


Switch to: [View by respondent](#)
Survey: 13-010V - Voluntary Supplemental Insurance - Permanent Life Insurance

51 respondents took this survey.

Question Summary

	Question	Question Type	% of Respondents Submitting
Details	Question 1	Yes-no	100.00%
Details	Question 2	Rating scale	17.65%
Details	Question 3	Rating scale	17.65%
Details	Question 4	Rating scale	17.65%
Details	Question 5	Free response	7.84%

A red asterisk (*) indicates required questions.

[top](#)
Question 1 (Yes-no) *

51 of 51 respondents answered this question.

Did you use Voluntary Permanent Life Insurance with Texas Life Insurance Company? If, yes, complete the survey; if no, just click on submit answers below.

		Number of Respondents	Percent
Yes		10	19.61%
No		41	80.39%
Total		51	100.00%

[top](#)
Question 2 (Rating scale)

9 of 51 respondents answered this question.

How would you rate vendor Texas Life Insurance Company for Voluntary Permanent Life Insurance under this contract?

Poor (1) - Excellent (5)		Number of Respondents	Percent
1		0	0.00%
2		1	11.11%
3		3	33.33%
4		4	44.44%
5		1	11.11%
Total		9	100.00%

Average rating: 3.56

[top](#)**Question 3 (Rating scale)**

9 of 51 respondents answered this question.

How satisfied are you with the Texas Life Insurance Company for Voluntary Permanent Life Insurance under this contract?

Not Satisfied (1) - Very Satisfied (4)		Number of Respondents	Percent
1		0	0.00%
2		2	22.22%
3		5	55.56%
4		2	22.22%
Total		9	100.00%

Average rating: 3.00

[top](#)**Question 4 (Rating scale)**

9 of 51 respondents answered this question.

Would you use Texas Life Insurance Company again for Voluntary Permanent Life Insurance under this contract?

Very Unlikely (1) - Definiately (4)		Number of Respondents	Percent
1		0	0.00%
2		2	22.22%
3		6	66.67%
4		1	11.11%
Total		9	100.00%

Average rating: 2.89

[top](#)**Question 5 (Free response)**

4 of 51 respondents answered this question.

Comments about this vendor:

	Number of Respondents	Percent
I haven't used the insurance, so I really can't give any opinion.	1	25.00%
It's Life Insurance I have not use them at this point.	1	25.00%
None noted	1	25.00%
Well I guess if I had to use the Permanent Life Insurance I would not be able to comment. LOL	1	25.00%
Total	4	100.00%


[Help](#)

Switch to: [View by respondent](#)
Survey: 13-010V - Voluntary Supplemental Insurance Accident Plan/Cancer Critical Illness

56 respondents took this survey.

Question Summary

	Question	Question Type	% of Respondents Submitting
Details	Question 1	Yes-no	100.00%
Details	Question 2	Rating scale	19.64%
Details	Question 3	Rating scale	17.86%
Details	Question 4	Rating scale	17.86%
Details	Question 5	Free response	7.14%

A red asterisk (*) indicates required questions.

[top](#)
Question 1 (Yes-no) *

56 of 56 respondents answered this question.

Did you use Accident Plan/Cancer Critical Illness insurance with Washington National Insurance Company? If, yes, complete the survey; if no, just click on submit answers below.

		Number of Respondents	Percent
Yes		7	12.50%
No		49	87.50%
Total		56	100.00%

[top](#)
Question 2 (Rating scale)

11 of 56 respondents answered this question.

How would you rate vendor Washington National Insurance Company for Accident Plan/Cancer Critical Illness insurance under this contract?

Poor (1) - Excellent (5)		Number of Respondents	Percent
1		1	9.09%
2		1	9.09%
3		4	36.36%
4		0	0.00%
5		5	45.45%
Total		11	100.00%

Average rating: 3.64

[top](#)**Question 3 (Rating scale)**

10 of 56 respondents answered this question.

How satisfied are you with the Washington National Insurance Company for Accident Plan/Cancer Critical Illness insurance under this contract?

Not Satisfied (1) - Very Satisfied (4)		Number of Respondents	Percent
1		1	10.00%
2		2	20.00%
3		3	30.00%
4		4	40.00%
Total		10	100.00%

Average rating: 3.00

[top](#)**Question 4 (Rating scale)**

10 of 56 respondents answered this question.

Would you use Washington National Insurance Company for Accident Plan/Cancer Critical Illness insurance again for under this contract?

Very Unlikely (1) - Definiately (4)		Number of Respondents	Percent
1		1	10.00%
2		2	20.00%
3		3	30.00%
4		4	40.00%
Total		10	100.00%

Average rating: 3.00

[top](#)**Question 5 (Free response)**

4 of 56 respondents answered this question.

Comments about this vendor:

	Number of Respondents	Percent
I only have the Accident plan because the Cancer plan is TOO EXPENSIVE, and on a clerk salary you can't even touch it.	1	25.00%
Money is collected each paycheck, yet there is very little information or communication from vendor.	1	25.00%
MY ONE REGRET.	1	25.00%
None noted	1	25.00%
Total	4	100.00%