-fitting pants and female participants should avoid cropped, strapless or low-cut tops. Both genders should avoid backless shoes such as flip-flops as those are not safe in a work environment.
- 8. Remember, dress for success!



Don't Forget to Ask These Questions at Work on Your First Day

1. What Do I Wear?

Ideally, ask this one before your actual first day, so you can plan to purchase a uniform or more professional clothes, if necessary.

2. Where Do I Park?

If you have a large number of customers coming to the business, it's common to allow them access to the most ideal parking spaces. Inquire about the appropriate place to park. The business may have assigned parking for its employees.

3. Who Do I Ask If I Have a Question?

Sometimes the person who hired you is not your supervisor. You'll encounter a lot of new faces and situations on your first day. You'll need to know who to ask for help when you run into something you can't handle. Do not be afraid to ask questions.

4. When is Lunch?

Besides knowing when to go to lunch, you'll want to know what to do before you leave. Are you expected to check with your supervisor? Do you need someone to cover your work? Do you follow a formal schedule for breaks? If under 18-years-old you are **not allowed** to leave the worksite for lunch. You will need to bring your lunch or order lunch and stay at the workplace. Lunch is ½ hour and unpaid.

5. What Equipment Do I Use?

Where is the copier and how does it work? Where is the computer paper, cash register paper or other items that you'll need to replace regularly?

6. What Are The Internet Usage Rules?

If you use a computer, your online use may be restricted. Even if you are allowed free access, ask about any restrictions, such as e-mail and instant messaging sites.

7. Who Do I Call If I'm Out Sick or Running Late?

Get a name and phone number in case you need to call before or after office hours. Add your supervisor's and CSBD's monitor contact numbers in your cell phone's speed dial for quick access. Leave a message for your supervisor and monitor if you are unable to speak to them, directly and send a text message to both your supervisor and monitor if appropriate.



8. How Does the Phone Work?

Business phones can be far more complicated than the one you use at home. If your job does not focus on the telephone, a company might overlook teaching you how to use it. You don't want to accidentally hang-up on a customer, or worse, your boss! Ask about the policy concerning personal calls. If you have a direct line to your work station, what is the number? Ask about the cell phone policy. It is not appropriate to be on your cell phone or texting while at work.

9. What Do I Do Next?

During training, your tasks may be broken down into components. You'll work on something for a short period of time, and then your supervisor will check-up on your progress. When you're given a task and then left alone to do it, ask what you should do when you finish. By taking intiative, you show confidence in your ability to complete the task assigned and show a willingness to do more and display the foresight to look ahead.

10. Where's the Bathroom?

Waiting until you're hopping from foot-to-foot is not the best time to ask about the facilities. Ask early in the day – before you have to go. If your supervisor gives you a tour of the building, make sure you cover this question then.

11. Some worksites will provide an orientation on the first day so you are aware of their company's policies and procedures.

First Day

Helpful Tips



Summer Youth Employment Program

Tips to Help You Stay on the Job

1. Punctuality

Be on-time for work every day. Come back from all breaks on-time. Your supervisor and your co-workers will appreciate your punctuality.

2. Regular Attendance

Show up for work, regularly. If you are sick, call before your shift starts so arrangements for a replacement can be made. Whenever possible, ask to speak directly to your supervisor rather than having a coworker relay a message. Do not rely on or have someone else call in for you.

3. Follow Instructions

If you are assigned a task and given a procedure to follow, then follow it. Even if you have done this type of work before and it was done differently, it is important to do things the way your current employer directs. If you have questions about the procedure, ask. Showing initiative is always encouraged. If you want to make suggestions, do so in a non-challenging way and wait for the appropriate time.

4. Complete Tasks on Time

Be sure to manage your time appropriately when you are assigned to do a particular job or when it requires completing within a certain number of hours or days. As soon as you realize there may be a delay in completion or a problem arises, let your supervisor know. Avoid incomplete tasks and making excuses as to why a task was not completed.

5. Know What is Expected

Be sure you understand exactly what is expected of you on the job. If you are unclear or uncertain about any of your duties, politely ask your supervisor to explain them again. If necessary, take notes so you can refer back to them.

6. Accept Criticism

If you have not executed a job correctly or have not completed a task on-time and your supervisor reprimands you or brings it to your attention, accept the comments and criticism politely. No one enjoys being criticized but it is very important not to get defensive. You might even consider saying something like, "Thank you for bringing it to my attention. I will try to do better next time."



7. Be Respectful and Cooperative

Always use proper language and call your supervisors by their last names (Ms. King or Mr. Williams) unless they tell you to directly call them by their first names (Ms. Susan or Mr. Frank). Respect your co-workers. Using foul language or slang words are not acceptable.

8. Keep Confidences

If you are given confidential information by a coworker or supervisor or as part of your job, it is important to keep that confidentiality. You want to be thought of as trustworthy, so behave as such.

9. Ask For More Responsibility

When you feel ready to handle it, ask for more responsibility. When you complete an assigned task, ask your supervisor if there is anything else you can do to help.

10. Honesty and Integrity

If you make a mistake, admit it. Apologize and correct the mistake on your own. If you can't, ask your supervisor or a coworker to help you correct it. We all make mistakes so don't put yourself down if it happens. Learn from the experience so you do not repeat it. Integrity in the workplace is very important. Be known as one who is honest and trustworthy.

11. Be Safe

At every job site, safety is a priority. If you see something that could be a work hazard or that is dangerous, speak-up. TELL YOUR SUPERVISOR and/or MONITOR! If it is something you can safely correct yourself, do so, and then advise your supervisor.

12. Use of Electronics, Social Media

There should be no use of iPods, iPhones, iTouch, iPads or mp3 players. No cell phone use unless you are on your break; no texting, no web-surfing on social media sites and avoid emails. Headphones and/or ear buds are not to be used during work hours.

13. These are real jobs!

Helpful Tips



Performance Evaluation

Summer Youth Employment Program

You will be evaluated by your supervisor once during the eight-week period. The purpose of the performance evaluations is to allow your supervisor to give you constructive feedback on your performance. This is also a time for you to share your experiences at the worksite with your supervisor and monitor.

You will be evaluated at the end of five (5) weeks in the program to see how well you have learned and applied the employability skills you learned in the 3 day orientation before you started work. Your worksite monitor will be reviewing the employability skills with you during the program to prepare you for the evaluation.

Surveys

During the 6th week of the program you will receive a survey by email. The survey will be for you to evaluate your worksite and supervisor as well as to evaluate the program and monitor. The survey gives us valuable information to help improve the program each year.



Rules for CareerSource Broward/SYEP Participants & Disciplinary Contract

As you begin your employment with the SYEP, you are expected to follow all of the rules and regulations set forth by the SYEP and by the worksite to which you are assigned. You are expected to follow instructions and directions given by the Worksite Supervisor and failure to do so can result in termination from the program.

Rules Prohibit the Following

- 1. Falsification of records, including official documents such as timesheets
- 2. Use or possession of alcoholic beverages or illegal drugs during working hours or appearing at the workplace under the influence
- 3. Refusal to carry out directives of Worksite Supervisors, Worksite Monitors or any other official of the worksite or SYEP
- 4. Disclosure of confidential information about other participants, SYEP Work Providers or CareerSource Broward staff, such as financial status, contractor/employer trade secrets
- 5. Theft or abuse of worksite property or the property of SYEP Worksite Monitors
- 6. Limited absences
- 7. Excessive absences, three consecutive and unexcused absences are detrimental to continued employment

The following actions will result in immediate dismissal

Threats of violence and verbal or physical abuse to any participant, employee, worksite provider, or CareerSource Broward/SYEP staff member and weapon possession at a worksite.

SYEP Rules

Counseling



Summer Youth Employment Program

Whenever a SYEP participant is found to be in violation of any of the performance standards or rules, the following actions could be implemented depending on the infraction:

1. Corrective Counseling

Whenever the actions of a participant are deemed to be not life-threatening to himself/herself, to other participants, the Worksite Supervisor will attempt to counsel the participant about proper behavior and attitudes.

This corrective counseling will be carried out in such a way that the participant is able to learn from the "mistake" and be given an opportunity to correct the behavior or attitudes. If counseling is not successful, then the Worksite Monitor will be contacted, immediately, for intervention.

A record of the results of this counseling will be made part of the participant's file, along with documentation of the behavior or attitude, which necessitated the counseling. When the counseling has been positive, no further action needs to be taken. If the behavior or attitude does not change as a result of the counseling, then either additional counseling may be attempted, or a more formal action to limit the participation of the individual may be pursued.

The following procedure could be used depending on severity of offense:

1st Occurrence

Supervisor issues verbal warning to the participant in an informal conference, records the information, signs and dates it, and has the participant sign it.

2nd Occurrence

Supervisor notifies the assigned Worksite Monitor of the infraction and the previous occurrence. The Worksite Supervisor will then meet with the Worksite Monitor and the participant to discuss the problem. The Worksite Monitor will suggest corrective action and complete a Settlement Agreement that should be placed in the participant's folder. A case note is also placed in the participant's file.

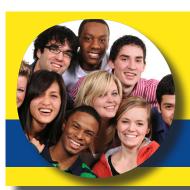
3rd Occurrence

If the Worksite Monitor determines that disciplinary action is in order, he/she should arrange a meeting with the Worksite Supervisor within three (3) working days of the incident. The Worksite Supervisor will complete a case report of the matter and include recommended corrective action.

2. Actions That Limit the Participation of Individuals

Depending on the circumstance, SYEP staff will take <u>immediate</u> action to limit the participation of an <u>individual</u> in the SYEP. The decision regarding what type of corrective action is appropriate will be made on an individual basis, based on the immediate situation.





Appeal Procedure

Participants in the SYEP have the right to file a written appeal of any disciplinary action. The participant must appeal in writing within five (5) working days of receiving written or oral notification of the action. Any written appeal must be received at 6301 NW 5th Way, Suite 1200, Fort Lauderdale, FL 33309 (Attention: SYEP Manager).

If requested in writing by the participant, there will be an informal or formal hearing on the appeal within seven (7) working days from the date of the appeal. When such formal or informal appeal is requested, the executive vice president of CareerSource Broward will review the records of the case and issue a final decision within seven (7) working days of the appeal. The executive vice president may increase, decrease or void any previously made decision based on the evidence of the case, newly submitted evidence or personal testimony. A copy of the appeal and the decision rendered regarding the appeal shall be made part of the participant's SYEP file.



Completion of Timesheet

1. Date

Refers to the date the timesheet was completed.

2. Pay Period Ending

Refers to the last day of the Pay Period which is usually on a Sunday.

3. Participant's Name

Should be legible and printed, preferably in block capitals. Your last name followed by your first name and middle initial, if applicable, should be entered. Use the same exact name as the name with which you registered for the program.

4. Social Security Number

Enter only the last four (4) digits of your social security number.

5. Participant's Phone Number

Should be filled out, including the first three numbers of the area code.

6. Location

Refers to the place of work or the worksite to which you are assigned.

7. Monitor Name

Refers to your Worksite Monitor.

Important

- 1. The timesheet covers a two-week period, therefore, only fill out the information for the days you worked during the two-week period.
- 2. The hours are to be totaled at the end of each week (Week 1 and Week 2) and for the two weeks together (Total Hours: Week 1 + Week 2).
- 3. The timesheet should be completed and signed, daily.
- 4. Total hours worked will be 6 hours plus half-hour unpaid lunch break.
- 5. July 4th holiday is a non-paid holiday. Will be observed on 7/4/16, Monday.
- 6. Complete your address if you have moved and place a check in the box that says "New Address."
- 7. EXCEPTION: Some participants will be working four (4) days a week at 7.5 hours, daily.

Example #1

Day	Date	Time In	Time Out	Time In	Time Out	Participant's Signature	Total Hours
Monday	6/20/16	9:00	12:00	12:30	3:30	Rou Green	6
Example #	2						
Example # Day	2 Date	Time In	Time Out	Time In	Time Out	Participant's Signature	Total Hours

Example #3

ĺ	Day	Date	Time In	Time Out	Time In	Time Out	Participant's Signature	Total Hours
ı	Monday	6/28/16	9:00	12:00	12:30	5:00	Ron Green	7.5



- 8. Please write a comment to provide explanation for any discrepancies or missed days on the timesheet.
- 9. Not allowed to make up hours for days missed or hours missed.

2016 SYEP Pay Schedule

Program Duration: June 13 - August 9, 2016

Youth Participant Time Sheet & Pay Schedule

		ic onece or ray ouncause	
Work Period Dates		Pick up, Complete and Deliver Time Sheets to Program Manager by 3 PM	Pay Dates
6/13,6/14,6/15 Orientation		6/16/2016	7/1/2016
6/20/2016	7/3/2016	7/5/2016	7/15/2016
7/4/2016	7/17/2016	7/18/2016	7/29/2016
7/18/2016	7/31/2016	8/1/2016	8/12/2016
8/1/2016	8/9/2016	8/10/2016	8/26/2016

The Citibank payroll card will be mailed directly to the participant during the first two weeks of the program. Once the participant has received the card, he or she must call the 1-800 number to activate and create a pin. No money will be on the card once the participant receives it. If the participant loses the card is his or her responsibility to call the 1-800 number and order a new one.

Sample



Summer Youth Employment Program



2016 SUMMER YOUTH EMPLOYMENT PROGRAM



WORK EXPERIENCE TIMESHEET

Date : 6/15/2016		Pay Period Ending : 6/28/2016		
Participant's Name :	Smith (LAST)	Laura (FIRST)	(MI)	
Social Security Number :	XXX - XX - 0059	Participant's Phone No: 954-555-55	55	
Location : Jack and Jill Chil	dren Center	Monitor's Name : Latema King		
Has your address changed? xYes □No				
New Address: 25 W Oaklan	d Park Blvd, Fort Lauderdale, FL 33	311		

Day	Date	Time In	Time Out	Time In	Time Out	Participant's Signature	Total Hours
Example	6/8/2016	8:00	12:00	12:30	3:00	Rose Green	6.0
Week 1							
Mon	6/15/2016	9:00am	12:00pm	12:30pm	3:30pm	Youth Signature	6
Tue							
Wed							
Thu							
Fri							
Sat							
Sun							
						Total Hours (Week 1)	6
Week 2							
Mon	6/22/2016	9:00am	12:00pm	12:30pm	3:30pm	Youth Signature	6
Tue							
Wed							
Thu							
Fri							
Sat							
Sun							
						Total Hours (Week 2)	6
						Total Hours (Week 1 + Week 2)	12

youth Signature	6/29/2016
Participant's Signature	Date
Worksite Supervisor Signature	6/29/2016
Worksite Supervisor Signature	Date
Worksite Monitor Signature	6/29/2016
Worksite Monitor Signature	Date
Comments:	

13



Important information

On the first day of work, please make sure that you have the following items available.

Worksite assignment form (Page 6) - Must give this to your supervisor on first day This form will have your worksite name and address as well as your monitor & supervisorname and number.

- Background screening results and physical (Only for jobs that require it)
 Supervisor will not allow you to work if not presented on first day.
- 2. Monitor name & number

	Monitor Name:
	Monitor Number:
3.	Worksite Supervisor name & number
	Monitor Name:
	Monitor Number:

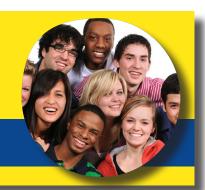
4. CareerSource Broward (CSBD) number:

(954) 202-3830 Summer Youth Department

Important

Please only contact CSBD when you are unable to reach your monitor or have not seen your monitor for a couple of days. Your monitor should be the first person to talk to for any questions or problems after talking with your worksite supervisor.





CareerSource BROWARD

Summer Youth Employment Program

SYEP Worksite Assignment Form

Date: June 10, 2016

Name: Youth Name Address: Youth Address

City, Zip Code

Dear Name: Youth Name

Congratulations! Your Summer Employment will begin on June 15, 2016. Below you will find your worksite information.

This summer you will be working with:

Employer	Jack and Jill Children Center			
Worksite	Jack and Jill Children Center			
Worksite address		Work Hours		
	1315 W Broward Blvd Fort Lauderdale, FL 33312 9:00am to 3:30pm			
Job Description	Working directly with the children in the 4 yr. old room assisting the lead teacher with activities, snack and clean up.			
Funded By	Position	Dress code		
CSC	Child Care Assistant	Casual dress- jeans or short that reach to the knees and sneakers. You will receive a work shirt.		

Your worksite supervisor will be:

Supervisor Name	Phone Number
Mrs. Reed	(954) 463-8772

Your SYEP worksite monitor is:

Monitor Name	Phone Number	
Ms. Mary King	(954) 555-5555	

You are required to bring this letter on your first day of work to ensure you are at the right Worksite. Have a great summer!!!

Sincerely,

Latema King SYEP Program Manager

Revised 12/2014



COMPONENTS OF A RESUME

Regardless of type, all resumes contain the same components:

HEADING

The heading should contain: Your first and last name

Your complete address Your phone number(s) Your email address

CAREER SUMMARY/OBJECTIVE

A brief highlight of qualifications for the specific position for which you are

applying:

Years of experience Special skills required Work characteristics

Professional experience/highlights

Describe your skills based on prior experience

or training:

Specific skills, capabilities Job responsibilities Work characteristics

EMPLOYMENT HISTORY

Show up to the <u>last 3 to 5 years</u> of work history

Start with the most recent job and include:

Date of employment

Your job title
Company name
Job duties

EDUCATION

List education from the high school and up

Include:

Name of schools City & state of school Date of graduation

SKILLS & ACCOMPLISHMENTS

Describe accomplishments/skills you have acquired through work experience, academic background, and extracurricular/community/volunteer activities.

ACTIVITIES

This section is where you can list school activities, as well as job-related professional, humanitarian, or other groups. These activities may be worth mentioning, particularly if you were an officer or were active in some other way.

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Important Info



Summer Youth Employment Program

CERTIFICATIONS & LICENSES

You can include professional credentials at the top of the resume with your education. If you have more than one, you might consider creating a separate section.

REFERENCES

Three references is a good number of references to include on a resume.

When attaching references be sure to include: Person's name

Title

Organization Email address Telephone number

You can list references as part of your resume or include them on a separate reference page to allow more room on the resume itself. If you attach a separate sheet, include three to five references, and divide them into "personal references" and "professional references." Personal references should be teachers/professors, advisors, mentors or professional friendship. REFERENCES SHOULD NOT INCLUDE FRIENDS AND FAMILY.

Things You Don't Include On a Resume

- 1. Details such as age, date of birth, weight, height, health and other personal data.
- 2. Your photo
- 3. Any failures such as exams, marriages, businesses, past interviews, etc.
- 4. Information about salary history
- 5. Fancy borders or patterns
- 6. Never state reason for leaving past jobs



CHRONOLOGICAL RESUME

JENNIFER JONES

1479 Orange Grove Way, Lauderdale Lakes, Florida 33311 Mobile Phone: (954) 985-7893

Objective:

To obtain a career position that allows me to demonstrate my customer service skills with an established company in a professional environment with room for growth and development.

Experience:

Summer Youth Employment:

2009 Lauderhill Paul Turner Elementary School Lauderhill, Florida

Clerical Assistant

- Provided clerical support in areas of file maintenance and preparation/processing of educational documentation
- Provided a high standard of customer service including receiving visitors and maintaining attendance records of all visitors.
- Ensured that a welcoming, professional environment was maintained in the office area
- · Maintained a clean and orderly work environment
- Assisted in all aspects of general customer service responsibilities

2007 – 2009 Burger King Sunrise, Florida

Cashier

- · Assisted with daily meal preparations
- · Accepted cash, credit cards, checks and debit cards for payment and processed accordingly
- Organized and cleaned work area for ease of operation and proper
- · Provided courteous, friendly and professional customer service to all customers
- · Counted drawer at end of shift to balance income and ensure accuracy of cash receipts

Skills:

- Excellent customer service skills
- Office skills including filing, typing, organization and other office duties
- Outstanding cash handling skills
- · General inventory organizational skills, clerical and customer service

Education:

2005 -2007 Life Skills Center Fort Lauderdale, Florida

Sample A



COMBINATION RESUME

Alfred Lopez 9870 NW 17th Street Fort Lauderdale, Florida 33311 Home: (954) 985-8041 Cell: (754) 214-9852 Lopez.alfred@email.com

Objective: Seeking a position as a warehouse worker with a successful company.

Highlights of Qualifications

- Experience as a warehouse worker with a major firm
- Sharp and creative in solving problems; great mechanical aptitude
- Experience and knowledge of warehouse operations and moving equipment. Attaching wires to various a/c units
- Maintain clean and safe work space requirements
- Hard worker, follow instructions easily, work well under pressure

Personal Strengths

- **Professional Attitude**
- Trustworthy & Honest
- **Dedicated**
- **Highly Responsible**
- Well Organized
- **Self-Starter**
- **Motivated**
- **Detailed Oriented**
- Working knowledge of Computers

Recent Employment History

08/2008 to 08/2009	Overnight Stocker	Gap	Sunrise,FL
01/2007 to 06/2008	Stocker	Banana Republic	Sunrise, FL
02/2006 to 12/2006	Warehouse Assistan	tFlorida Heat Pump	Ft. Lauderdale, FL

Education and Training

Westlake Preparatory School	Davie, Florida	2003 - 2005
Dillard High School	Ft. Lauderdale, Florida	2002 - 2003



NO WORK EXPERIENCE RESUME

Brittany Thomas

4321 SW 21st Street Ft. Lauderdale, Florida 33311 (954) 123-4567

EDUCATION:

2005 - 2009

Dillard High School Received: High School Diploma Ft. Lauderdale, FL

COMPUTER SKILLS:

Windows; Microsoft Office – Word, Excel, PowerPoint, Internet Explorer, Database spreadsheets

TRAINING EXPERIENCES:

Youth Enrichment Training: Fall 2009: Resume Preparation, Communications Skills, Customer Service, Escaping Poverty, Financial Management and Life Earnings and Employability Skills workshops

VOLUNTEER EXPERIENCES:

Lauderdale Manors Recreational Center: Helped students with homework and other extracurricular activities.

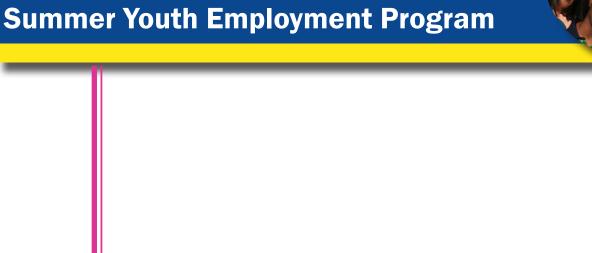
EXTRACURRICULAR ACTIVITIES:

French club, Drama club, Reading and Writing

PERSONAL STRENGTHS:

- · Positive and Professional Attitude
- · Dedicated
- · Hard Working
- Patient
- · Responsible

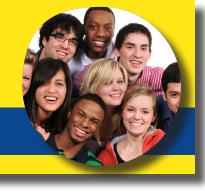
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Notes



Notes



Notes





