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#### JOB DESCRIPTION

**POSITION TITLE:** Process Analyst – Procurement & Warehousing Services

**CONTRACT YEAR:** Twelve Months

**PAY GRADE:** 25

**BARGAINING UNIT: BTU-TSP** 

# **MINIMUM QUALIFICATIONS**

**EDUCATION:** An earned bachelor's degree from an accredited institution.

**EXPERIENCE:** A minimum of five (5) years, within the last ten (10) years,

> of increasingly responsible experience and/or training in creating, configuring, testing, improving and maintaining procurement, contract management and/or warehousing system modules, in an enterprise resource planning

environment or similar system.

#### ADDITIONAL QUALIFICATIONS

**REQUIRED:** Knowledge of standard practices, processes, principles,

State and Federal regulations in the applicable functional

area. Excellent written and oral communication skills.

PREFERRED: Experience in SAP system configuration. Experience in re-

> solving issues resulting from configuration changes, updates/upgrades, and inconsistent master data, analyzing and resolving complex reporting issues. Ability to develop accurate, comprehensive reports for end users. Bilingual

skills are preferred.

**REPORTS TO:** Director, Procurement & Warehousing Services or

designee.

**SUPERVISION:** The position supervises staff as assigned by the Director,

Procurement & Warehousing Services or designee.

**POSITION GOAL:** Ensure processes and systems are aligned by serving as the

liaison between functional users and the technology division and/or other division(s), designing processes, configuring the system to accommodate designed processes. Provide continuing analytical services to identify changes in

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work practices, requirements for technology applications, and implementation of associated system changes.

#### **ESSENTIAL PERFORMANCE RESPONSIBILITIES:**

# The Process Analyst – Procurement & Warehousing Services shall carry out the essential performance responsibilities listed below.

- 1. Analyze current work processes and provide support in the appropriate area of responsibility to assess compatibility and improve interaction with the system.
- 2. Update/add material groups, purchasing groups and storage locations as required to maintain up to date records.
- 3. Document system user's needs and problems, research and evaluate possible software solutions, and design and implement appropriate corrective action.
- 4. Create and run custom reports for management or end user, as requested (analysis, usage, etc.)
- 5. Provide support to appropriate work area(s) in understanding work processes and their interaction with the system.
- 6. Design solutions necessary to develop, add new or optimize current work processes or functions within the system or work environment.
- 7. Evaluate, trouble-shoot and recommend security accesses for users.
- 8. Articulate user need to the development team and take ownership of development work performed.
- 9. Lead and coordinate the planning, analyzing, testing and implementation of new re-leases, patches and maintenance for applicable modules or situations.
- 10. Assist in the design of training material, assessment of training needs and coordinate training to end users and staff based upon work process changes and enhancements to existing systems.
- 11. Assist Help Desk with problem resolutions and meet with departments to assist them with incorporating SAP into their processes.
- 12. Prepare, review and/or approve Access Request Forms.
- 13. Attend weekly meetings to discuss SAP issues, changes to SAP, resolve problems and troubleshoot inventory issues (interfaces, receipts, transfers, etc.)
- 14. Perform and promote all activities in compliance with equal employment and non-discrimination policies of The School Board of Broward County, Florida.
- 15. Participate in the training programs offered to increase the individual skills and proficiency related to the job responsibilities.
- 16. Perform fiscal year close out outstanding requisitions issued by user departments.
- 17. Prepare PowerPoint slides for End of Year and Back to School presentations.
- 18. Ensure adherence to safety rules and procedures.
- 19. Assist in ensuring that the District remains in compliance with external requirements and internal policies by following federal and state laws, as well as School Board policies.

## SIGNIFICANT CONTACTS -frequency, contact, purpose, and desired end result:

Frequently works with functional users at all levels and applicable staff to obtain input and understanding of their work processes and needs; periodically works with senior management on specific design issues.

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# PHYSICAL REQUIREMENTS:

Light work: Exerting up to 20 pounds of force occasionally, and/or up to 10 pounds of force as frequently as needed to move objects.

### **TERMS OF EMPLOYMENT:**

Salary and benefits shall be paid consistent with the District's approved compensation plan. Length of the work year and hours of employment shall be those established by the School Board.

# **FLSA OVERTIME CATEGORY:**

The job is exempt from the overtime provisions of the Fair Labor Standards Act.

### **EVALUATION:**

Performance will be evaluated in accordance with Board Policy.

Board Approved: 08/18/15